

User Guide

11AC Dual Band Ceiling Access Point - AP345

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Preface



Thank you for choosing IP-COM! Please read this user guide before you start with AP345.

Conventions

The typographical elements that may be found in this document are defined as follows.

| Item | Presentation | Example |
|---------------------|--------------|---|
| Cascading menus | > | Network Settings > LAN Setup |
| Parameter and value | Bold | Set SSID to Tom . |
| Variable | Italic | Format: <i>XX:XX:XX:XX:XX:XX</i> |
| UI control | Bold | On the Quick Setup page, click the Save button. |

The symbols that may be found in this document are defined as follows.

| Symbol | Meaning |
|--|--|
|  Note | This format is used to highlight information of importance or special interest. Ignoring this type of note may result in ineffective configurations, loss of data or damage to device. |
|  Tip | This format is used to highlight a procedure that will save time or resources. |

Acronyms and Abbreviations

| Acronym or Abbreviation | Full Spelling |
|-------------------------|-------------------------------------|
| AC | AP Controller |
| AP | Access Point |
| DHCP | Dynamic Host Configuration Protocol |
| DNS | Domain Name Server |
| DTIM | Delivery Traffic Indication Message |
| GI | Guard Interval |
| ISP | Internet Service Provider |

| Acronym or Abbreviation | Full Spelling |
|-------------------------|----------------------------|
| PPP | Point to Point Protocol |
| SSID | Service Set Identifier |
| VLAN | Virtual Local Area Network |

Additional Information

For more information, search this product model on our website at
<http://www.ip-com.com.cn>

Technical Support

If you need more help, contact us by any of the following means. We will be glad to assist you as soon as possible.



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1 Introduction

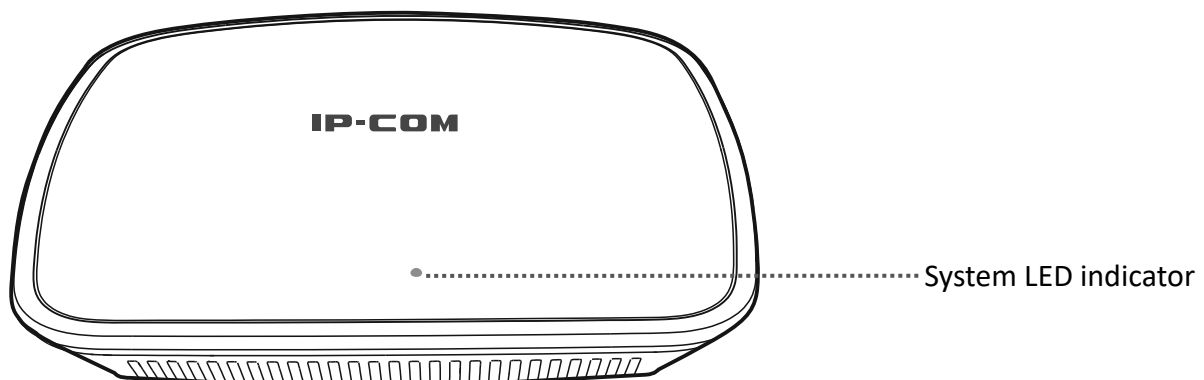
1.1 Overview

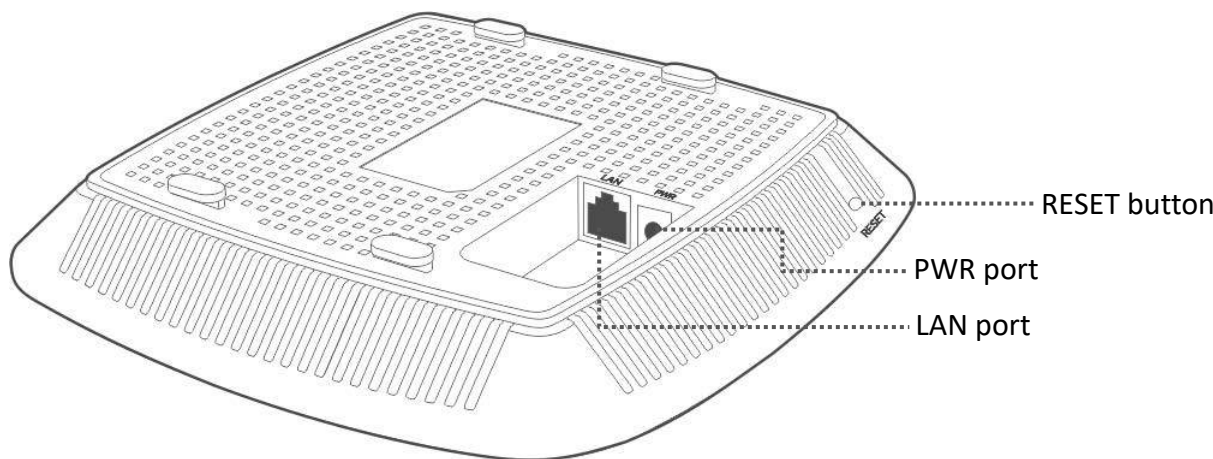
AP345 is a dual band (2.4/5 GHz) wireless access point offering a wireless transmission rate as high as 1200 Mbps. It can be powered on by DC power supply or IEEE 802.3af/at PoE power supply. Users can manage the AP through its web UI, or by an IP-COM wireless AP controller or an IP-COM router with AP controller (AC) function. In addition, its ceiling design makes it suitable for WiFi coverage in multiple places, such as hotels and enterprises.

1.2 Appearance

This section describes the LED indicator, button, ports, and bottom label of your AP.

1.2.1 LED indicator, button, and ports





■ **System LED indicator**

| | | |
|----------------------|----------|--|
| System LED indicator | Solid on | <ul style="list-style-type: none">– The system is starting.– If the indicator keeps solid on after the AP finishes startup, it indicates that the system is faulty. |
| | Blinking | The AP is working properly. |
| | Off | <ul style="list-style-type: none">– The AP is not powered on.– The LED indicator has been turned off.– The AP is faulty. |

■ **RESET button**

When the system LED indicator blinks, hold down the RESET button for about 8 seconds. The AP is reset successfully when the system LED indicator gets solid on.

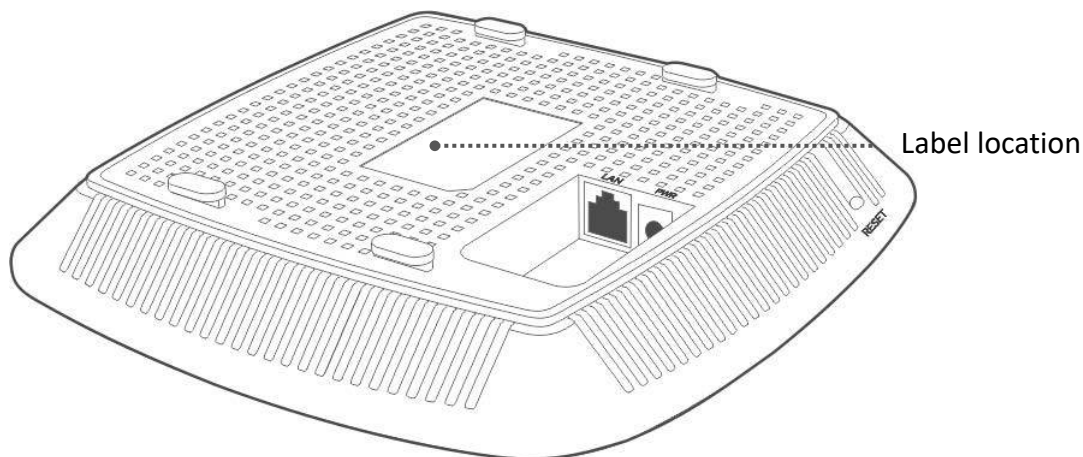
■ **LAN port**

It is a 10/100 Mbps auto-negotiation port used to exchange data with other devices or connect to IEEE 802.3af/at PoE power supply using an Ethernet cable to power on the AP.

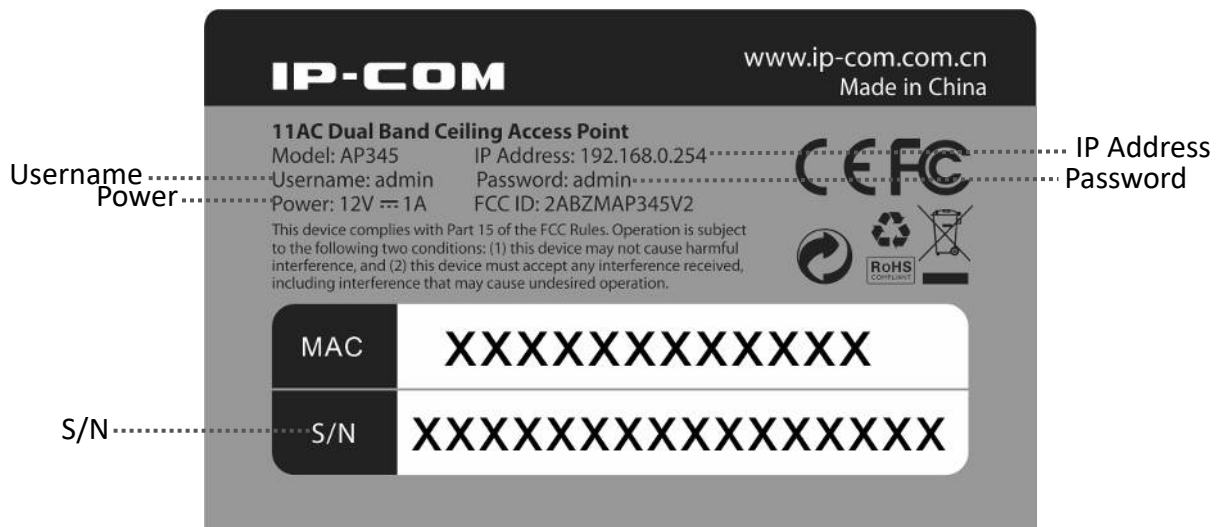
■ **PWR port**

It is a power port used to connect to a DC power resource using the power adapter included in the package.

1.2.2 Bottom label



The bottom label shows the AP's default IP address, login username and password, input DC power supply, and serial number. See the following figure:



IP Address: It specifies the default IP address of the AP. You can use this IP address to log in to your AP's web UI when you set it for the first time. After you change the IP address, you should use the new IP address to log in to its web UI.

Username/Password: It specifies the default login username/password used to log in to the web UI of the AP. After you change the username/password, you should use the new username/password to log in to its web UI.

Power: It specifies the input DC power supply of the AP.

S/N: It specifies the serial number of the AP. If the AP is faulty, you need to provide this serial number for repair.

2 Quick Setup

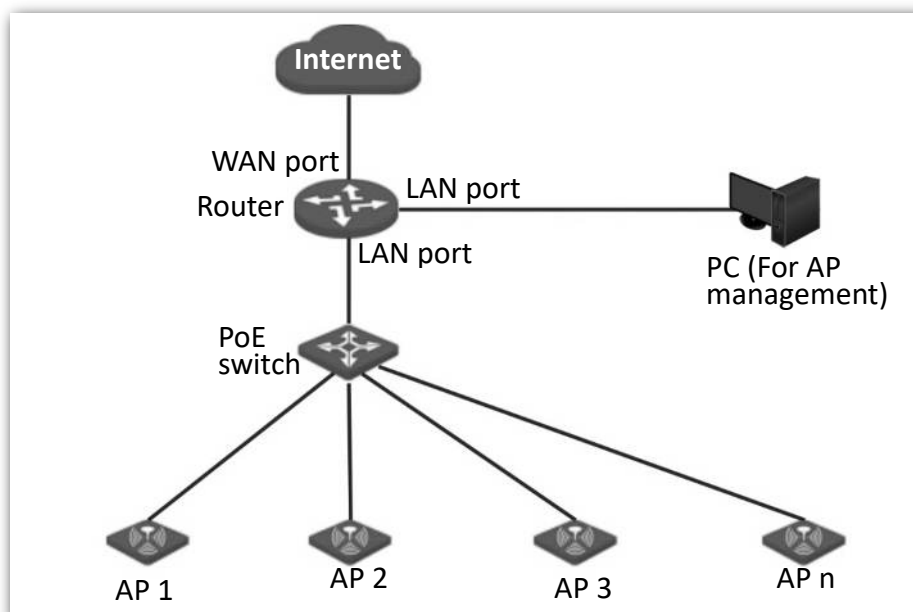
2.1 Overview

This chapter is about how to set up APs in different scenarios. Please select one according to your scenario.

2.2 Deploying the AP without an IP-COM management router/AC

1. Connect devices.
 - (1) Ensure that your router is connected to the internet.
 - (2) Ensure that your router and PoE switch are connected to power supply.
 - (3) Connect your computer and PoE switch to LAN ports of the router using Ethernet cables.
 - (4) Connect LAN port of your AP to a PoE port of your PoE switch using an Ethernet cable.


The network topology is shown as follows:





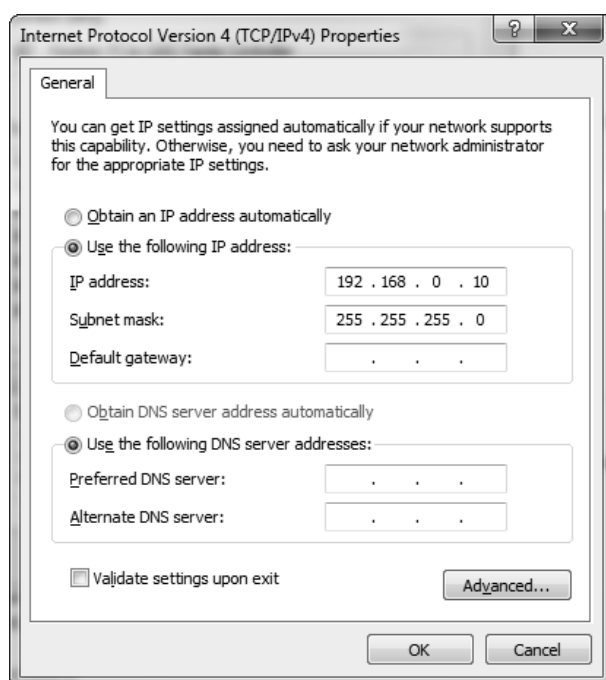
Note

- If you choose to power on your AP using DC power supply, connect the PWR port of your AP to a DC power resource using the included power adapter.
- If you have several IP-COM APs, to avoid IP address conflict, you should connect one AP to a PoE port of your PoE switch first and set a new IP address for the AP. Then repeat this procedure to connect other APs one by one and configure new IP addresses for them respectively.

After finishing connection, ensure that the AP's LED indicator blinks and the lower-right network icon on your computer is not displayed .

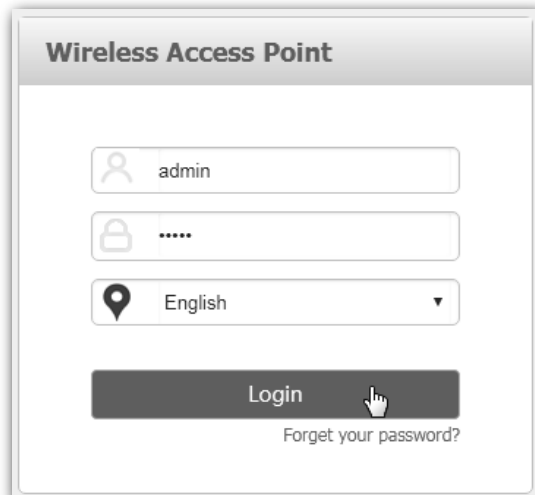
2. Configure the IP address of your computer (Example: Win7).

- (1) Right-click the network icon on the lower-right corner of your computer. Then click **Open Network and Sharing Center, Local Area Connection, and Properties.**
- (2) Double-click **Internet Protocol Version 4 (TCP/IPv4)**, select **Use the following IP address**, set **IP address** to **192.168.0.x** (x: 2 to 253. The IP address in this example is 192.168.0.10) and **Subnet mask** to **255.255.255.0**.
- (3) Click **OK**.



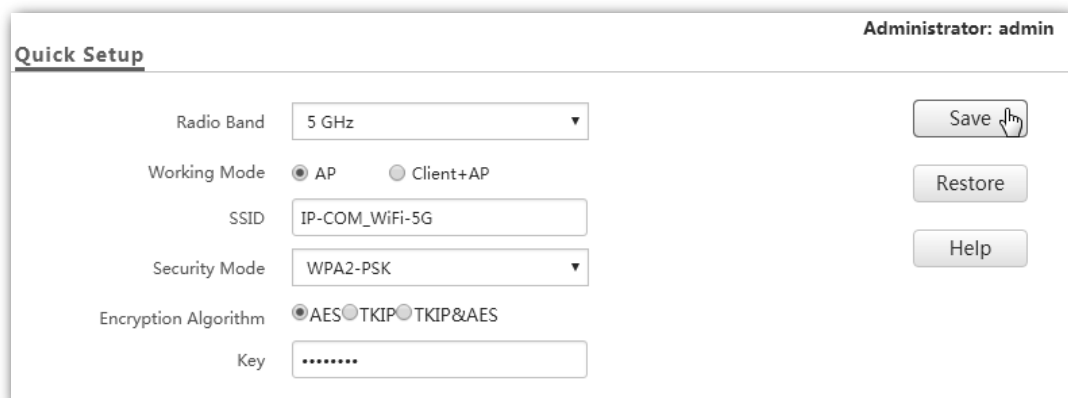
3. Log in to the web UI of your AP.

- (1) Start a web browser on your computer. Enter **192.168.0.254** in the address bar, and press **Enter**.
- (2) Enter the user name and password (default: **admin/admin**) of the AP.
- (3) Click **Login**.



The login screen for the Wireless Access Point. It features a title bar 'Wireless Access Point'. Below it are three input fields: a username field with 'admin' and a user icon, a password field with five dots and a lock icon, and a language dropdown menu set to 'English' with a location pin icon. At the bottom is a 'Login' button with a hand cursor icon and a link 'Forget your password?'.

4. Set SSID (WiFi name) and key (WiFi password) for the WiFi network of your AP.
 - (1) To access the configuration page, click **Quick Setup**.
 - (2) Configure **SSID**, **Security Mode** (WPA2-PSK is recommended), **Key** for the 2.4 GHz WiFi network, and click **Save**.
 - (3) Set **Radio Band** to **5 GHz**, configure **SSID**, **Security Mode** and **Key** for it as well, and click **Save**.



The 'Quick Setup' configuration page. The title bar shows 'Administrator: admin'. The page has a 'Quick Setup' tab. It contains several settings: 'Radio Band' set to '5 GHz', 'Working Mode' with radio buttons for 'AP' (selected) and 'Client+AP', 'SSID' set to 'IP-COM_WiFi-5G', 'Security Mode' set to 'WPA2-PSK', 'Encryption Algorithm' with radio buttons for 'AES' (selected), 'TKIP', and 'TKIP&AES', and a 'Key' field with seven dots. On the right side, there are three buttons: 'Save' (with a hand cursor), 'Restore', and 'Help'.

5. Change the IP address of your AP.
 - (1) To access the configuration page, click **Network Settings > LAN Setup**.
 - (2) **IP Address**: Change the IP address of the AP to 192.168.0.x (x: 2 to 253), which is **192.168.0.250** in this example.
 - (3) Click **Save**.

LAN SetupAdministrator: admin

| | | |
|----------------------|---|--|
| MAC Address | D8:38:0D:88:88:88 | <div>Save</div> <div>Restore</div> <div>Help</div> |
| IP Address Type | Static IP Address ▼ | |
| IP Address | 192.168.0.250 | |
| Subnet Mask | 255.255.255.0 | |
| Default Gateway | 192.168.0.1 | |
| Primary DNS Server | 8.8.8.8 | |
| Secondary DNS Server | 8.8.4.4 | |
| Device Name | Access Point | |
| Ethernet Mode | <input checked="" type="radio"/> Auto Negotiation <input type="radio"/> 10 Mbps Half Duplex | |

Wait a moment to apply the settings.



Note

The new IP address you set for the AP should not been used by other devices in the same LAN network, and the IP address of your management computer should be in the same network segment as that of the new IP address.

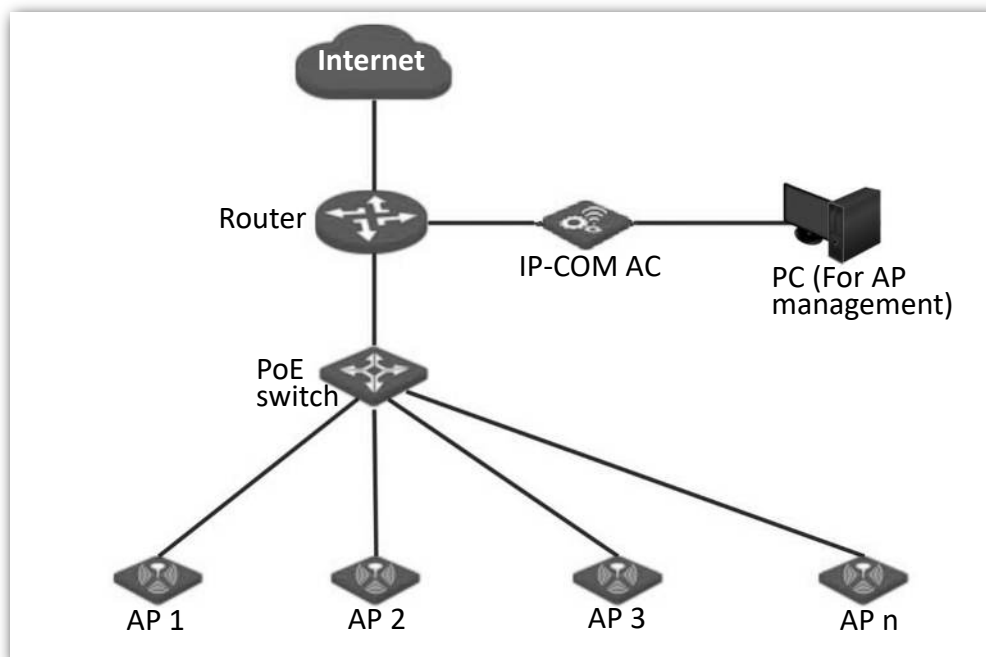
-
6. Connect your wireless devices like smart phones to the WiFi network of your AP using the WiFi name and password you set in step 4.

---End

2.3 Deploying the AP with an IP-COM AP controller


A hotel may be deployed with lots of APs, so you are recommended to use an IP-COM AP controller (AC) to manage the APs centrally. The following describes the procedures.

1. Connect devices.
 - (1) Ensure that your router is connected to the internet.
 - (2) Ensure that your router, PoE switch and AC are connected to power supply.
 - (3) Connect your IP-COM AC and PoE switch to LAN ports of your router using Ethernet cables. IP-COM AC2000 is used for instructions in this example.
 - (4) Connect your APs to PoE ports of your PoE switch using Ethernet cables.
 - (5) Connect your computer to a port of your AC.

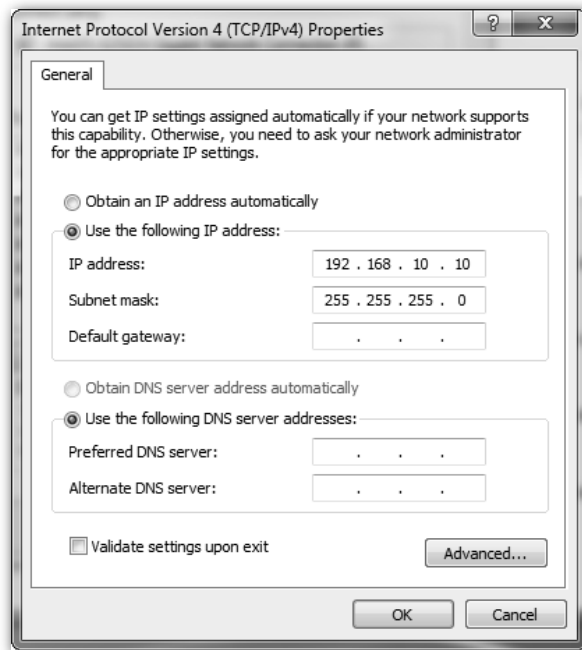


Note

If you choose to power on your AP using DC power supply, connect the PWR port of your AP to a DC power resource using the included power adapter.

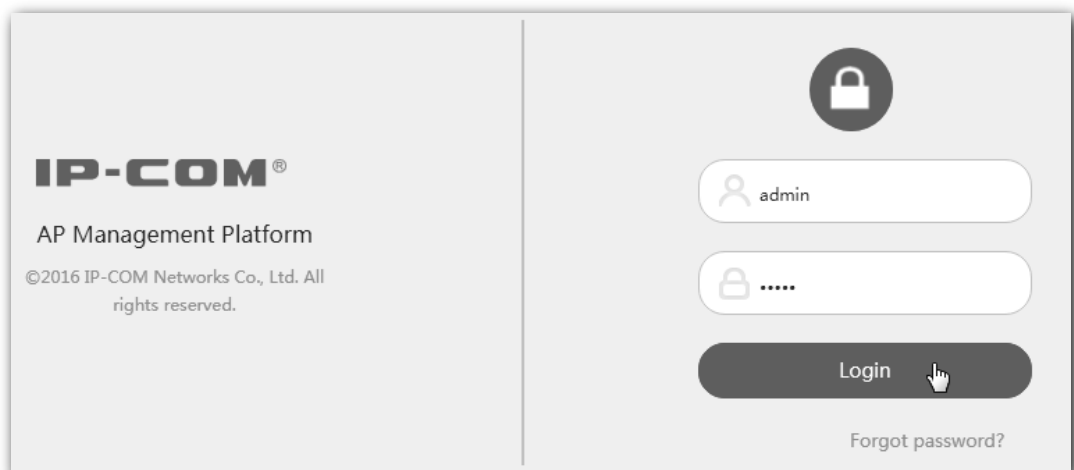
After finishing connection, ensure that the AP's LED indicator blinks and the lower-right network icon on your computer is not displayed .

2. Set the IP address of your computer (Example: Windows 7)
 - (1) Right-click the network icon on the lower-right corner of your computer. Then click **Open Network and Sharing Center, Local Area Connection, and Properties**.
 - (2) Double-click **Internet Protocol Version 4 (TCP/IPv4)**, select **Use the following IP address**, set **IP address** to **192.168.10.x** (x: 2 to 253. The IP address in this example is 192.168.10.10) and **Subnet mask** to **255.255.255.0**.
 - (3) Click **OK**.




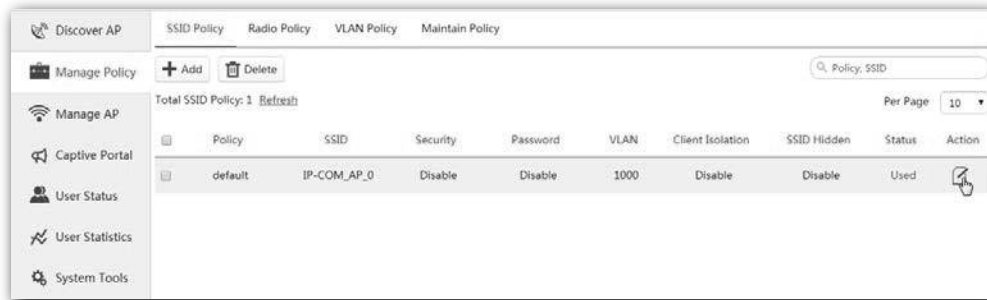
3. Log in to the web UI of the AC.

- (1) Start a web browser on the computer connected to the AC, enter the management IP address of the AC (default: **192.168.10.1**) in the address bar, and press **Enter**.
- (2) Enter the user name and password of the AC (default user name and password: **admin/admin**) and click **Login**.



4. Configure the APs.

- (1) To access the configuration page, choose **Manage Policy**. Then click  to access the detailed configuration page.



- (2) **SSID, Security and Key:** Set an SSID (WiFi name), security, key (WiFi password) for your AP, and click **Save** to apply the settings.

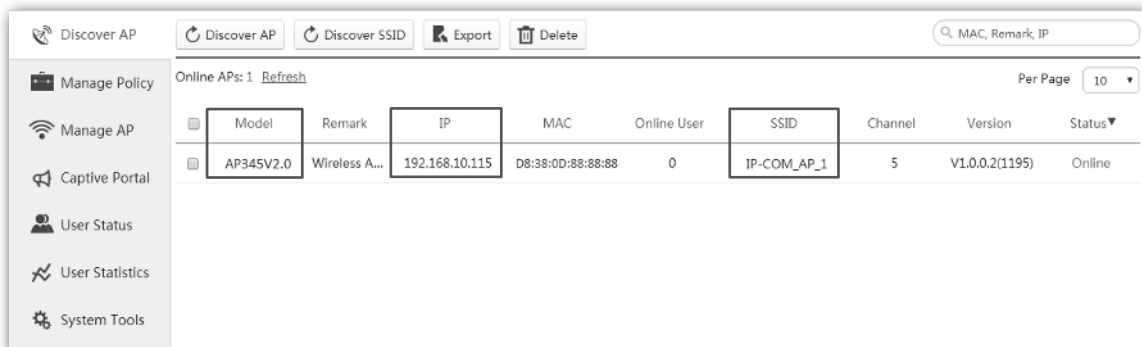
The 'SSID Policy' dialog box contains the following fields and options:

- Policy: default
- SSID: IP-COM_AP_1
- Security: WPA2-PSK
- Encryption: ☒ AES ☐ TKIP ☐ TKIP&AES
- Key: 12345678
- Key interval: 0 S
- Client Limit For SSID: 64
- Client Isolation: ☐ Enable
- SSID Hidden: ☐ Enable
- VLAN ID: 1000

Note : VLAN ID for SSID tagging only be activated after VLAN Policy enabled on the access Point

Buttons: Save, Cancel

Wait a minute. The AP will obtain the WiFi settings from the AC automatically. You can view your AP's new SSID and IP address on the **Discover AP** page.



5. Connect your wireless devices like smart phones to the WiFi network of your AP using the WiFi name and password you set in step 4.

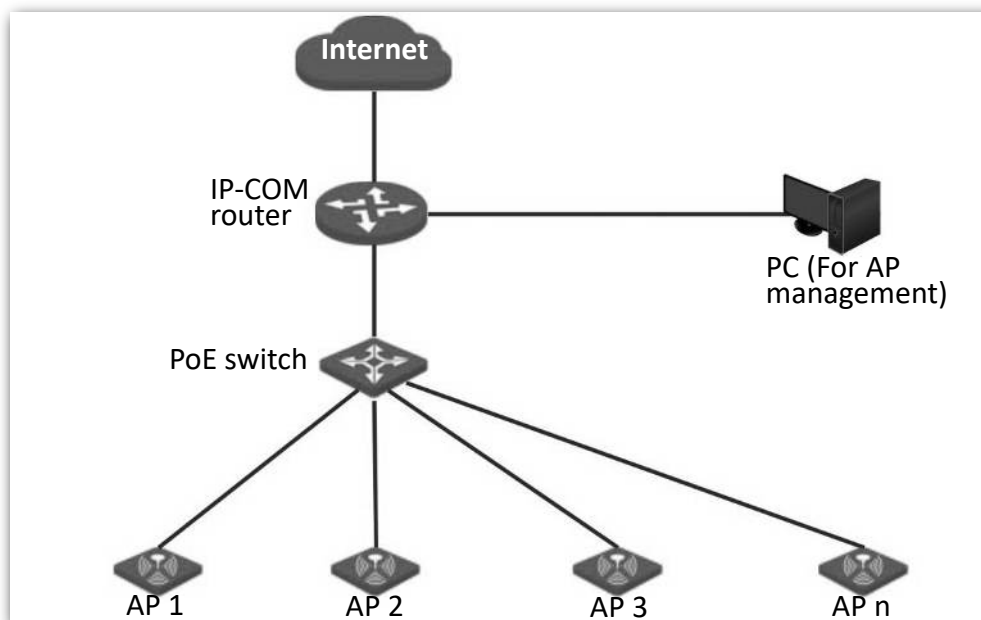
---End

2.4 Deploying the AP with an IP-COM router with AP control function

A hotel may be deployed with a large number of APs. But you can manage them centrally using an IP-COM router with AP control function. The following describes the procedure.


1. Connect devices.
 - (1) Ensure that your IP-COM router is connected to the internet.
 - (2) Ensure that your router and PoE switch are connected to power supply.
 - (3) Connect your computer and PoE switch to the LAN ports of the router using Ethernet cables.
 - (4) Connect your APs to PoE ports of your PoE switch using Ethernet cables.

The network topology is shown as follows:



Note

If you choose to power on your AP using DC power supply, connect the PWR port of your AP to a DC power resource using the included power adapter.

After finishing connection, ensure that the AP's LED indicator blinks and the lower-right network icon on your computer is not displayed .

2. Start a web browser on your computer and log in to the web UI of the router. For details about managing your APs, refer to your router's user guide.

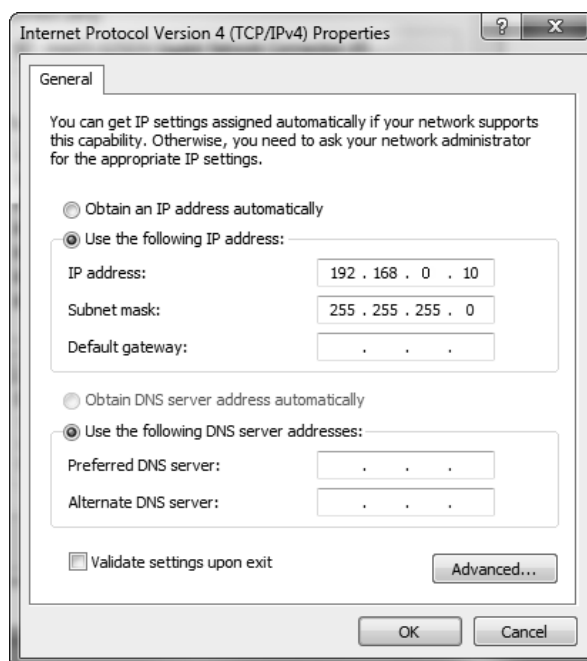
---End

3 Login

3.1 Logging in to the web UI of the AP

If you want to log in to the web UI of your AP, perform the following procedures:

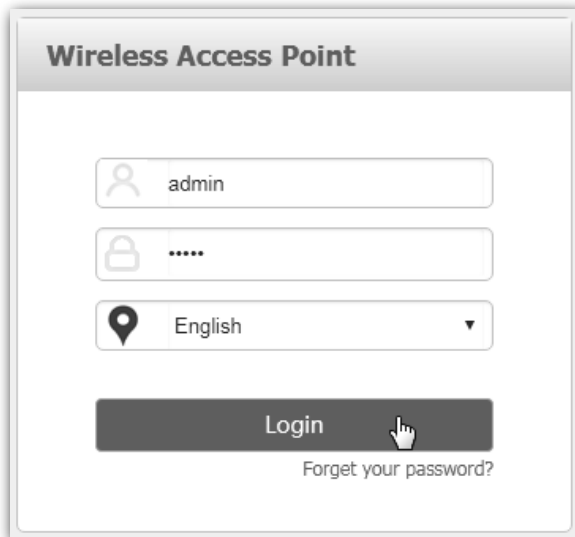
1. Connect your management computer to the AP's WiFi network or the PoE switch connected to the AP using an Ethernet cable.
2. Set IP address of your computer to **192.168.0.x** (x: 2 - 253) and subnet mask to **255.255.255.0**.



Note

If your AP is managed by an IP-COM AC/router, the AP's IP address may have been changed. In that case, go to the web UI of the router/AC to view the new IP address of the AP, set the IP address of your computer in the same network segment as the AP's new IP address, then log in to the AP's web UI using the new IP address.

3. Start a web browser on the computer, enter the IP address of the AP (default: **192.168.0.254**) in the address bar, and press **Enter**.
4. Enter the user name and password of the AP (default user name and password: **admin/admin**) and press **Login**.



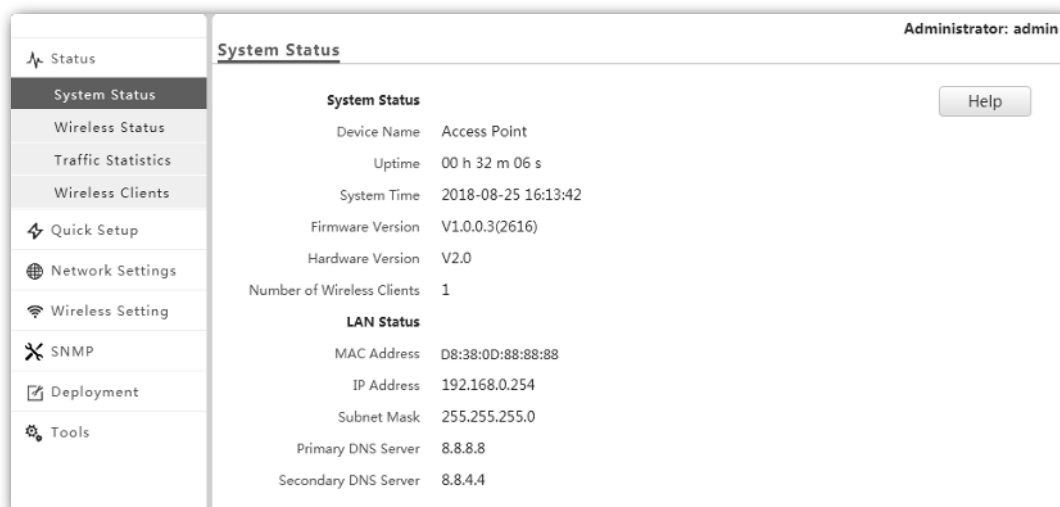
The login page for the Wireless Access Point. It features a title bar 'Wireless Access Point'. Below it are three input fields: a username field with 'admin' entered, a password field with '.....' entered, and a language dropdown menu set to 'English'. A 'Login' button is positioned below these fields, with a hand cursor icon over it. Below the button is a link that says 'Forgot your password?'.



If your AP's login page does not appear, refer to [Q1 in A.2 FAQ](#).

---End

Log in to the web UI of the AP successfully. See the following figure:

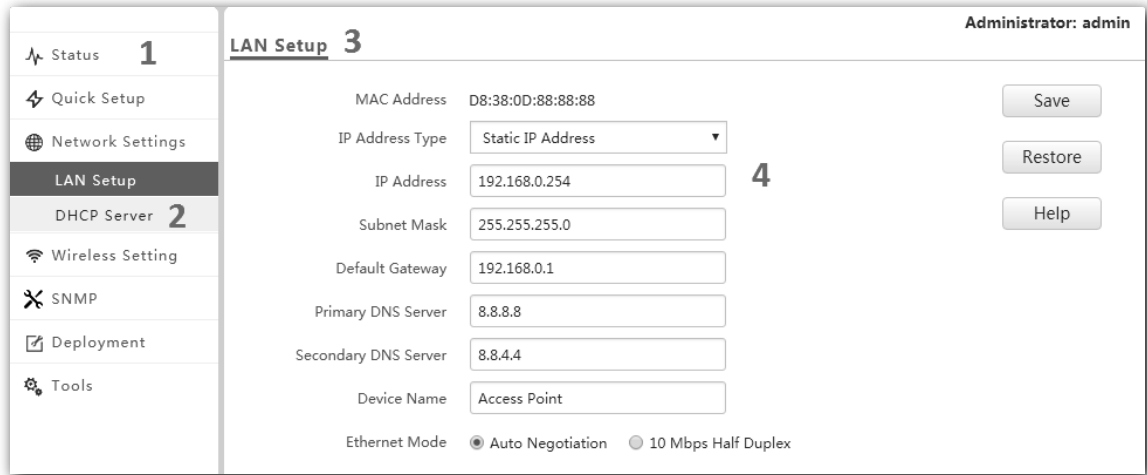


3.2 Logging out of the web UI of the AP

When you close the web browser, the system logs you out automatically, or if you log in to the web UI of the AP but perform no operation within the login timeout interval, the AP logs you out as well. The default login timeout interval of the AP is 5 minutes, and you can change it on the page **Tools > Date & Time > Login Timeout Interval**.

3.3 Web UI layout

The web UI of the AP is composed of four parts, including the navigation trees of two levels, tab page area, and configuration area. See the following figure.



| No. | Name | Description |
|-----|------------------------|---|
| 1 | Level-1 navigation bar | The navigation bars and tab pages display the function menu of the AP. When you select a function in the navigation bar, the corresponding configuration appears in the configuration area. |
| 2 | Level-2 navigation bar | |
| 3 | Tab page area | |
| 4 | Configuration area | In this area, you can view and modify configuration of the AP. |



Tip

The functions and parameters dimmed on the web UI indicates that they cannot be changed in the current configuration or they are not supported by the AP. If you want to configure the functions or parameters dimmed on the web UI, you need to configure their related functions or parameters on the web UI first.

3.4 Common buttons

The following table describes the common buttons available on the web UI of the AP.

| Button | Description |
|---------|---|
| Save | Click it to save the configuration on the current page and enable the configuration to take effect. |
| Restore | Click it to set the configuration on the current page back to the original configuration. |
| Help | Click it to view corresponding help information on the page. |

4 Status

4.1 System status

This page displays the system status and LAN port status of the AP. To access the page, click **Status > System Status**.

System Status Administrator: admin

System Status Help

| | |
|----------------------------|---------------------|
| Device Name | Access Point |
| Uptime | 00 h 07 m 58 s |
| System Time | 2018-08-25 17:39:38 |
| Firmware Version | V1.0.0.3(2616) |
| Hardware Version | V2.0 |
| Number of Wireless Clients | 0 |

LAN Status

| | |
|----------------------|-------------------|
| MAC Address | D8:38:0D:88:88:88 |
| IP Address | 192.168.0.254 |
| Subnet Mask | 255.255.255.0 |
| Primary DNS Server | 8.8.8.8 |
| Secondary DNS Server | 8.8.4.4 |

Parameter description

| Parameter | Description |
|------------------|---|
| Device Name | It specifies the name of the AP. You can change the AP's name on Network Settings > LAN Setup page. |
| Uptime | It specifies the time that has elapsed since the AP starts up this time. |
| System Time | It specifies the current system time of the AP. |
| Firmware Version | It specifies the current firmware version number of the AP. If you have upgraded the firmware version of the AP, view the current firmware version here to check whether the upgrade is successful. |

| Parameter | Description |
|----------------------------|--|
| Hardware Version | It specifies the current hardware version number of the AP. |
| Number of Wireless Clients | It specifies the number of wireless devices connected to the AP currently. |
| MAC Address | It specifies the physical address of the AP's LAN port. If you connect the AP to other devices using Ethernet cables, the AP uses this MAC address to communicate with those devices. |
| IP Address | It specifies the AP's IP address used to log in to its web UI. If you want to change the IP address, access the Network Settings > LAN Setup page and perform according to the on-screen instructions. |
| Subnet Mask | It specifies the subnet mask of the AP's IP address. |
| Primary DNS Server | It specifies the primary DNS server of the AP. |
| Secondary DNS Server | It specifies the secondary DNS server of the AP. |

4.2 Wireless status

This page displays radio frequency and SSID status of the AP. To access the page, click **Status > Wireless Status**.

Administrator: admin

2.4 GHz Wireless Status **5 GHz Wireless Status**

| Radio Status | |
|----------------|---------|
| Radio (On/Off) | On |
| Network Mode | 11b/g/n |
| Channel | 7 |

| SSID Status | | | |
|---------------|-------------------|----------------|---------------|
| SSID | MAC Address | Working Status | Security Mode |
| IP-COM_888888 | D8:38:0D:88:88:89 | Enabled | None |
| IP-COM_888889 | D8:38:0D:88:88:8A | Disabled | None |
| IP-COM_88888A | D8:38:0D:88:88:8B | Disabled | None |
| IP-COM_88888B | D8:38:0D:88:88:8C | Disabled | None |
| IP-COM_88888C | D8:38:0D:88:88:8D | Disabled | None |
| IP-COM_88888D | D8:38:0D:88:88:8E | Disabled | None |
| IP-COM_88888E | D8:38:0D:88:88:8F | Disabled | None |
| IP-COM_88888F | D8:38:0D:88:88:90 | Disabled | None |

Help

Administrator: admin

2.4 GHz Wireless Status **5 GHz Wireless Status**

| Radio Status | |
|----------------|------|
| Radio (On/Off) | On |
| Network Mode | 11ac |
| Channel | 153 |

| SSID Status | | | |
|------------------|-------------------|----------------|---------------|
| SSID | MAC Address | Working Status | Security Mode |
| IP-COM_888890_5G | D8:38:0D:88:88:91 | Enabled | None |
| IP-COM_888891_5G | D8:38:0D:88:88:92 | Disabled | None |
| IP-COM_888892_5G | D8:38:0D:88:88:93 | Disabled | None |
| IP-COM_888893_5G | D8:38:0D:88:88:94 | Disabled | None |

Help

Parameter description

| Parameter | Description |
|--------------|---|
| Radio Status | It specifies whether the WiFi network at the corresponding band is enabled. <ul style="list-style-type: none">– On: It represents the WiFi network at the corresponding band is enabled.– Off: It represents the WiFi network at the corresponding band is disabled. |
| | You can change the radio status on the Wireless Settings > Radio Settings page. |
| | It specifies the current network mode of the AP over the 2.4/5 GHz band. You can change the network mode on the Wireless Settings > Radio Settings page. |
| | It specifies the current working channel of the AP over the 2.4/5 GHz band. You can change the working channel on the Wireless Settings > Radio Settings page. |
| SSID Status | It specifies the names of WiFi networks of the AP over the 2.4/5 GHz band. The AP supports eight WiFi networks over 2.4 GHz band and four over 5 GHz band. The first SSID in the SSID status table is the primary SSID of each band. By default, the WiFi network corresponding to the primary SSID is enabled, and the other WiFi networks are disabled. |
| | It specifies the physical address of the corresponding SSID. |
| | It specifies whether the corresponding WiFi network is enabled. |
| | It specifies the security mode of the corresponding WiFi network. |

4.3 Traffic statistics

To access the page, click **Status > Traffic Statistics**.

This page displays statistics about historical packets of AP's WiFi network.

Administrator: admin

2.4 GHz Traffic Statistics

5 GHz Traffic Statistics

| SSID | Received Traffic | Received Packets | Transmitted Traffic | Transmitted Packets |
|---------------|------------------|------------------|---------------------|---------------------|
| IP-COM_888888 | 3.12MB | 12937 | 0.01MB | 80 |
| IP-COM_888889 | 0.00MB | 0 | 0.00MB | 0 |
| IP-COM_88888A | 0.00MB | 0 | 0.00MB | 0 |
| IP-COM_88888B | 0.00MB | 0 | 0.00MB | 0 |
| IP-COM_88888C | 0.00MB | 0 | 0.00MB | 0 |
| IP-COM_88888D | 0.00MB | 0 | 0.00MB | 0 |
| IP-COM_88888E | 0.00MB | 0 | 0.00MB | 0 |
| IP-COM_88888F | 0.00MB | 0 | 0.00MB | 0 |

Help

Refresh

4.4 Wireless clients

This page displays information about the wireless devices connected to AP's WiFi networks. To access the page, click **Status > Wireless Clients**.



Administrator: admin

2.4 GHz Client List 5 GHz Client List

Connected Hosts of the SSID: IP-COM_888888 ▾ Help

| ID | MAC Address | IP Address | Connection Duration | Transmit Speed | Receive Speed |
|----------------------|-------------|------------|---------------------|----------------|---------------|
| No client connected. | | | | | |

By default, this page displays information about the wireless devices connected to the primary WiFi network of each band. To view information about the wireless devices connected to the other WiFi networks, select the SSIDs from the drop-down list box.

5 Working Mode

5.1 Overview

This chapter is mainly about your AP’s working mode: AP and Client+AP. To access the configuration page, click **Quick Setup**. See the following figure.

Administrator: admin

Quick Setup

Radio Band: 2.4 GHz

Working Mode: ☒ AP ☐ Client+AP

SSID: IP-COM_888888

Security Mode: WPA2-PSK

Encryption Algorithm: ☒ AES ☐ TKIP ☐ TKIP&AES

Key:

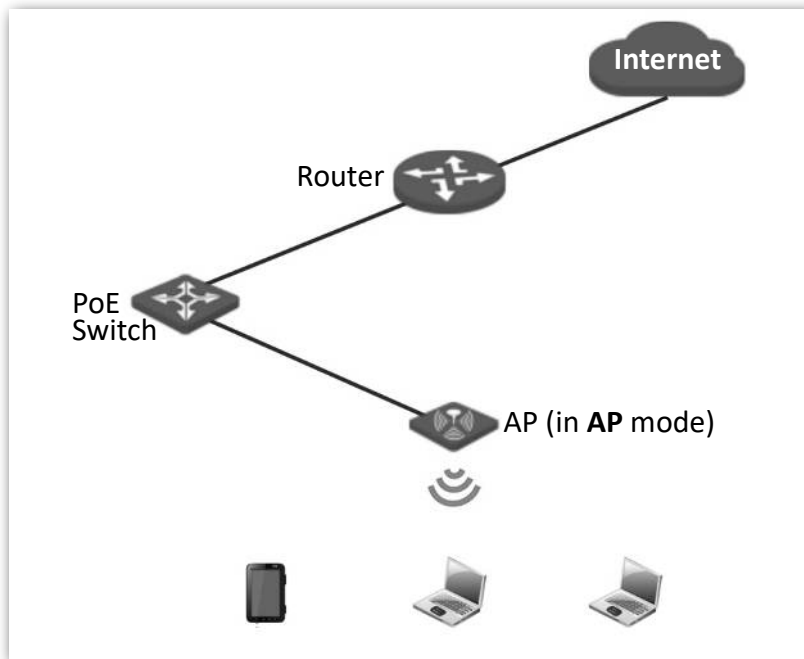
Save, Restore, Help

Parameter description

| Parameter | Description |
|---------------|---|
| Working Mode | It specifies the working mode you set for your AP, including AP mode and Client+AP mode. |
| SSID | It specifies the SSID (WiFi name) you set for your AP. |
| Security Mode | It specifies the security mode you set for your AP’s WiFi network, including None , WEP , WPA-PSK , WPA2-PSK , Mixed WPA/WPA2-PSK , WPA and WPA2 . |
| Key | It specifies the WiFi password you set for your AP’s WiFi network. |

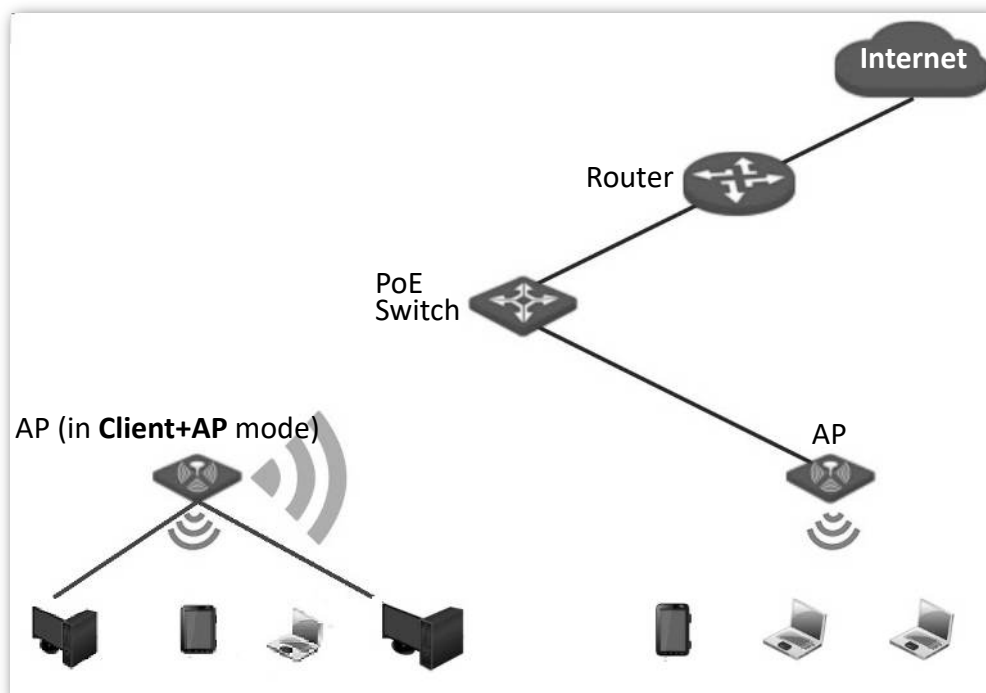
■ AP mode

By default, the AP works in AP mode. In this mode, the AP connects to an upstream device (such as a router or PoE switch) using an Ethernet cable and converts wired signal into wireless one to offer WiFi coverage. See the following topology.



■ Client+AP mode

In this mode, the AP is wirelessly bridged to an upstream device (such as a wireless router or AP) to extend the WiFi coverage of the upstream device. See the following topology.



5.2 Setting WiFi network in AP mode

1. Click **Quick Setup**.
2. **Radio Band**: Select the radio band according to your requirement, which is **2.4 GHz** in this example.
3. **Working Mode**: Select **AP** mode.
4. **SSID**: Set a WiFi name for the WiFi network of your AP, which is **IP-COM_WiFi** in this example.
5. **Security Mode**: Select one security mode for your AP. You are recommended to select **WPA2-PSK**.
6. **Encryption Algorithm**: Select one encryption algorithm for your AP, which is **AES** in this example.
7. **Key**: Set a WiFi password for your AP's WiFi network.
8. Click **Save**.

Administrator: admin

Quick Setup

Radio Band: 2.4 GHz

Working Mode: ☒ AP ☐ Client+AP

SSID: IP-COM_WiFi

Security Mode: WPA2-PSK

Encryption Algorithm: ☒ AES ☐ TKIP ☐ TKIP&AES

Key:

Save

Restore

Help

---End

After configuration, connect wireless devices to the WiFi network of your AP using the SSID and WiFi password you set on the **Quick Setup** page.

5.3 Setting WiFi network in Client+AP mode

1. Click **Quick Setup**.
2. **Radio Band**: Select the radio band according to your requirement, which is **2.4 GHz** in this example.
3. **Working Mode**: Click **Client+AP** mode.
4. Click **Scan**.
5. Select the WiFi network you want to extend from the WiFi network list that appears, which is **Tom-WiFi** in this example.



Note

- If no WiFi network is found, click **Wireless Settings > Radio Settings** to ensure that **Enable Wireless** is selected, and try scanning again.
- After a WiFi network is selected, the AP identifies its SSID, security mode, encryption algorithm, channel of WiFi network and populates them automatically. However, some other parameters such as **Key** must be entered yourself.

Administrator: admin

Quick Setup

Radio Band

2.4 GHz

Save

Working Mode

☐ AP ☒ Client+AP

Restore

SSID

Tom-WiFi

Help

Security Mode

Mixed WPA/WPA2-PSK

Encryption Algorithm

☐ AES ☐ TKIP ☒ TKIP&AES

Key

Channel of Upstream AP

6

Disable Scan

| Select | SSID | MAC Address | Network Mode | Channel Bandwidth | Channel | Extension Channel | Security Mode | Signal Strength |
|----------------------------------|------------|-------------------|--------------|-------------------|---------|-------------------|-----------------|-----------------|
| <input type="radio"/> | Mary-WiFi | c8:3a:35:84:3f:01 | bgn | 40MHz | 10 | upper | none | -78dBm |
| <input checked="" type="radio"/> | Tom-WiFi | c8:3a:35:f2:ad:e1 | bgn | 40MHz | 6 | upper | wpa&wpa2/aes... | -78dBm |
| <input type="radio"/> | Cindy-WiFi | 50:2b:73:f0:39:d1 | bgn | 20MHz | 1 | none | wpa2/aes | -78dBm |

6. If the WiFi network of the upstream device is encrypted, enter the WiFi password of the upstream device's in the **Key** box. Click **Save**.

Administrator: admin

Quick Setup

Radio Band

2.4 GHz

Save

Working Mode

AP

Client+AP

Restore

SSID

Tom-WiFi

Help

Security Mode

Mixed WPA/WPA2-PSK

Encryption Algorithm

AES

TKIP

TKIP&AES




Key

.....

Channel of Upstream AP

6

Disable Scan

| Select | SSID | MAC Address | Network Mode | Channel Bandwidth | Channel | Extension Channel | Security Mode | Signal Strength |
|----------------------------------|------------|-------------------|--------------|-------------------|---------|-------------------|-----------------|--|
| <input type="radio"/> | Mary-WiFi | c8:3a:35:84:3f:01 | bgn | 40MHz | 10 | upper | none | -78dBm  |
| <input checked="" type="radio"/> | Tom-WiFi | c8:3a:35:f2:ad:e1 | bgn | 40MHz | 6 | upper | wpa&wpa2/aes... | -78dBm  |
| <input type="radio"/> | Cindy-WiFi | 50:2b:73:f0:39:d1 | bgn | 20MHz | 1 | none | wpa2/aes | -78dBm  |

---End

After the configuration, your computer connected to the AP can access the internet directly. And you can also connect wireless devices to the AP’s WiFi network using the AP’s own SSID and WiFi password. If you do not know the SSID of the AP, click **Wireless Settings > SSID Settings**.

6 Network Settings

6.1 LAN setup

This page enables you to check the MAC address of your AP's LAN port, and set the LAN port's IP address type and other parameters. To access the page, click **Network Settings > LAN Setup**.

Administrator: admin

LAN Setup

MAC Address

D8:38:0D:88:88:88

IP Address Type

Static IP Address

IP Address

192.168.0.254

Subnet Mask

255.255.255.0

Default Gateway

192.168.0.1

Primary DNS Server

8.8.8.8

Secondary DNS Server

8.8.4.4

Device Name

Access Point

Ethernet Mode

☒ Auto Negotiation ☐ 10 Mbps Half Duplex


Save

Restore

Help

Parameter description

| Parameter | Description |
|-----------------|--|
| MAC Address | It specifies the MAC address of the AP's LAN port. |
| IP Address Type | <p>It specifies how the AP gets its IP address. The default option is Static IP Address.</p> <ul style="list-style-type: none">– Static IP Address: It indicates that the AP has static IP address information. In this condition, you need to set IP address, subnet mask, gateway, and DNS server information for the AP manually.– DHCP: It indicates that the AP gets IP address, subnet mask, gateway, and DNS server information from a DHCP server in your LAN network automatically. |

| Parameter | Description |
|----------------------|---|
| |  Tip If IP Address Type is set to DHCP , you should log in to the web UI of the AP using the AP's IP address assigned by the DHCP server. To get the AP's IP address, find it in the client list of the DHCP server. |
| IP Address | It specifies the IP address of the AP (default: 192.168.0.254). You can access the web UI of the AP using this IP address. |
| Subnet Mask | It specifies the subnet mask of the IP address of the AP. The default subnet mask is 255.255.255.0 . |
| Default Gateway | It specifies the gateway IP address of the AP. Generally, to ensure that the AP can access the internet successfully, you should set the gateway IP address to the LAN IP address of the router connected to the internet. |
| Primary DNS Server | It specifies the IP address of the primary DNS server of the AP. If DNS proxy function is supported on your router connected to the internet, you can set the IP address of the primary DNS server to the LAN IP address of your router. Otherwise, enter a correct DNS server IP address. |
| Secondary DNS Server | It specifies the IP address of the secondary DNS server of the AP. This parameter is optional. |
| Device Name | It specifies the name of the AP. |
| Ethernet Mode | <ul style="list-style-type: none">– Auto Negotiation: In this mode, this device can be powered through the LAN port using a CAT 5e or better Ethernet cable with a maximum transmission distance of 100 meters.– 10 Mbps Half Duplex: In this mode, this device can be powered through the LAN port using a CAT 5e or better Ethernet cable with a maximum transmission distance of 150 to 200 meters. |

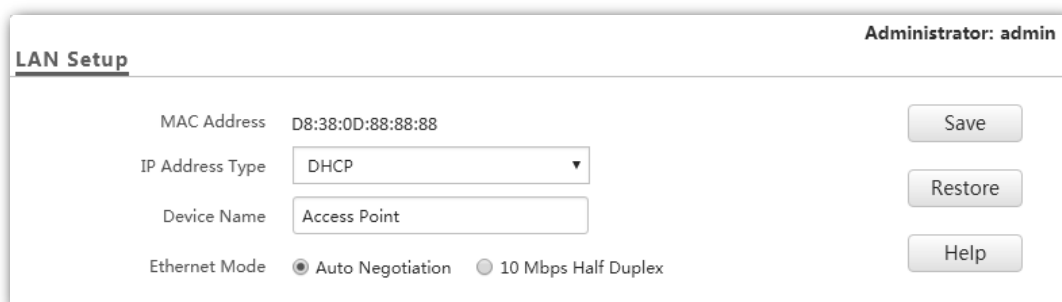
6.2 Changing the LAN IP address of the AP

6.2.1 Dynamic IP address

This IP address type enables your AP to obtain an IP address, a subnet mask, a gateway IP address, DNS server IP addresses from a DHCP server automatically. If a large number of APs are deployed, you are recommended to adopt this type to prevent IP address conflicts and reduce your workload.

Procedure:

1. To access the configuration page, click **Network Settings > LAN Setup**.
2. Set **IP Address Type** to **DHCP**.
3. Click **Save**.



LAN Setup Administrator: admin

MAC Address D8:38:0D:88:88:88 Save

IP Address Type DHCP Restore

Device Name Access Point Help

Ethernet Mode ☒ Auto Negotiation ☐ 10 Mbps Half Duplex

---End

After the configuration, if you want to log in to the web UI of your AP, first find the IP address of the AP from the client list of the DHCP server, then ensure that the IP address of your computer and the IP address of the AP belong to the same network segment, finally log in to the web UI of your AP using its new IP address.



If the IP address of your computer is not in the same network segment as the new IP address of your AP, please set an IP address for your computer which is in the same network segment as the AP's new IP address. For detailed steps to set an IP address for your computer, refer to [A.1 Configuring a static IP address for your computer \(Example: Win7\)](#) in this user guide.

6.2.2 Static IP address

If you want to set AP's IP address yourself, set **IP Address Type** to **Static IP Address** first, then configure IP address, subnet mask, gateway IP address, and DNS server IP addresses for your AP manually. This type is recommended only when you need to deploy just a few APs.

Procedure:

1. To access the configuration page, click **Network Settings > LAN Setup**.
2. Set **IP Address Type** to **Static IP Address**.
3. **IP Address:** Enter the static IP address for your AP, which is **192.168.0.250** in this example.
4. **Subnet Mask:** Enter the subnet mask for your AP, which is **255.255.255.0** in this example.
5. **Gateway:** Enter the gateway for your AP, which is **192.168.0.1** in this example.
6. **Primary DNS Server:** Enter the primary DNS server for your AP, which is **8.8.8.8** in this example.
7. **Secondary DNS Server:** If this parameter is available, enter the secondary DNS server for your AP, which is **8.8.4.4** in this example. Otherwise, leave this box blank.
8. Click **Save**.

LAN Setup Administrator: admin

MAC Address D8:38:0D:88:88:88

IP Address Type Static IP Address ▼

IP Address 192.168.0.250

Subnet Mask 255.255.255.0

Default Gateway 192.168.0.1

Primary DNS Server 8.8.8.8

Secondary DNS Server 8.8.4.4

Device Name Access Point

Ethernet Mode ☒ Auto Negotiation ☐ 10 Mbps Half Duplex

Save Restore Help

---End

After the configuration, if the new IP address of the AP belongs to the same network segment as the IP address of your management computer, you can log in to the web UI of the AP directly using the new IP address. Otherwise, before logging in to the AP's web UI using the new IP address, assign your computer an IP address that belongs to the same network segment as the new IP address.

6.3 DHCP server

6.3.1 Overview

The AP supports the DHCP server function to assign IP addresses to devices connected to it. By default, this function is disabled.

6.3.2 Configuring the DHCP server




1. To access the configuration page, choose **Network Settings > DHCP Server**.
2. **DHCP Server**: Select **Enable**.
3. **Gateway Address**: Enter the gateway address, which is **192.168.0.1** in this example.
4. **Primary DNS Server**: Enter the primary DNS server, which is **8.8.8.8** in this example.
5. Click **Save**.

The screenshot shows the DHCP Server configuration interface. At the top right, it says 'Administrator: admin'. Below the title 'DHCP Server', there are two tabs: 'DHCP Server' and 'DHCP Clients'. The 'DHCP Server' tab is active. It contains a 'DHCP Server' section with two radio buttons: 'Enable' (selected) and 'Disable'. To the right of these are three buttons: 'Save', 'Restore', and 'Help'. Below the radio buttons are several input fields: 'Start IP Address' (192.168.0.100), 'End IP Address' (192.168.0.200), 'Lease Time' (1 day), 'Subnet Mask' (255.255.255.0), 'Gateway Address' (192.168.0.1), 'Primary DNS Server' (8.8.8.8), and 'Secondary DNS Server' (8.8.4.4).

---End

Parameter description

| Parameter | Description |
|------------------|---|
| DHCP Server | It specifies whether to enable the DHCP server function of the AP. By default, it is disabled. |
| Start IP Address | It specifies the start IP address of the DHCP server's IP address pool. The default value is 192.168.0.100. |
| End IP Address | It specifies the end IP address of the DHCP server's IP address pool. The default value is 192.168.0.200. |

| Parameter | Description |
|----------------------|---|
| |  Tip The start and end IP addresses must belong to the same network segment as the IP address of the AP. |
| Lease Time | <p>It specifies the validity period of an IP address assigned by the DHCP server to a device. By default, it is 1 day.</p> <p>When half of the lease time has elapsed, the device sends a DHCP request to the DHCP server to renew the lease time. If the request succeeds, the lease time is extended based on the request. Otherwise, the device sends a request again when 7/8 of the lease time has elapsed. If the request succeeds, the lease time is extended based on the request. Otherwise, the device must request a new IP address from the DHCP server after the lease time expires.</p> <p>You are recommended to retain the default value.</p> |
| Subnet Mask | It specifies the subnet mask assigned by the DHCP server to devices. The default value is 255.255.255.0. |
| Gateway Address | <p>It specifies the gateway IP address assigned by the DHCP server to devices. Generally, it is the LAN IP address of the router connected to the internet. The default value is 192.168.0.1.</p>  Tip Only through a gateway can a LAN device access a server or host which is not in the local network segment. You are recommended to enter a gateway IP address which can access the internet. Otherwise, the device in the LAN network cannot access the internet. |
| Primary DNS Server | <p>It specifies the DNS server address provided by your ISP. If you do not know it, please consult your ISP.</p>  Tip To enable devices to access the internet, set this parameter to a correct DNS server IP address or DNS proxy IP address. |
| Secondary DNS Server | It specifies the second DNS server address (if any) provided by your ISP. This parameter is optional, which indicates you can leave it blank if your ISP does not provide this parameter. |

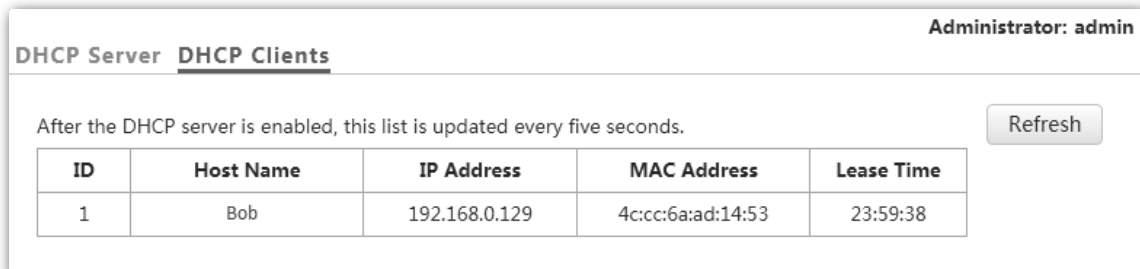


If another DHCP server is available in your LAN, ensure that the IP address pool of the AP does not overlap the IP address pool of that DHCP server. Otherwise, IP address conflicts may occur.

6.3.3 DHCP clients

If the AP's DHCP server function is enabled, this module enables you to view detailed information about devices that obtain IP addresses from the AP's DHCP server, which includes host names, IP addresses, MAC addresses, and lease time.

To access the page, choose **Network Settings > DHCP Server > DHCP Clients**.



DHCP Server DHCP Clients Administrator: admin

After the DHCP server is enabled, this list is updated every five seconds. [Refresh](#)

| ID | Host Name | IP Address | MAC Address | Lease Time |
|----|-----------|---------------|-------------------|------------|
| 1 | Bob | 192.168.0.129 | 4c:cc:6a:ad:14:53 | 23:59:38 |

You can click **Refresh** to view the latest DHCP client list.

7 Wireless Settings

7.1 SSID settings

7.1.1 Overview

This module enables you to set SSID-related parameters of the AP. To access the configuration page, click **Wireless Settings > SSID Settings**.

The screenshot shows the '2.4 GHz SSID Settings' configuration page. At the top right, it says 'Administrator: admin'. The page has two tabs: '2.4 GHz SSID Settings' (selected) and '5 GHz SSID Settings'. The settings are as follows:

- SSID: IP-COM_888888 (dropdown menu)
- Enable: ☒ Enable ☐ Disable
- Broadcast SSID: ☒ Enable ☐ Disable
- Isolate Client: ☐ Enable ☒ Disable
- WMF: ☒ Enable ☐ Disable
- Suppress Broadcast Probe Response: ☐ Enable ☒ Disable
- Max. Number of Clients: 48 (text input, with a range of 1 to 128)
- SSID: IP-COM_888888 (text input)
- Chinese SSID Encoding: UTF-8 (dropdown menu)
- Security Mode: None (dropdown menu)

On the right side, there are three buttons: 'Save', 'Restore', and 'Help'.

Broadcast SSID

When the AP broadcasts an SSID, wireless devices nearby can detect the SSID. When this parameter is set to **Disable**, the AP does not broadcast the SSID so that nearby wireless devices cannot detect the SSID. In this case, you need to enter the SSID manually on your wireless devices to connect to the WiFi network corresponding to the SSID. To some extent, disabling broadcasting SSID enhances the security of the WiFi network.

However, even though setting **Broadcast SSID** to **Disable**, a hacker can still connect to the

corresponding WiFi network if he/she manages to obtain the SSID by other means.

Isolate Client

This parameter implements a function similar to the VLAN function for wired networks. It isolates the wireless devices connected to the same WiFi network, so that the wireless devices can access only the wired network connected to the AP. You can apply this function to hotspot setup in public such as hotels and airports to improve network security.

WMF

The number of wireless devices keeps increasing currently, but wired and wireless bandwidth resources are limited. Therefore, the multicast technology, which enables single-point data transmission and multi-point data reception, has been widely used in networks in order to reduce bandwidth requirements and prevent network congestion.

Nevertheless, if a large number of devices are connected to a wireless interface of a WiFi network and multicast data is intended for only one of the devices, the data is still sent to all the devices, which increases unnecessary wireless resource usage and may lead to wireless channel congestion. In addition, multicast stream forwarding over an 802.11 network is not secure, either.

The WMF function of the AP converts multicast traffic into unicast traffic and forwards the traffic to the multicast traffic destination in the WiFi network, helping save wireless resources, ensuring reliable transmission, and reducing delays.

Max. Number of Clients

This parameter specifies the maximum number of devices that can connect to the WiFi network corresponding to an SSID. If the number is reached, the WiFi network rejects new connection requests from devices. This limit helps balance load among APs.

Chinese SSID Encoding

It specifies the encoding format of Chinese SSIDs, which consists of UTF-8 (default) and GB2312. This setting is effective only when an SSID contains Chinese characters. If you want your Chinese SSID to be displayed properly, select the encoding format supported by your wireless devices.

Security Mode

A WiFi network uses radio open to the public as its data transmission medium. If the WiFi network is not protected by necessary measures, any device can connect to the network to access unprotected data over the network or the resources of the network. To ensure communication security, transmission links of WiFi network must be encrypted.

The AP supports various security modes for network encryption, including **None**, **WEP**, **WPA-PSK**, **WPA2-PSK**, **Mixed WPA/WPA2-PSK**, **WPA**, and **WPA2**.

- **None**

It indicates that any wireless device can connect to the WiFi network. This option is not recommended because it leads to network insecurity.

- **WEP**

It uses a static key to encrypt all exchanged data, and ensures that a WLAN has the same level of security as a wired LAN. However, data encrypted based on WEP can be easily cracked. In addition, WEP supports a maximum WiFi network throughput of only 54 Mbps. Therefore, this security mode is not recommended.

- **WPA-PSK, WPA2-PSK, and Mixed WPA/WPA2-PSK**

They belong to pre-shared key or personal key modes, where Mixed WPA/WPA2-PSK supports both WPA-PSK and WPA2-PSK.

WPA-PSK, WPA2-PSK, and Mixed WPA/WPA2-PSK adopt a pre-shared key for authentication, while the AP generates another key for data encryption. This prevents the vulnerability caused by static WEP keys, and makes the three security modes suitable for ensuring security of home WiFi networks. Nevertheless, because the initial pre-shared key for authentication is manually set and all devices use the same key to connect to the same AP, the key may be disclosed unexpectedly. This makes the security modes not suitable for scenarios where high security is required.

- **WPA and WPA2**

To address the key management weakness of WPA-PSK and WPA2-PSK, the WiFi Alliance puts forward WPA and WPA2, which use 802.1x to authenticate devices and generate data encryption-oriented root keys. WPA and WPA2 use the root keys to replace the pre-shared keys that set manually, but adopt the same encryption process as WPA-PSK and WPA2-PSK.

WPA and WPA2 uses 802.1x to authenticate devices and the login information of a device is managed by the device. This effectively reduces the probability of information leakage. In addition, each time a device connects to an AP that adopts the WPA or WPA2 security mode, the RADIUS server generates a data encryption key and assigns it to the device, which makes it difficult for attackers to obtain the key. These features of WPA and WPA2 security modes help increase network security significantly, making WPA and WPA2 the preferred security modes of WiFi networks that require high security.

7.1.2 Changing the SSID settings

To change the SSID settings, perform the following procedure:

1. Choose **Wireless Settings > SSID Settings**.
2. Click a tag page as required, which is **2.4 GHz SSID Settings** in this example.
3. Select the SSID from the **SSID** drop-down list box.
4. Change the parameters as required. Generally, you only need to set the **SSID**, and **Security Mode**, **Key** parameters.

5. Click **Save**.

Administrator: admin

2.4 GHz SSID Settings

5 GHz SSID Settings

SSID

IP-COM_888888

Save

Enable

☒ Enable ☐ Disable

Restore

Broadcast SSID

☒ Enable ☐ Disable

Help

Isolate Client

☐ Enable ☒ Disable

WMF

☒ Enable ☐ Disable

Suppress Broadcast Probe Response

☐ Enable ☒ Disable

Max. Number of Clients

48

(Range: 1 to 128)

SSID

Tom-WiFi

Chinese SSID Encoding

UTF-8

Security Mode

WPA2-PSK

Encryption Algorithm

☒ AES ☐ TKIP ☐ TKIP&AES

Key

Key Update Interval

0


s

(Range: 60 to 99999 seconds. 0 indicates no update.)

---End

Parameter description

| Parameter | Description |
|----------------|--|
| SSID | <p>It specifies the SSID to be configured.</p> <p>The AP supports eight SSIDs over the 2.4 GHz band and four over the 5 GHz band. The first SSID displayed in the SSID list of the corresponding band is the primary SSID of that band.</p> |
| Enable | <p>It specifies whether to enable the selected SSID.</p> <p>The primary SSID of each band is enabled by default, while the others are disabled. Users can enable them if required.</p> |
| Broadcast SSID | <p>It specifies whether to broadcast the selected SSID.</p> <ul style="list-style-type: none">Enable: It indicates that the AP broadcasts the selected SSID. In this case, nearby wireless devices can detect the SSID.Disable: It indicates that the AP does not broadcast the selected SSID so that nearby wireless devices cannot detect the SSID. In this case, if you want to connect a wireless device to the WiFi network corresponding to the SSID, you must enter the SSID on the device manually. |

| Parameter | Description |
|-----------------------------------|---|
| |  Tip <p>This AP can hide its SSID automatically. When an SSID's connected devices number reaches its max number of clients, the AP stops broadcasting the SSID.</p> |
| Isolate Client | <ul style="list-style-type: none"> – Enable: It indicates that the wireless devices connected to the AP with the selected SSID cannot communicate with each other, which improves WiFi network security. – Disable: It indicates that the wireless devices connected to the AP with the selected SSID can communicate with each other. By default, Isolate Client is disabled. |
| WMF | <ul style="list-style-type: none"> – Enable: It indicates that the WMF function is enabled. – Disable: It indicates that the WMF function is disabled. By default, WMF function is disabled. |
| Suppress Broadcast Probe Response | <ul style="list-style-type: none"> – Enable: It indicates that the Suppress Broadcast Probe Response function is enabled. After this function is enabled, this device does not respond to the requests without an SSID, saving wireless resources. – Disable: It indicates that the Suppress Broadcast Probe Response function is disabled. By default, the function is disabled. |
| Max. Number of Clients | <p>It specifies the maximum number of devices that can be concurrently connected to the WiFi network corresponding to an SSID.</p> <p>After this upper limit is reached, the AP rejects new requests from devices for connecting to the wireless network.</p> |
| SSID | If you want to change the selected SSID, enter the new SSID in this box. |
| Chinese SSID Encoding | It specifies the encoding format of Chinese characters in an SSID. The default value is UTF-8 . This parameter takes effect only if the SSID contains Chinese characters. |
| Security Mode | It specifies the security mode of the selected SSID. The options include: <u>None</u> , <u>WEP</u> , <u>WPA-PSK</u> , <u>WPA2-PSK</u> , <u>Mixed WPA/WPA2-PSK</u> , <u>WPA</u> and <u>WPA2</u> . Refer to following contents for details about these options. |

■ **None**

It allows any wireless device to connect to the WiFi network. This option is not recommended because it leads network insecurity.

■ WEP

| | | |
|---------------------|--------|---------|
| Security Mode | WEP ▼ | |
| Authentication Type | Open ▼ | |
| Default Key | Open | |
| | Shared | |
| | 802.1x | |
| Key 1 | | ASCII ▼ |
| Key 2 | | ASCII ▼ |
| Key 3 | | ASCII ▼ |
| Key 4 | | ASCII ▼ |

Parameter description

| Parameter | Description |
|---------------------|---|
| Authentication Type | It specifies the encryption type for the WEP security mode of the AP. The options include Open , Shared , and 802.1x , and they share the same encryption process. <ul style="list-style-type: none">– Open It specifies that authentication is not required and data exchanged is encrypted using WEP. In this case, a wireless device can connect to the wireless network corresponding to the selected SSID without being authenticated, and the data exchanged between the device and the network is encrypted in WEP security mode.– Shared It specifies that a shared key is used for authentication and data exchanged is encrypted using WEP. In this case, a wireless device must use a preset WEP key to connect to the wireless network corresponding to the selected SSID. The wireless device can be connected to the wireless network only if they use the same WEP key.– 802.1x It specifies that 802.1x authentication is required and data exchanged is encrypted using WEP. In this case, ports are enabled for user authentication when valid devices connect to the wireless network corresponding to the selected SSID, and disabled when invalid devices connect to the wireless network. |
| | It specifies the default WEP key for the Open and Shared encryption types. |
| | For example, if Default Key is set to Key 2 , a wireless device can connect to the wireless network corresponding to the selected SSID only with the password specified by Key 2 . |

| Parameter | Description |
|------------------|---|
| ASCII | It indicates that a key selected for the Open or Shared authentication type contains hexadecimal characters. 5 or 13 ASCII characters are allowed in the key. |
| Hexadecimal | It indicates that a key selected for the Open or Shared authentication type contains hexadecimal characters. 10 or 26 hexadecimal characters (range: 0-9, a-f, and A-F) are allowed in the key. |
| RADIUS Server IP | These parameters are dedicated to the 802.1x authentication type. |
| RADIUS Port | |
| RADIUS Password | |

■ **WPA-PSK, WPA2-PSK, and Mixed WPA/WPA2-PSK**

Security Mode: WPA-PSK (selected)

Encryption Algorithm: ☒ AES ☐ TKIP ☐ TKIP&AES

Key:

Key Update Interval: 0 s
(Range: 60 to 99999 seconds. 0 indicates no update.)

Parameter description

| Parameter | Description |
|----------------------|--|
| Security Mode | <p>It indicates the personal or pre-shared key security mode, including WPA-PSK, WPA2-PSK, and Mixed WPA/WPA2-PSK.</p> <ul style="list-style-type: none"> – WPA-PSK: It indicates that the WiFi network corresponding to the selected SSID is encrypted using WPA-PSK. – WPA2-PSK: It indicates that the WiFi network corresponding to the selected SSID is encrypted using WPA2-PSK. – Mixed WPA/WPA2-PSK: It indicates that wireless devices can connect to the WiFi network corresponding to the selected SSID using either WPA-PSK or WPA2-PSK. |
| Encryption Algorithm | It specifies the encryption algorithm corresponding to the selected security mode. If Security Mode is set to WPA-PSK , this parameter has the AES and TKIP values. If Security Mode is set to WPA2-PSK or Mixed |

| Parameter | Description |
|---------------------|---|
| | <p>WPA/WPA2-PSK, this parameter has the AES, TKIP, and TKIP&AES values.</p> <ul style="list-style-type: none">– AES: It specifies the Advanced Encryption Standard.– TKIP: It specifies the Temporal Key Integrity Protocol. If TKIP is used, the maximum wireless throughput of the AP is limited to 54 Mbps.– TKIP&AES: It specifies that both the TKIP and AES encryption algorithms are supported. Wireless devices can connect to the WiFi network corresponding to the selected SSID using TKIP or AES. |
| Key | It specifies a pre-shared WPA key. A WPA key can contain 8 to 63 ASCII characters or 8 to 64 hexadecimal characters. |
| Key Update Interval | It specifies the automatic update interval of a WPA key for data encryption. A shorter interval results in higher data security. The value 0 indicates that a WAP key is not updated. |

■ WPA and WPA2

Security Mode: WPA (dropdown menu showing None, WEP, WPA-PSK, WPA2-PSK, Mixed WPA/WPA2-PSK, WPA, WPA2)

RADIUS Server: [text input]

RADIUS Port: 1812 (Range: 1025 to 65535; Default: 1812)

RADIUS Password: [text input]

Encryption Algorithm: ☒ AES ☐ TKIP ☐ TKIP&AES

Key Update Interval: 0 s (Range: 60 to 99999 seconds. 0 indicates no update.)

Parameter description

| Parameter | Description |
|---------------|---|
| | <p>The WPA and WPA2 options are available for network protection with a RADIUS server.</p> |
| Security Mode | <ul style="list-style-type: none">– WPA: It indicates that the WiFi network corresponding to the selected SSID is encrypted using WPA.– WPA2: It indicates that the WiFi network corresponding to the selected SSID is encrypted using WPA2. |

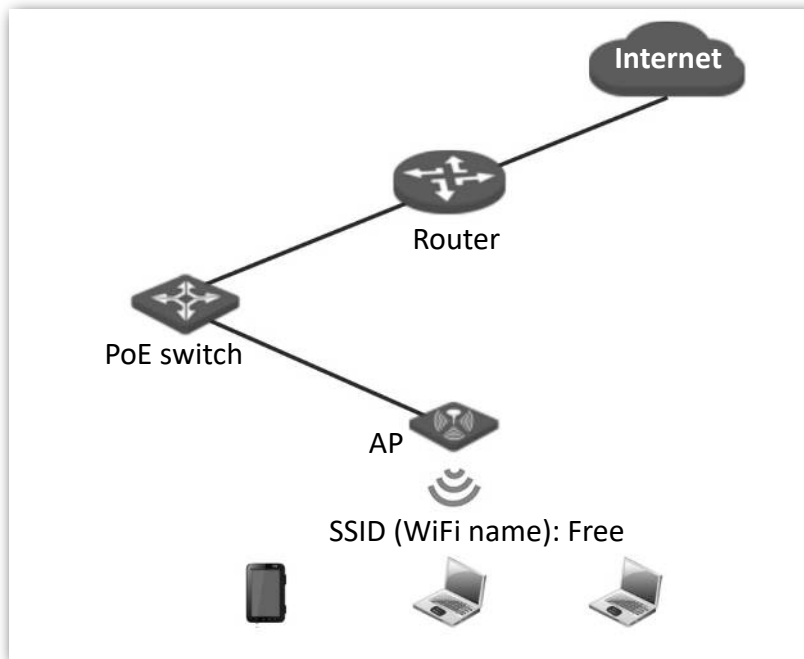
| Parameter | Description |
|----------------------|--|
| RADIUS Server | It specifies the IP address of the RADIUS server for client authentication. |
| RADIUS Port | It specifies the port number of the RADIUS server for client authentication. |
| RADIUS Password | It specifies the shared password of the RADIUS server. |
| Encryption Algorithm | <p>It specifies the encryption algorithm corresponding to the selected security mode. The available options include AES, TKIP, and TKIP&AES.</p> <ul style="list-style-type: none">– AES: It specifies the Advanced Encryption Standard.– TKIP: It specifies the Temporal Key Integrity Protocol.– TKIP&AES: It specifies that both the TKIP and AES encryption algorithms are supported. Wireless devices can connect to the WiFi network corresponding to the selected SSID using TKIP or AES. |
| Key Update Interval | It specifies the automatic update interval of a WPA key for data encryption. A shorter interval results in higher data security. The value 0 indicates that a WAP key is not updated. |

7.1.3 Examples

Setting up a non-encrypted WiFi network

Networking requirement

In a hotel, guests can connect to the WiFi network without a password and access the internet through the WiFi network.



Procedures:

1. Choose **Wireless Settings > SSID Settings**.
2. If you want to set SSID of 5 GHz WiFi network, click **5 GHz SSID Settings**. And **2.4 GHz SSID Settings** is used for instructions in this example.
3. **SSID**: Select a SSID from the **SSID** drop-down list box, which is **IP-COM_888889** in this example.
4. **Enable**: Select **Enable**.
5. **SSID**: Set the value of the **SSID** box to **Free**.
6. **Security Mode**: Select **None**.
7. Click **Save**.

2.4 GHz SSID Settings

5 GHz SSID Settings

Administrator: admin

SSID

IP-COM_888889

Enable

☒ Enable

☐ Disable

Broadcast SSID

☒ Enable

☐ Disable

Isolate Client

☐ Enable

☒ Disable

WMF

☒ Enable

☐ Disable

Suppress Broadcast Probe Response

☐ Enable

☒ Disable

Max. Number of Clients

48

(Range: 1 to 128)

SSID

Free

Chinese SSID Encoding

UTF-8

Security Mode

None

Save

Restore

Help

---End

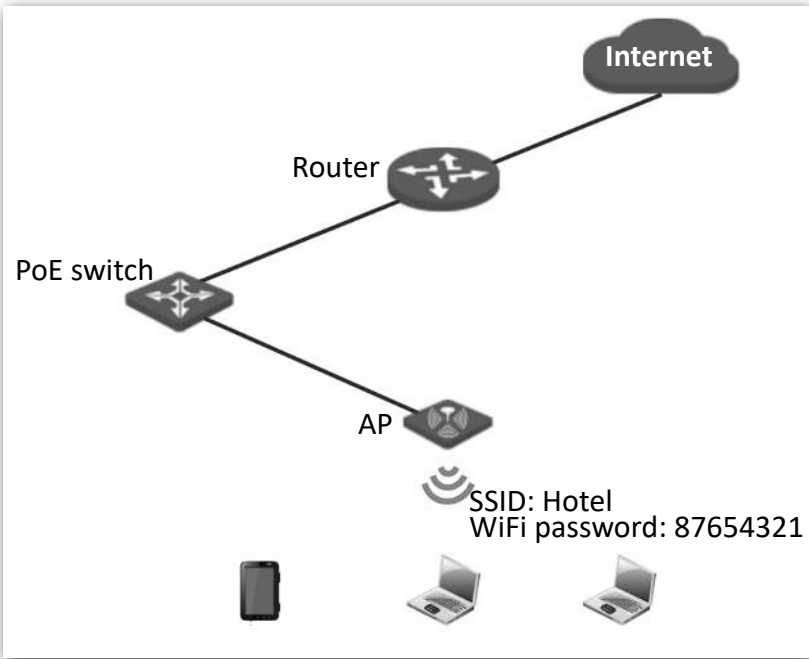
Verification

Wireless devices can connect to the WiFi network named **Free** without a password.

Setting up a WiFi network encrypted by WPA-PSK or WPA2-PSK

Networking requirement

WiFi network in a hotel with a certain level of security must be configured through a simply procedure. In this case, WPA-PSK or WPA2-PSK mode is recommended. See the following figure.



Procedures:

1. Choose **Wireless Settings > SSID Settings**.
2. If you want to set SSID of 5 GHz WiFi network, click **5 GHz SSID Settings**. And **2.4 GHz SSID Settings** is used for instructions in this example.
3. **SSID**: Select a SSID from the **SSID** drop-down list box, which is **IP-COM_888889** in this example.
4. **Enable**: Select **Enable**.
5. **SSID**: Set the value of the **SSID** box to **Hotel**.
6. **Security Mode**: Select **WPA2-PSK**.
7. **Encryption Algorithm**: Select **AES**.
8. **Key**: Enter **87654321**.
9. Click **Save**.

Administrator: admin

2.4 GHz SSID Settings **5 GHz SSID Settings**

SSID: IP-COM_888889

Enable: ☒ Enable ☐ Disable

Broadcast SSID: ☒ Enable ☐ Disable

Isolate Client: ☐ Enable ☒ Disable

WMF: ☒ Enable ☐ Disable

Suppress Broadcast Probe Response: ☐ Enable ☒ Disable

Max. Number of Clients: 48 (Range: 1 to 128)

SSID: Hotel

Chinese SSID Encoding: UTF-8

Security Mode: WPA2-PSK

Encryption Algorithm: ☒ AES ☐ TKIP ☐ TKIP&AES

Key:

Key Update Interval: 0 s (Range: 60 to 99999 seconds. 0 indicates no update.)

Save Restore Help

---End

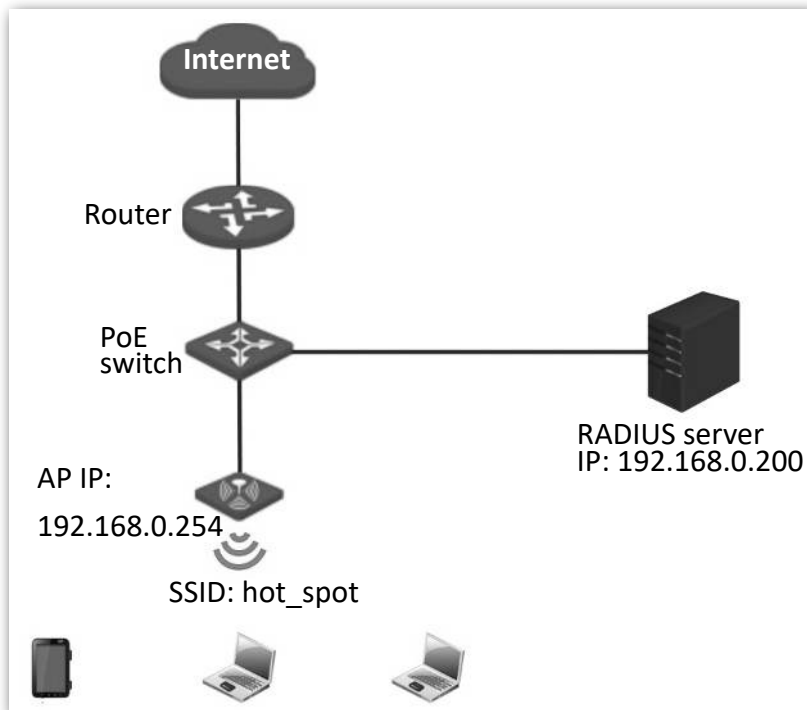
Verification

Wireless devices can connect to the WiFi network named **Hotel** using the password 87654321.

Setting up a WiFi network encrypted by WPA or WPA2

Networking requirement

In this case a highly secure WiFi network is required and a RADIUS server is available. To fulfill the requirement, WPA or WPA2 mode is recommended. See the following figure.



Procedures:

1. Configure the AP.

Assume that the IP address of the RADIUS server is 192.168.0.200, the password is 12345678, and the port number for authentication is 1812.

Assume that the second SSID of the AP is used.

- (1) Choose **Wireless Settings > SSID Settings**.
- (2) If you want to set SSID of 5 GHz WiFi network, click **5 GHz SSID Settings**. And **2.4 GHz SSID Settings** is used for instructions in this example.
- (3) Select the second SSID from the **SSID** drop-down list box.
- (4) **Enable**: Select **Enable**.
- (5) Change the value of the **SSID** text box to **hot_spot**.
- (6) Set **Security Mode** to **WPA2**.
- (7) Set **RADIUS Server IP**, **RADIUS Port**, and **RADIUS Password** to **192.168.0.200**, **1812**, and **12345678** respectively.
- (8) **Encryption Algorithm**: Select **AES**.
- (9) Click **Save**.

Administrator: admin

2.4 GHz SSID Settings **5 GHz SSID Settings**

SSID: IP-COM_888889 ▼

Enable: ☒ Enable ☐ Disable

Broadcast SSID: ☒ Enable ☐ Disable

Isolate Client: ☐ Enable ☒ Disable

WMF: ☒ Enable ☐ Disable

Suppress Broadcast Probe Response: ☐ Enable ☒ Disable

Max. Number of Clients: 48 (Range: 1 to 128)

SSID: hot_spot

Chinese SSID Encoding: UTF-8 ▼

Security Mode: WPA2 ▼

RADIUS Server: 192.168.0.200

RADIUS Port: 1812 (Range: 1025 to 65535; Default: 1812)

RADIUS Password:

Encryption Algorithm: ☒ AES ☐ TKIP ☐ TKIP&AES

Key Update Interval: 0 s
(Range: 60 to 99999 seconds. 0 indicates no update.)

Save

Restore

Help

2. Configure the RADIUS server.

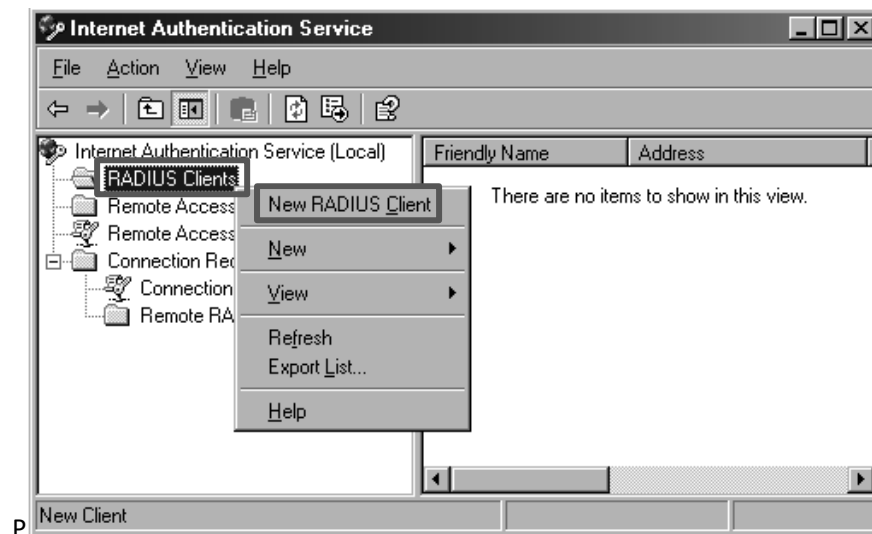


Note

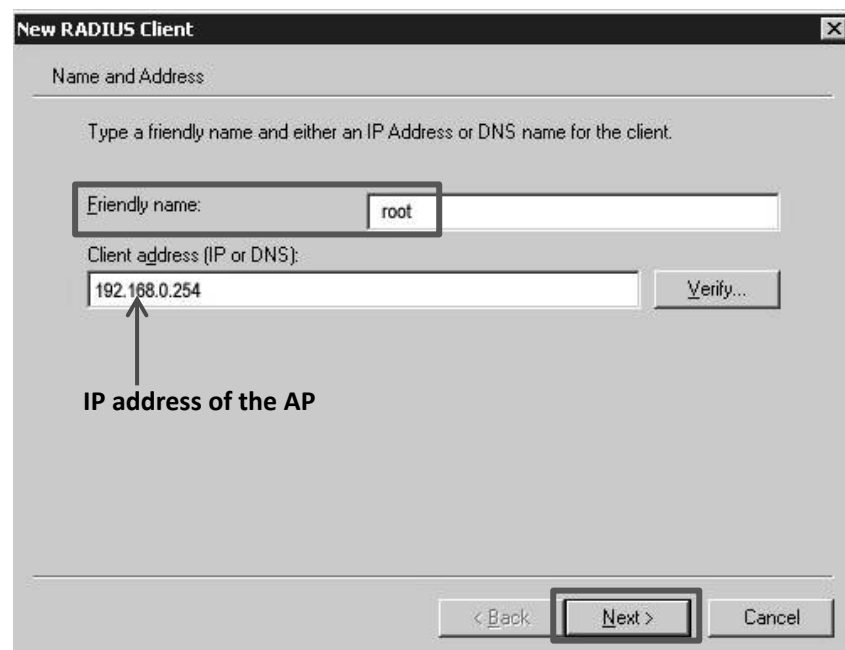
Windows 2003 is used as an example to describe how to configure the RADIUS server.

- (1) Configure a RADIUS client.

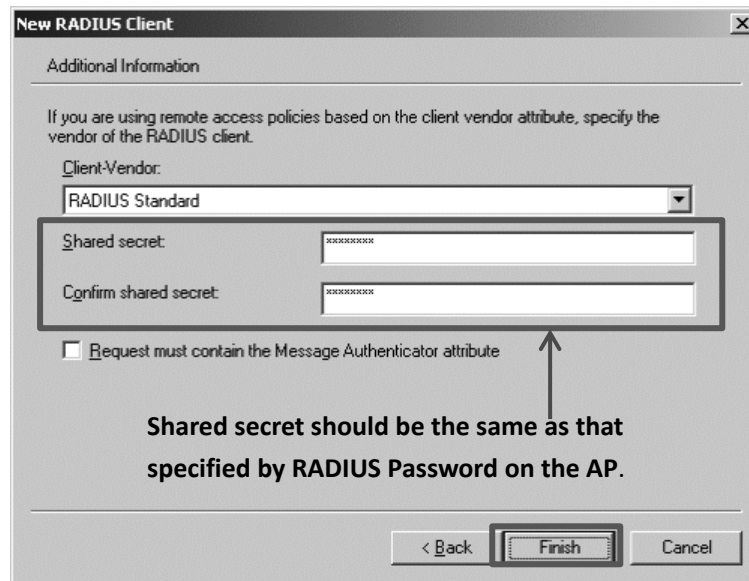
In the **Computer Management** dialog box, double-click **Internet Authentication Service**, right-click **RADIUS Clients**, and choose **New RADIUS Client**.



Enter a RADIUS client name (which can be the name of the AP) and the IP address of the AP, and click **Next**.



Enter **12345678** in the **Shared secret** and **Confirm shared secret** text boxes, and click **Finish**.

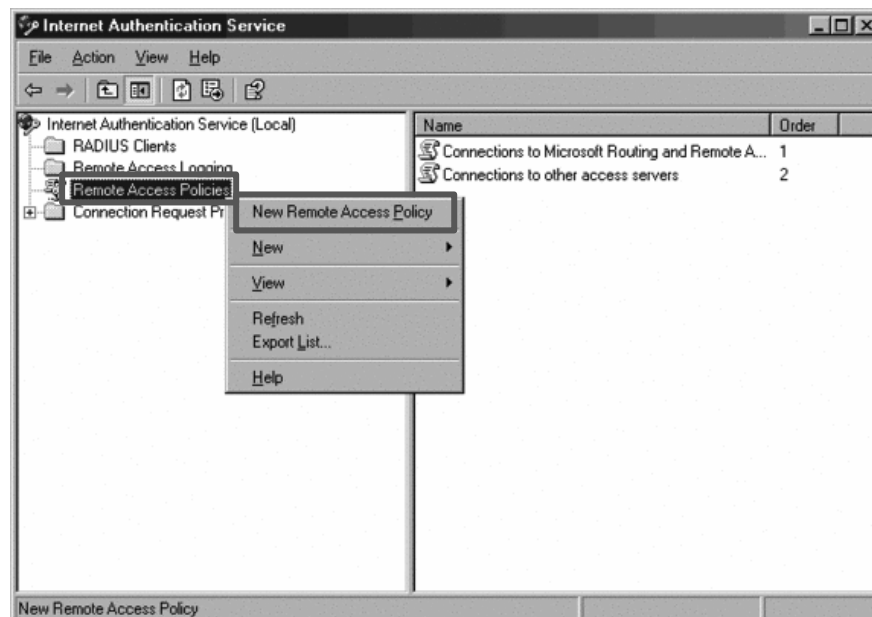


The 'New RADIUS Client' dialog box is shown. It has a title bar with a close button. Below the title bar is a section titled 'Additional Information'. A text box explains: 'If you are using remote access policies based on the client vendor attribute, specify the vendor of the RADIUS client.' Below this is a 'Client-Vendor:' dropdown menu set to 'RADIUS Standard'. A red rectangle highlights the 'Shared secret:' and 'Confirm shared secret:' text boxes, both containing 'XXXXXXXXXX'. Below these is a checkbox labeled 'Request must contain the Message Authenticator attribute' which is unchecked. An arrow points from the text 'Shared secret should be the same as that specified by RADIUS Password on the AP.' to the 'Confirm shared secret' box. At the bottom are buttons for '< Back', 'Finish' (highlighted with a red rectangle), and 'Cancel'.

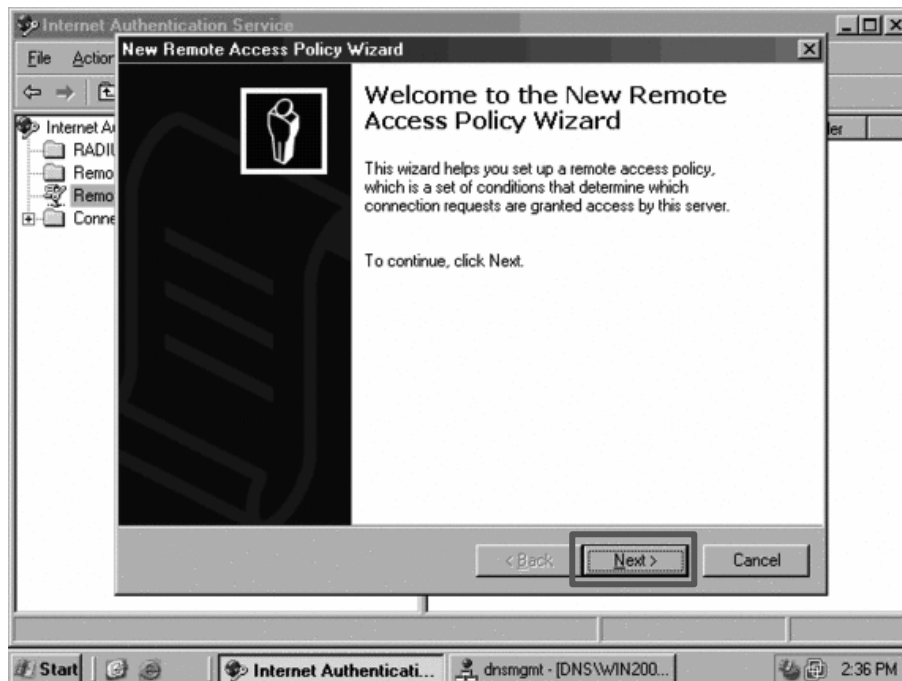
Shared secret should be the same as that specified by RADIUS Password on the AP.

- (2) Configure a remote access policy.

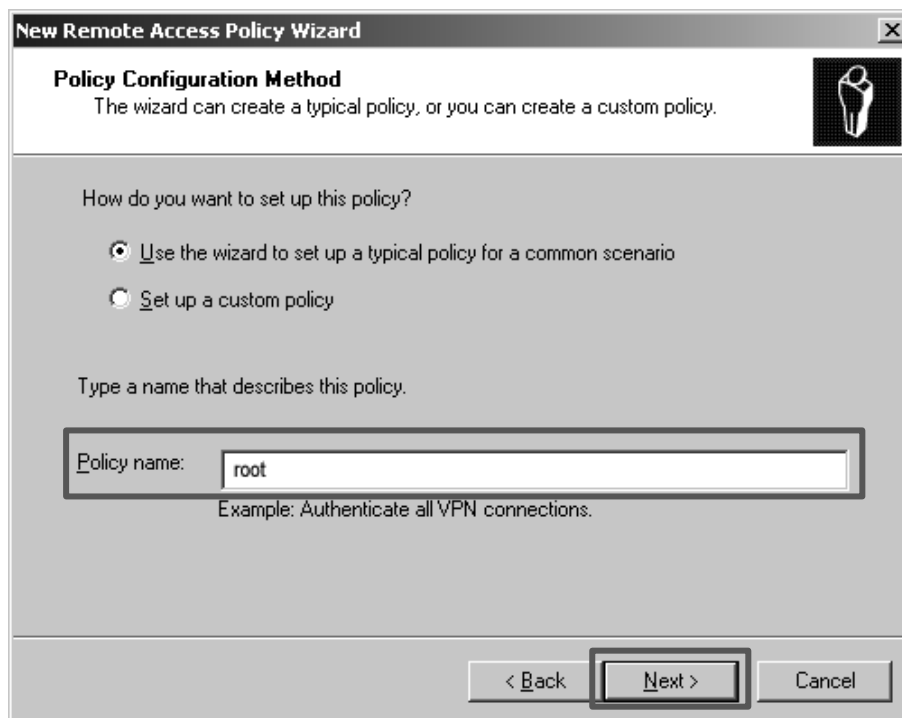
Right-click **Remote Access Policies** and choose **New Remote Access Policy**.



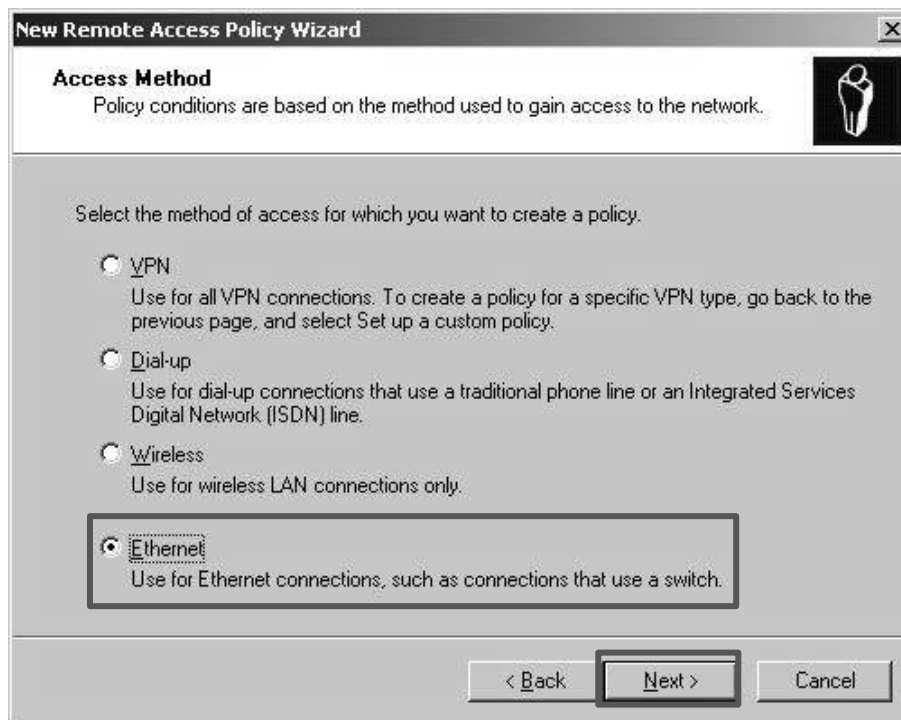
In the **New Remote Access Policy Wizard** dialog box that appears, click **Next**.



Enter a policy name and click **Next**.




Select **Ethernet** and click **Next**.



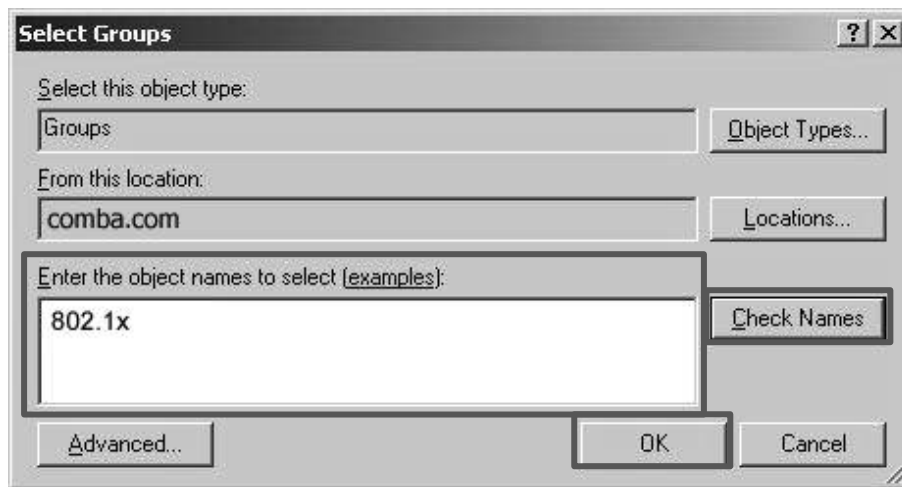
The screenshot shows the 'New Remote Access Policy Wizard' window, specifically the 'Access Method' step. The title bar reads 'New Remote Access Policy Wizard'. Below the title bar, the section 'Access Method' is highlighted, with a subtext: 'Policy conditions are based on the method used to gain access to the network.' To the right of this text is a small icon of a person. The main area contains the instruction 'Select the method of access for which you want to create a policy.' followed by three radio button options: 'VPN' (with subtext 'Use for all VPN connections. To create a policy for a specific VPN type, go back to the previous page, and select Set up a custom policy.'), 'Dial-up' (with subtext 'Use for dial-up connections that use a traditional phone line or an Integrated Services Digital Network (ISDN) line.'), and 'Wireless' (with subtext 'Use for wireless LAN connections only.'). The 'Ethernet' option is selected (indicated by a filled radio button) and is enclosed in a rectangular box. Its subtext is 'Use for Ethernet connections, such as connections that use a switch.' At the bottom right, there are three buttons: '< Back', 'Next >' (which is highlighted with a rectangular box), and 'Cancel'.

Select **Group** and click **Add**.

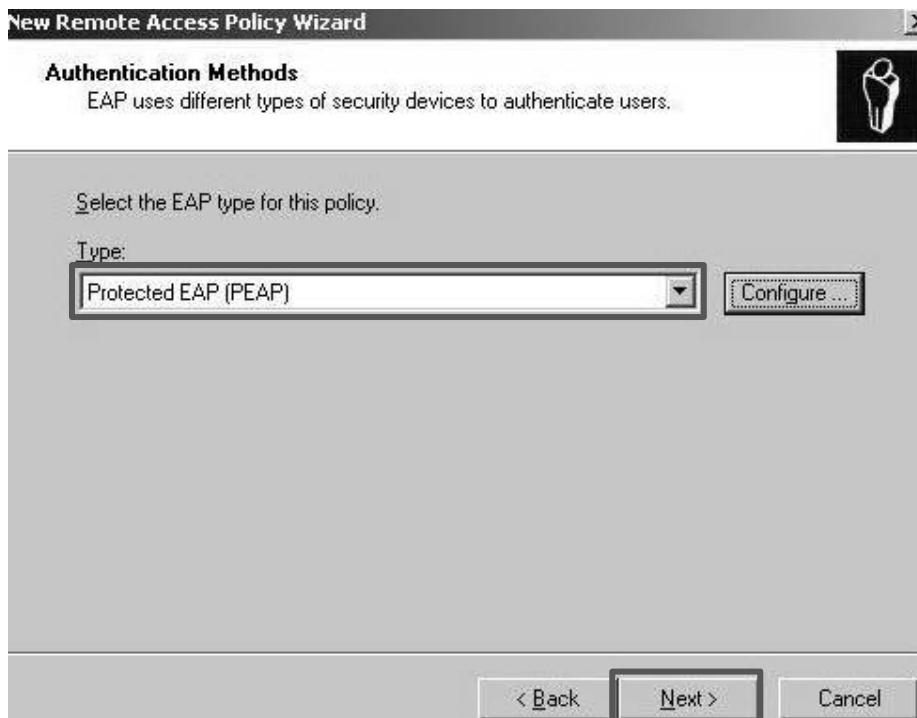


The screenshot shows the 'New Remote Access Policy Wizard' window, specifically the 'User or Group Access' step. The title bar reads 'New Remote Access Policy Wizard'. Below the title bar, the section 'User or Group Access' is highlighted, with a subtext: 'You can grant access to individual users, or you can grant access to selected groups.' To the right of this text is a small icon of a person. The main area contains the instruction 'Grant access based on the following:' followed by two radio button options: 'User' (with subtext 'User access permissions are specified in the user account.') and 'Group' (which is selected and enclosed in a rectangular box, with subtext 'Individual user permissions override group permissions.'). Below the 'Group' option is a text label 'Group name:' followed by a large empty text input field. To the right of the input field are two buttons: 'Add...' and 'Remove'. At the bottom right, there are three buttons: '< Back', 'Next >', and 'Cancel'.

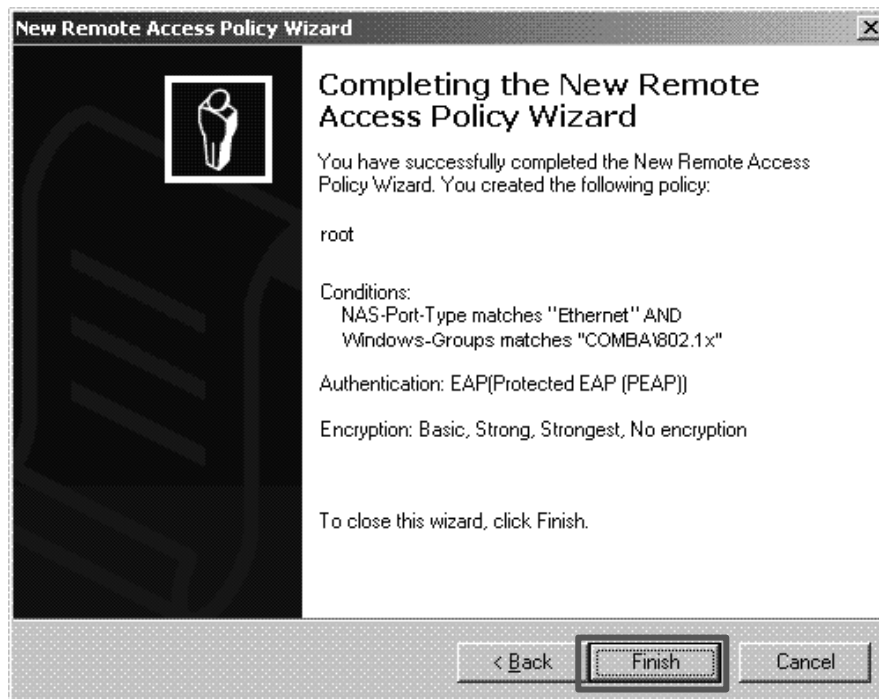
Enter **802.1x** in the **Enter the object names to select** text box, click **Check Names**, and click **OK**.



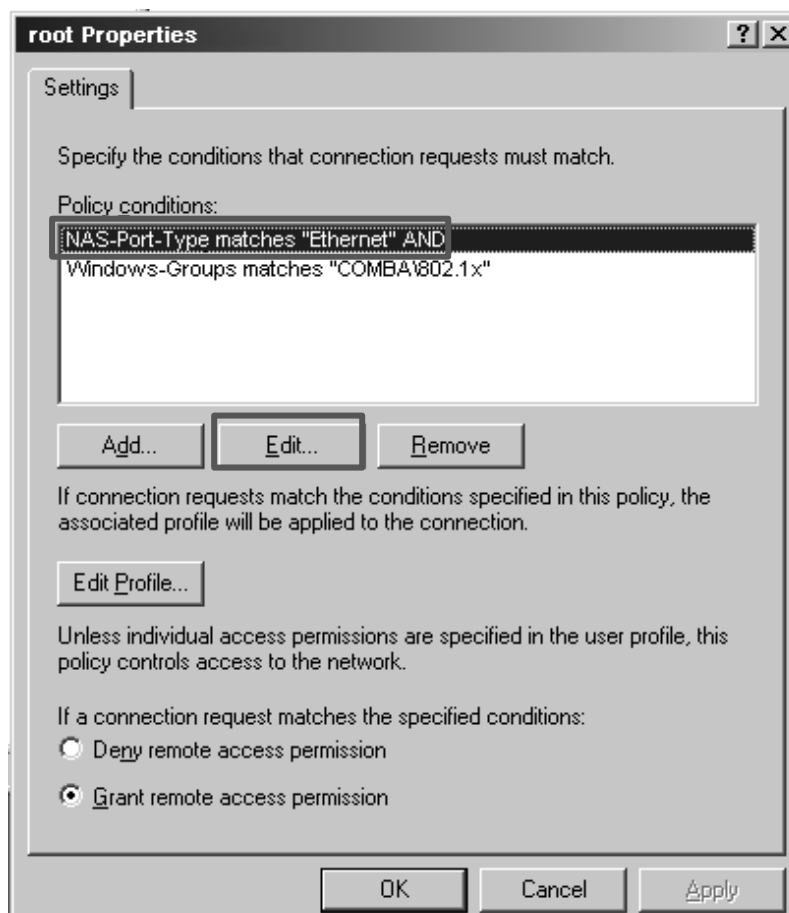
Select **Protected EAP (PEAP)** and click **Next**.



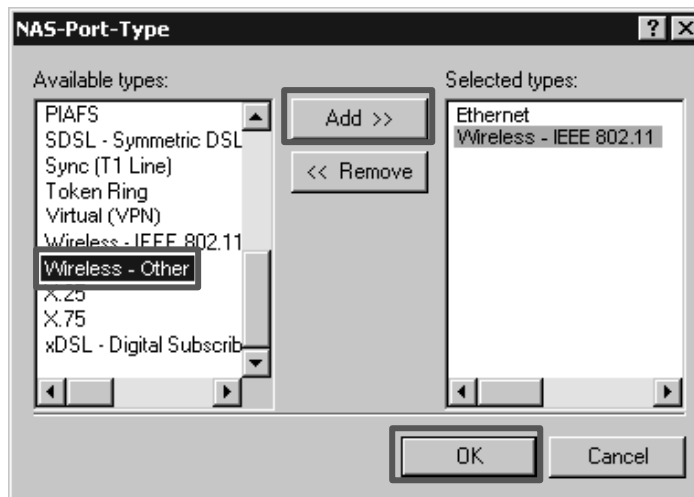
Click **Finish**. The remote access policy is created.



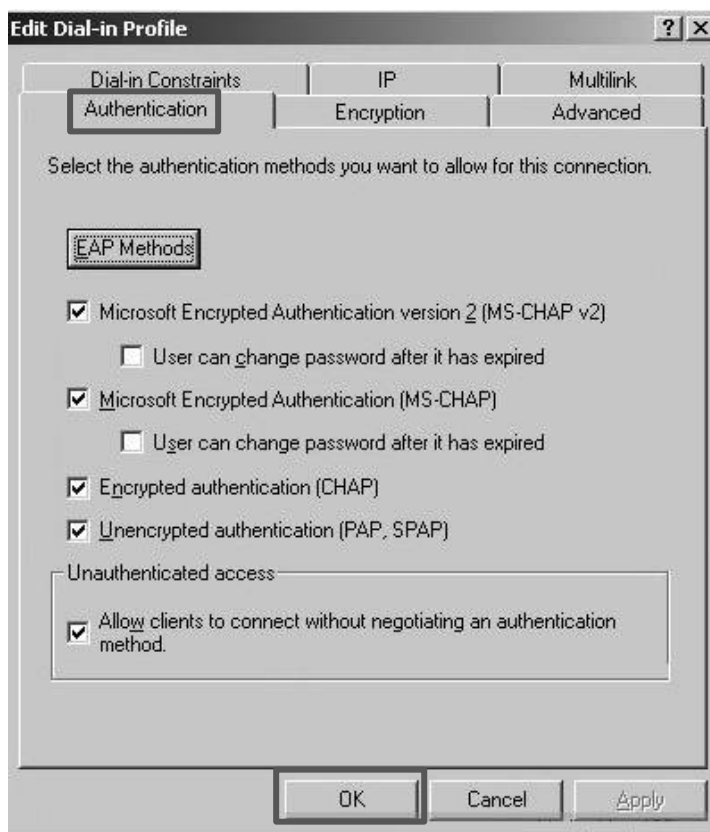
Right-click **root** and choose **Properties**. Select **Grant remote access permission**, select **NAS-Port-Type matches "Ethernet" AND**, and click **Edit**.



Select **Wireless – Other**, click **Add**, and click **OK**.



Click **Edit Dial-in Profile**, click the **Authentication** tab, configure settings as shown in the following figure, and click **OK**.



When a message appears, click **No**.

- (3) Configure user information.

Create a user and add the user to group **802.1x**.

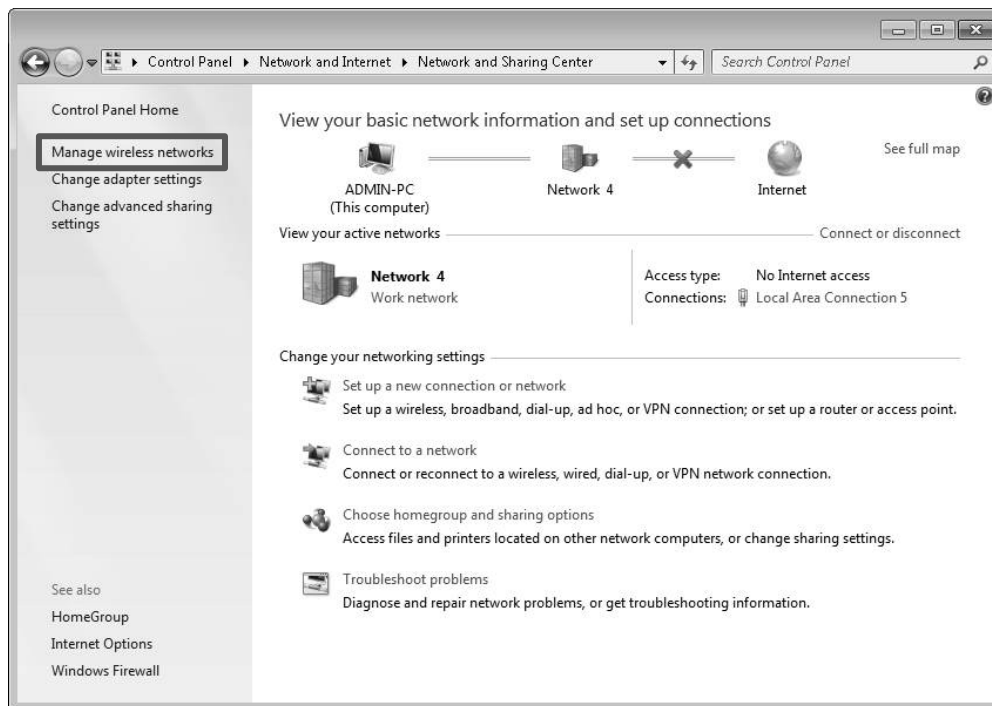
---End

3. Configure your wireless device.

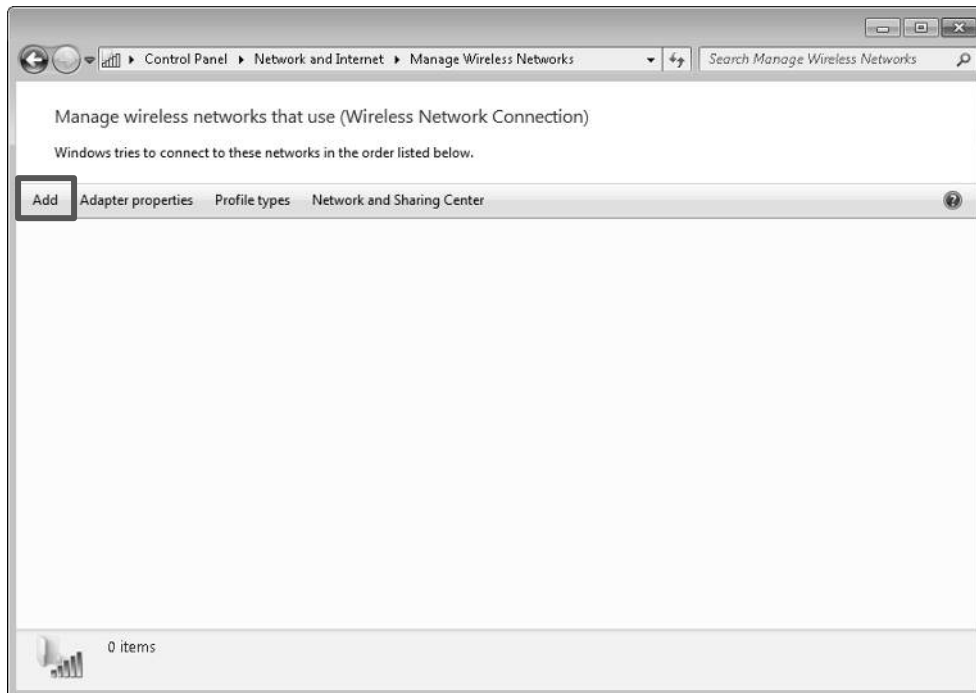


Windows 7 is taken as an example to describe the procedure.

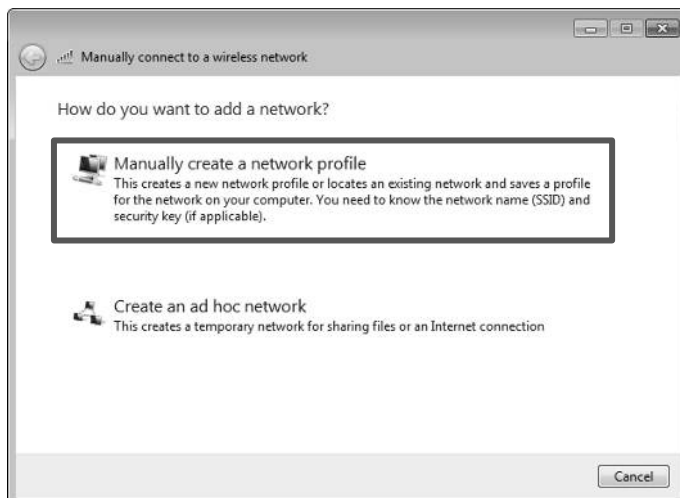
Choose **Start > Control Panel**, click **Network and Internet**, click **Network and Sharing Center**, and click **Manage wireless networks**.



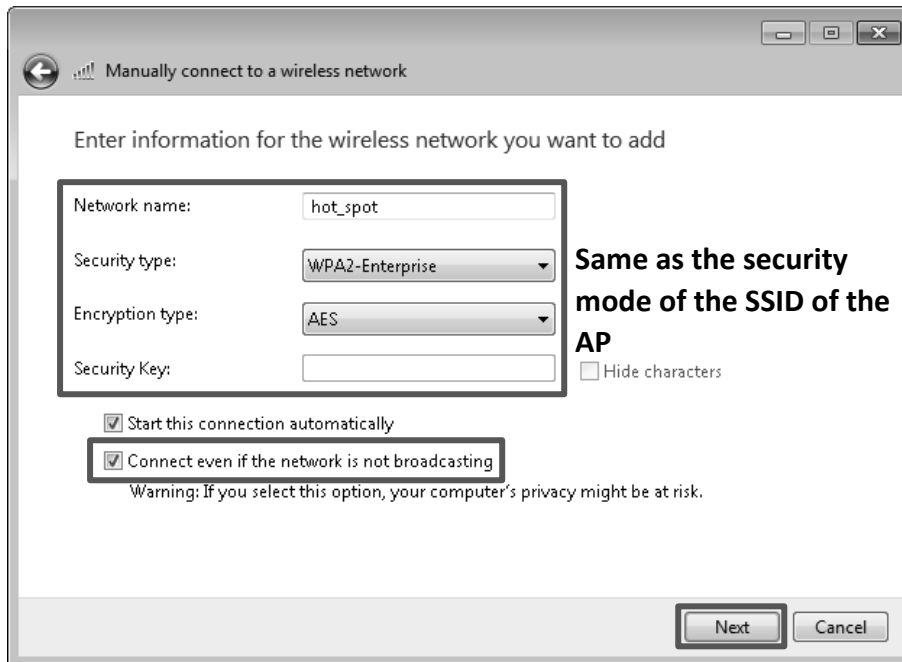
Click **Add**.



Click **Manually create a network profile**.

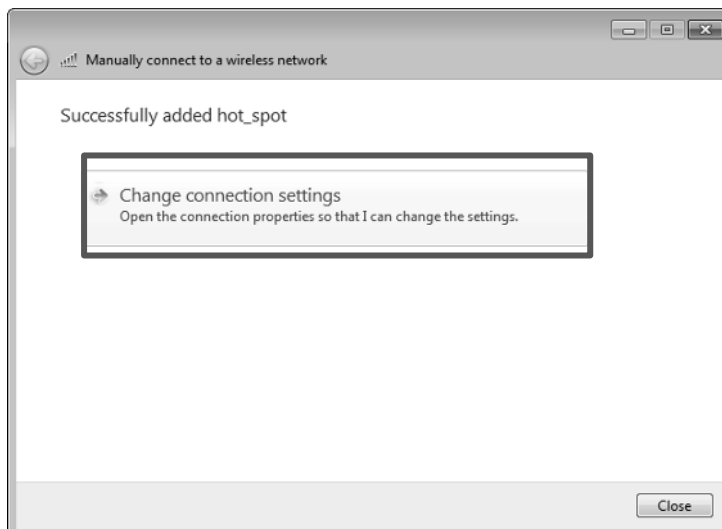


Enter WiFi network information, select **Connect even if the network is not broadcasting**, and click **Next**.



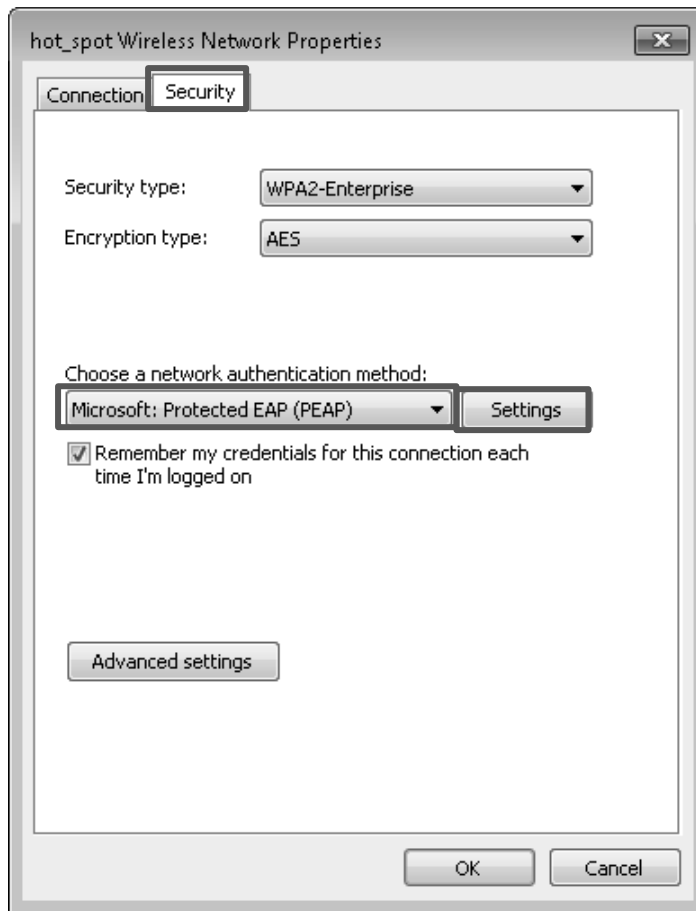
The screenshot shows a Windows-style dialog box titled "Manually connect to a wireless network". The main instruction is "Enter information for the wireless network you want to add". There are four input fields: "Network name:" with the text "hot_spot", "Security type:" with a dropdown menu showing "WPA2-Enterprise", "Encryption type:" with a dropdown menu showing "AES", and "Security Key:" which is empty. To the right of these fields is a note: "Same as the security mode of the SSID of the AP" with a checkbox labeled "Hide characters" that is unchecked. Below the input fields are two checkboxes: "Start this connection automatically" (checked) and "Connect even if the network is not broadcasting" (checked). A warning message below the second checkbox reads: "Warning: If you select this option, your computer's privacy might be at risk." At the bottom right are "Next" and "Cancel" buttons. The "Next" button is highlighted with a red box.

Click **Change connection settings**.



The screenshot shows the same dialog box, but now it displays the message "Successfully added hot_spot". Below this message is a button labeled "Change connection settings" with a small gear icon. Below the button is the text "Open the connection properties so that I can change the settings." At the bottom right is a "Close" button. The "Change connection settings" button is highlighted with a red box.

Click the **Security** tab, select **Microsoft: Protected EAP (PEAP)**, and click **Settings**.



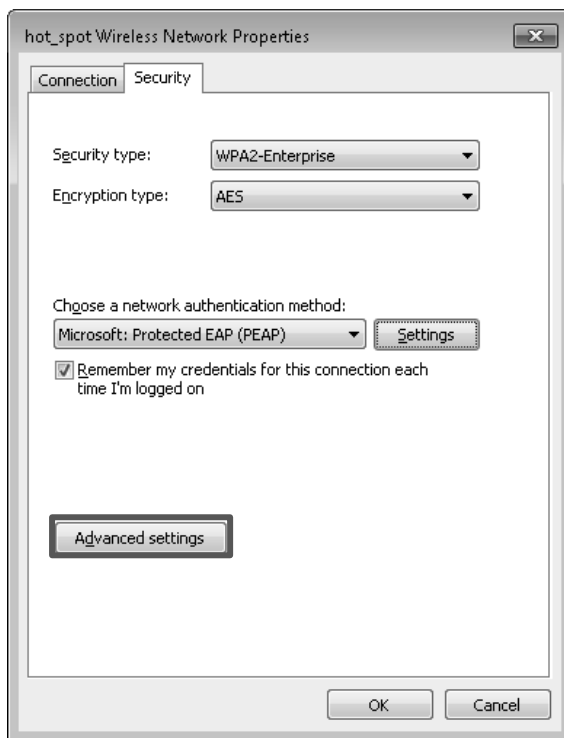
Deselect **Validate server certificate** and click **Configure**.



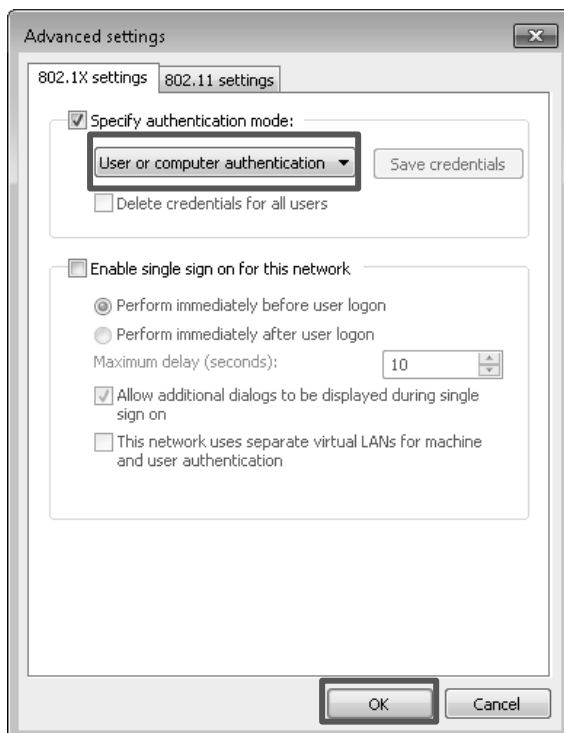
Deselect **Automatically use my Windows logon name and password (and domain if any)** and click **OK**.



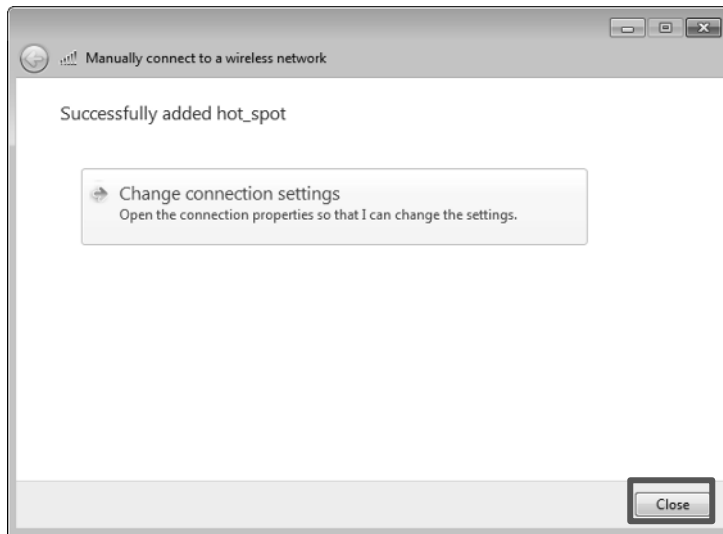
Click **Advanced settings**.



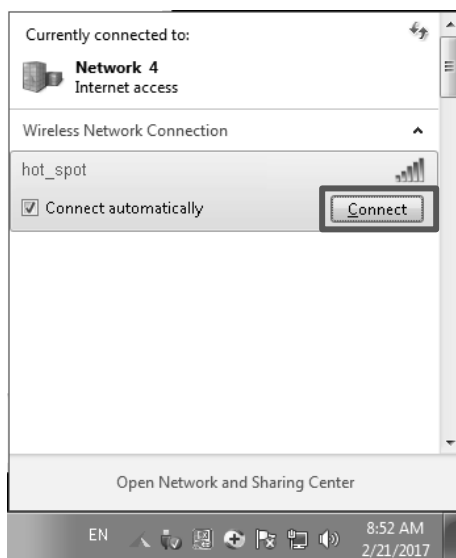
Select **User or computer authentication** and click **OK**.



Click **Close**.



Click the network icon in the lower-right corner of the desktop and choose the WiFi network of the AP, which is **hot_spot** in this example.



In the **Windows Security** dialog box that appears, enter the user name and password set on the RADIUS server and click **OK**.



---End

Verification

Wireless devices can connect to the WiFi network named **hot_spot**.

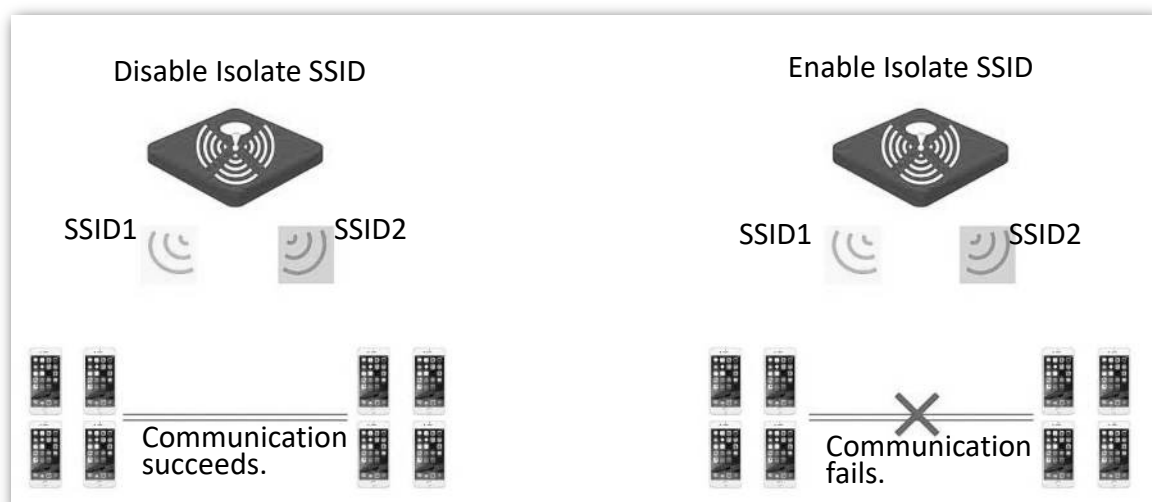
7.2 Radio settings

7.2.1 Overview

This module is used to set radio parameters of the AP, such as country/region and network mode. It also enables you to turn on/off the Isolate SSID function. The following describes the Isolate SSID function briefly.

Isolate SSID

This function isolates the wireless devices connected to different WiFi networks of the AP. For example, if user A connects to the WiFi network corresponding to SSID1, whereas user B connects to the WiFi network corresponding to SSID2, the two users cannot communicate with each other after Isolate SSID is enabled.



7.2.2 Changing the radio settings

1. Choose **Wireless Settings > Radio Settings**.
2. Click a tag page as required, which is **2.4 GHz Radio Settings** in this example.
3. Change the parameters as required. Generally, you only need to change the **Enable Wireless**, **Channel**, and **Lock Channel** settings.
4. Click **Save**.

2.4 GHz Radio Settings

5 GHz Radio Settings

Administrator: admin

Enable Wireless

☒

Country/Region

China

Network Mode

11b/g/n

Channel

Auto

Channel Bandwidth

☐ 20 MHz ☐ 40 MHz ☒ 20/40 MHz

Extension Channel

Auto

Lock Channel

☒

Transmit Power

11

dBm (Range: 11 to 11; Default: 11)

Lock Power

☒

Preamble

☒ Long Preamble ☐ Short Preamble

Short GI

☒ Enable ☐ Disable

Isolate SSID

☐ Enable ☒ Disable

Save

Restore

Help

---End

Parameter description

| Parameter | Description |
|-----------------|--|
| Enable Wireless | It specifies whether to enable the radio function of the AP. |
| Country/Region | It specifies the country or region where the AP is used. This parameter helps comply with channel regulations of the country or region. |
| Network Mode | <p>It specifies the WiFi network mode of the AP, which includes 11b, 11g, 11b/g, and 11b/g/n. This parameter can be set if Lock Channel is not selected.</p> <ul style="list-style-type: none">11b: Only wireless devices compliant with 802.11b can connect to the 2.4 GHz WiFi network of the AP.11g: Only wireless devices compliant with 802.11g can connect to the 2.4 WiFi networks of the AP.11b/g: Only wireless devices compliant with 802.11b or 802.11g can connect to the 2.4 WiFi networks of the AP.11b/g/n: Wireless devices compliant with 802.11b or 802.11g, or they work at 2.4 GHz and compliant with 802.11n, can connect to the 2.4 WiFi networks of the AP.11a: Only wireless devices compliant with 802.11a can connect to the 5 GHz WiFi network of the AP.11ac: Only wireless devices compliant with 802.11ac can connect to the 5 GHz WiFi network of the AP.11a/n: Wireless devices compliant with 802.11a / 802.11n and work at 5 GHz can connect to the 5 WiFi networks of the AP. |

| Parameter | Description |
|-------------------|---|
| Channel | It specifies the operating channel of the AP. This parameter can be set if Lock Channel is not selected. If you select Auto from the drop-down-list box, the AP adjusts its operating channel automatically according to the ambient environment. |
| Channel Bandwidth | <p>It specifies the wireless channel bandwidth of the AP. This parameter can be set if the AP works in 802.11b/g/n, 802.11ac or 802.11a/n mode and Lock Channel is not selected.</p> <ul style="list-style-type: none">– 20 MHz: It indicates that the AP can use only 20 MHz channel bandwidth.– 40 MHz: It indicates that the AP can use only 40 MHz channel bandwidth.– 20/40 MHz: It indicates that the AP automatically adjusts its channel bandwidth to 20 MHz or 40 MHz according to the ambient environment.– 80 MHz: It indicates that the AP can use only 80 MHz channel bandwidth. |
| Extension Channel | It specifies the wireless extension channel of the AP. |
| Lock Channel | It is used to lock the channel settings of the AP. If this parameter is selected, channel settings including Country/Region , Network Mode , Channel , Channel Bandwidth , and Extension Channel cannot be changed. |
| Transmit Power | It specifies the transmit power of the AP. If the AP has a higher transmit power, its WiFi coverage is wider. However, reasonably decreasing the transmit power will improve the AP's WiFi network performance and security. |
| Lock Power | It specifies whether the current transmit power settings of the AP can be changed. If you tick this box, the current transmit power could not be changed. |
| Preamble | It specifies a group of bits located at the beginning of a packet, according to which the receiver of the packet can perform synchronization and prepare for receiving data. By default, the Long Preamble option is selected for compatibility with old network adopters installed on wireless devices. To achieve better synchronization performance of networks, you can select the Short Preamble option. |
| Short GI | It specifies short guard interval. Propagation delay of WiFi signal will happen to the receiving port during transmission. If the following data block is sent too fast, it will interfere the previous data block. A short guard interval can be used to circumvent this interference. Enabling the short GI function can yield a 10% improvement in data throughput. By default, this function is enabled. |

| Parameter | Description |
|--------------|---|
| Isolate SSID | <p>It specifies whether to isolate the wireless devices connected to the AP with different SSIDs.</p> <ul style="list-style-type: none">– Disable: It specifies the Isolate SSID function is disabled, so that the wireless devices connected to the AP with different SSIDs can communicate with each other.– Enable: It specifies the Isolate SSID function is enabled, so that the wireless devices connected to the AP with different SSID cannot communicate with each other, which improves WiFi network security. |

7.3 Radio optimization

7.3.1 Overview

WiFi scenarios

WiFi scenarios are mainly divided into two types: ordinary ones and high-density ones.

- **Ordinary WiFi scenarios**

They include WiFi network in places of wide WiFi coverage, such as offices, schools, warehouses and hospitals. In general, comparing with a greater maximum number of clients, greater WiFi coverage is preferred in these scenarios.

- **High-density WiFi scenarios**

They include WiFi network in large-scale places where a lot of end-user devices are used. Many APs are deployed for WiFi coverage in these places, such as meeting rooms, classrooms, stadiums, airports and train stations. In general, comparing with greater WiFi coverage, a greater maximum number of clients is preferred in these scenarios.

Performance optimization parameters

To fulfill different WiFi requirements in different WiFi scenarios, this AP supports several radio optimization parameters for users to have better WiFi network.

- **Prioritize 5 GHz**

In general, channels of 2.4 GHz WiFi network are used more frequently and widely than those of 5 GHz WiFi network. But many channels of 2.4 GHz WiFi network are overlapped and congested, and interference between WiFi signals is strong as well. Comparatively, 5 GHz WiFi network provides more channels which are not overlapped. However, when devices supporting both 2.4 and 5 GHz WiFi signals connect to WiFi network, they connect to 2.4 GHz WiFi network first. This makes the channels of 2.4 GHz WiFi network more congested and wastes those of 5 GHz WiFi network.

When 5 GHz WiFi signal strength AP receives from an end-user device is higher than AP's 5 GHz threshold value, prioritize 5 GHz function of the AP enables the device to connect to AP's 5 GHz WiFi network first, making more devices to connect to 5 GHz WiFi network and improving network performance in 2.4 GHz WiFi network.



Before the prioritize 5 GHz function is enabled, you should ensure both the 2.4 GHz and 5 GHz WiFi network are enabled, and SSIDs, security modes and WiFi password of 2.4 GHz and 5 GHz WiFi network are the same as each other.

■ Air Interface Scheduling

FIFO (First in first out) is used in traditional packet scheduling. In WiFi environment of mixed rates, high-speed users have stronger transmission capability, higher spectrum efficiency, but less air interface time, while low-speed users have weaker transmission capability, lower spectrum efficiency, but more air interface time, which reduces AP's throughput rate and working efficiency.

Air interface scheduling of this AP distributes downlink transmission time to users fairly, making users of different speeds get the same downlink transmission time, achieving higher throughput rate and greater concurrent users for the AP.

7.3.2 Changing the radio optimization settings



It is recommended to change the settings only under the instruction of professional personnel, so as to prevent wireless performance from getting worse.

1. Choose **Wireless Settings > Radio Optimization**.
2. Click a tag page as required, which is **2.4 GHz Radio Optimization** in this example.
3. Change the parameter settings as required.
4. Click **Save**.

Administrator: admin

2.4 GHz Radio Optimization

5 GHz Radio Optimization

Beacon Interval

100

ms (Range: 100 to 999; Default: 100)

Save

Fragment Threshold

2346

(Range: 256 to 2346; Default: 2346)

Restore

RTS Threshold

2347

(Range: 1 to 2347; Default: 2347)

Help

DTIM Interval

1

(Range: 1 to 255; Default: 1)

Minimum RSSI Threshold

-90

dBm (Range: -90 to -60; Default: -90)

Air Interface Scheduling

☐ Enable ☒ Disable

Interference Mitigation

1

(Range: 0 to 3; Default: 1)

APSD

☐ Enable ☒ Disable

Client Timeout Interval

5 minutes

Mandatory Rate

☒ 1 ☒ 2 ☒ 5.5 ☐ 6 ☐ 9 ☒ 11 ☐ 12 ☐ 18 ☐ 24 ☐ 36 ☐ 48 ☐ 54 ☐ All

Optional Rate

☒ 1 ☒ 2 ☒ 5.5 ☒ 6 ☒ 9 ☒ 11 ☒ 12 ☒ 18 ☒ 24 ☒ 36 ☒ 48 ☒ 54 ☒ All

---End

Parameter description

| Parameter | Description |
|------------------------|--|
| Beacon Interval | <p>It specifies the interval for transmitting the Beacon frame.</p> <p>The Beacon frame is transmitted at the specified interval to announce the presence of a wireless network. Generally, a smaller interval enables wireless devices to connect to the AP more quickly, while a larger interval ensures higher data transmission speed for the AP.</p> |
| Fragment Threshold | <p>It specifies the threshold of a fragment. Unit of this parameter is byte.</p> <p>Fragmenting is a process that divides a frame into several fragments, which are transmitted and acknowledged separately. If the size of a frame exceeds this threshold, the frame is fragmented.</p> <p>In an environment of high error rate, you can reduce the threshold to enable the AP to resend only the fragments that have not been sent successfully, so as to increase the frame throughput.</p> <p>In an environment without interference, you can increase the threshold to reduce the number of acknowledgement times, so as to increase the frame throughput.</p> |
| RTS Threshold | <p>It specifies the frame length threshold for triggering the RTS/CTS mechanism. Unit of this parameter is byte.</p> <p>If a frame exceeds this threshold, the RTS/CTS mechanism is triggered to reduce conflicts.</p> <p>Set the RTS threshold based on the actual situation. An excessively small value increases the RTS frame transmission frequency and bandwidth requirement. A higher RTS frame transmission frequency enables a WiFi network to recover from conflicts quicker. For a WiFi network with high user density, you can reduce this threshold for reducing conflicts. The RTS mechanism requires some network bandwidth. Therefore, it is triggered only when frames exceed this threshold.</p> |
| DTIM Interval | <p>It specifies the interval for transmitting the Delivery Traffic Indication Message (DTIM) frame. Unit of this parameter is Beacon.</p> <p>A countdown starts from this value. The AP transmits broadcast and multicast frames in its cache only when the countdown reaches zero.</p> <p>For example, if DTIM Interval is set to 1, the AP transmits all cached frames after each beacon frame is transmitted.</p> |
| Minimum RSSI Threshold | <p>Set a minimum strength of received signals acceptable to the AP. If the strength of the signals transmitted by a wireless device is weaker than this threshold, the wireless device cannot connect to the AP.</p> <p>If there are multiple APs, an appropriate Minimum RSSI Threshold ensures that wireless devices can connect to the AP's WiFi networks with strong signals.</p> |
| Prioritize 5 | <p>It specifies whether to enable the Prioritize 5 GHz function. If the function is enabled, devices supporting 5 GHz WiFi network connects to AP's 5 GHz</p> |

| Parameter | Description |
|--------------------------|--|
| GHz | WiFi network first. Otherwise, devices connects to 2.4GHz or 5 GHz WiFi network randomly. This parameter only appears on the 5 GHz Radio Optimization page. |
| 5 GHz Threshold | When Prioritize 5 GHz function is enabled, if the 5 GHz WiFi signal strength AP receives from end user is higher than the 5 GHz threshold value, end users connect to AP's 5 GHz WiFi network first. Otherwise, end users connect to 2.4 GHz WiFi network first. |
| Air Interface Scheduling | Used to enable/disable the air interface scheduling function. It helps equal clients' transmission time, thus improving the experience of clients with high transmission rate. |
| Interference Mitigation | Select an interference mitigation mode for your AP. <ul style="list-style-type: none">– 0: The energy detection mechanism is disabled.– 1: The energy detection mechanism is enabled. When the received signal strength is weaker than -70 dBm, this device stops transmitting data, so as to prevent packet loss due to interference.– 2: The energy detection mechanism is enabled. When the received signal strength is weaker than -50 dBm, this device stops transmitting data, so as to prevent packet loss due to interference.– 3: The energy detection mechanism is enabled. When the received signal strength is weaker than -70 dBm, this device automatically switches to a better channel. |
| APSD | It enables the AP to reduce power consumption after a specified period during which no traffic is transmitted or received by the AP. By default, it is disabled. |
| MU-MIMO | Multi-User Multiple-Input Multiple-Output. After this function is enabled, AP can communicate with multiple users concurrently, avoiding WiFi network congestion and improving communication. This parameter only appears on the 5 GHz Radio Optimization page. |
| Client Timeout Interval | It specifies the wireless device disconnection interval of the AP. The AP disconnects a wireless device if no traffic is transmitted or received by the wireless client within the interval. |
| Mandatory Rate | Select the transmission rate sets you want the AP to support. Wireless devices must supports the basic rate sets you select, or they cannot connect to the AP's WiFi networks. |
| Optional Rate | Select the transmission rate sets you want the AP to support. Unlike the basic rate sets, it is acceptable for wireless devices not to support the supported rate sets you select. |

7.4 Frequency analysis

7.4.1 Overview

This module consists of two functions: frequency analysis and rouge AP detection.

■ Frequency analysis

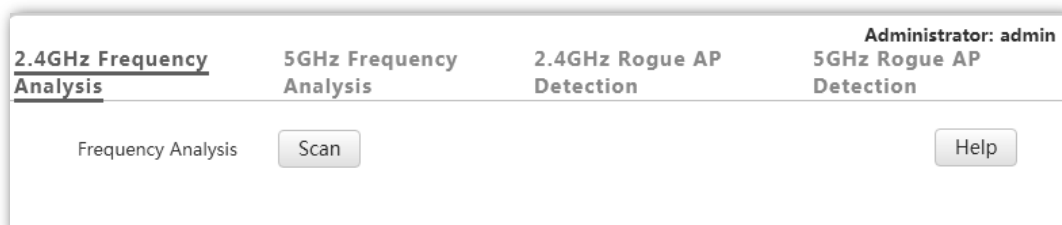
This function enables you to check number of signals in every channel and the channel usage. You can select a channel with a low usage for your AP to improve wireless data transmission.

■ Rouge AP detection

This function enables you to know about the wireless signals near the AP, including information about SSID, MAC address, channel and signal strength.

7.4.2 Checking frequency analysis

1. To access the configuration page, click **Wireless Settings > Frequency Analysis**.
2. Click **2.4GHz Frequency Analysis** or **5GHz Frequency Analysis** based on your need.
3. **Frequency Analysis**: Click **Scan**.



---End

After clicking **Scan**, you can select a channel with a low usage for your AP based on the results.

- If the underpainting of the channel usage is green, it indicates the channel is not congested.
- If the underpainting of the channel usage is yellow, it indicates the channel is congested.
- If the underpainting of the channel usage is red, it indicates the channel is so congested that it nearly could not be used.

Administrator: admin

| 2.4GHz Frequency Analysis | 5GHz Frequency Analysis | 2.4GHz Rogue AP Detection | 5GHz Rogue AP Detection | | | | | | | | | | |
|---------------------------|-------------------------|---------------------------|-------------------------|----|----|----|----|----|---|----|----|----|----|
| Frequency Analysis | | Help | | | | | | | | | | | |
| Scan | | | | | | | | | | | | | |
| Channel | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| Number of Signals | 14 | 3 | 5 | 2 | 2 | 17 | 4 | 2 | 3 | 2 | 10 | 0 | 0 |
| Channel Usage (%) | 35 | 23 | 17 | 12 | 41 | 67 | 49 | 23 | 9 | 14 | 40 | 18 | 10 |

7.4.3 Detecting rogue APs

1. To access the configuration page, click **Wireless Settings > Frequency Analysis**.
2. Click **2.4GHz Rogue AP Detection** or **5GHz Rogue AP Detection** based on your need.
3. **Rogue AP**: Click **Scan**.









Administrator: admin

| 2.4GHz Frequency Analysis | 5GHz Frequency Analysis | <u>2.4GHz Rogue AP Detection</u> | 5GHz Rogue AP Detection |
|---------------------------|-------------------------|----------------------------------|-------------------------|
| Rogue AP | | Help | |
| Scan | | | |

---End

Wait a minute. Then the scanning result appears. See the following figure:

Administrator: admin

| 2.4GHz Frequency Analysis | 5GHz Frequency Analysis | <u>2.4GHz Rogue AP Detection</u> | 5GHz Rogue AP Detection | | | | |
|---------------------------|-------------------------|----------------------------------|-------------------------|---------|-------------------|----------------|--|
| Rogue AP | | Help | | | | | |
| Disable Scan | | | | | | | |
| ID | SSID | MAC Address | Network Mode | Channel | Channel Bandwidth | Security Mode | Signal Strength |
| 1 | my-my-my | 50:2b:7b:ff:30:81 | bgn | 6 | 40MHz | wpa&wpa2/ae... | -66dBm  |
| 2 | Tom-WiFi | 50:2b:73:09:94:51 | bgn | 7 | 20MHz | wpa2/aes | -78dBm  |
| 3 | Mary-WiFi | 50:2b:73:f0:39:d1 | bgn | 1 | 20MHz | wpa2/aes | -80dBm  |
| 4 | Bob-WiFi | c8:3a:35:84:3f:01 | bgn | 11 | 20MHz | none | -82dBm  |
| 5 | IP-COM-WiFi-0 | c8:3a:35:83:f4:12 | bgn | 8 | 20MHz | none | -82dBm  |
| 6 | IP-COM-WiFi-000 | d8:38:0d:5a:92:81 | bgn | 6 | 20MHz | wpa2/aes | -84dBm  |
| 7 | IP-COM-WiFi-ME | c8:3a:35:83:f4:11 | bgn | 8 | 20MHz | none | -84dBm  |
| 8 | IP-COM-WiFi-WWW | c8:3a:35:b1:4b:65 | bgn | 10 | 20MHz | wpa&wpa2/ae... | -84dBm  |

7.5 WMM settings

7.5.1 Overview

802.11 networks offer wireless access services based on the Carrier Sense Multiple Access with Collision Avoidance (CSMA/CA) channel competition mechanism, which allows all wireless devices to fairly compete for channels. All the services implemented over WiFi networks share the same channel competition parameters. Nevertheless, different services usually have different requirements for bandwidth, delay, and jitter. This requires wireless networks to offer accessibility based on the services implemented over the networks.

WMM is a wireless QoS protocol used to ensure that packets with high priorities are transmitted first. This ensures better experience of voice and video service over WiFi networks.

WMM involves the following terms:

- Enhanced Distributed Channel Access (EDCA): It is a channel competition mechanism to ensure that packets with higher priorities are assigned more bandwidth and transmitted earlier.
- Access Category (AC): The WMM mechanism divides WLAN traffic by priority in descending order into the AC-VO (voice stream), AC-VI (video stream), AC-BE (best effort), and AC-BK (background) access categories. The access categories use queues with different priorities to send packets. The WMM mechanism ensures that packets in queues with higher priorities have more opportunities to access channels.

According to the 802.11 protocol family, all devices listen on a channel before using the channel to send data. If the channel stays idle for or longer than a specified period, the devices wait a random backoff period within the contention window. The device whose backoff period expires first can use the channel. The 802.11 protocol family applies the same backoff period and contention window to all devices across a network to ensure that the devices have the same channel contention opportunity.

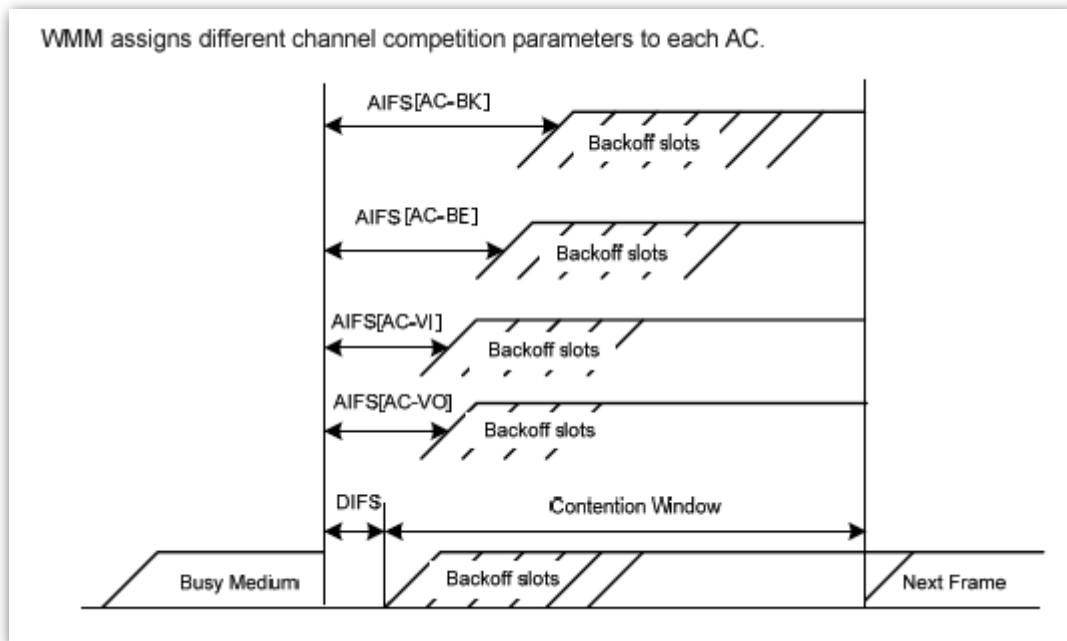
■ EDCA Parameters

WMM changes the contention mechanism of 802.11 networks by dividing packets into four ACs, among which the ACs with higher priorities have more opportunities to access channels. The ACs help achieve different service levels.

WMM assigns each AC a set of EDCA parameters for channel contention, including:

- Arbitration Inter Frame Spacing Number (AIFSN): Different from the fixed distributed inter-frame spacing (DIFS) specified in the 802.11 protocol family, AIFSN varies across ACs. A greater AIFSN indicates a longer backoff period. See AIFS in the following figure.
- Contention window minimum (CWmin) and contention window maximum (CWmax) specify the average backoff period. The period increases along with these two values. See the backoff slots in the following figure.
- Transmission Opportunity (TXOP): It specifies the maximum channel use duration after successful channel contention. The duration increases along with this value. The

value **0** indicates that a device can send only one packet through a channel after winning contention for the channel.



■ ACK Policies

WMM specifies the Normal ACK and No ACK policies.

- According to the No ACK policy, no ACK packet is used during wireless packet transmission to acknowledge packet reception. This policy is applicable to scenarios where interference is mild and can effectively improve transmission efficiency. In case of strong interference, lost packets are not sent again if this policy is adopted. This leads a higher packet loss rate and reduces the overall performance.
- According to the Normal ACK policy, each time a receiver receives a packet, it sends back an ACK packet to acknowledge packet reception.

7.5.2 Changing the WMM settings

By default, the WMM function of the AP is enabled and the **Optimized for scenario with more than 10 users** mode is adopted. The following procedures describe how to set the WMM settings:

1. Choose **Wireless Settings > WMM Setting**.
2. Click a tag page as required, which is **2.4 GHz WMM** in this example.
3. Set **WMM Settings** to **Enable**.
4. **Optimization Mode**: Select the required WMM optimization mode. If you select **Custom**, set the WMM parameters as required.
5. Click **Save**.

2.4 GHz WMM

5 GHz WMM

Administrator: admin

WMM Settings

☒ Enable

☐ Disable

Optimization Mode

☐ Optimized for scenario with 1 - 10 users

☐ Optimized for scenario with more than 10 users

☒ Custom

No ACK

☐

EDCA AP Parameters

| | CWmin | CWmax | AIFSN | TXOP Limit |
|-------|-------|-------|-------|------------|
| AC_BE | 7 | 127 | 1 | 4096 |
| AC_BK | 15 | 1023 | 7 | 0 |
| AC_VI | 7 | 15 | 1 | 3008 |
| AC_VO | 3 | 7 | 1 | 1504 |

EDCA STA Parameters

| | CWmin | CWmax | AIFSN | TXOP Limit |
|-------|-------|-------|-------|------------|
| AC_BE | 31 | 255 | 1 | 3008 |
| AC_BK | 15 | 1023 | 7 | 0 |
| AC_VI | 7 | 15 | 2 | 3008 |
| AC_VO | 3 | 7 | 2 | 1504 |

Save

Restore

Help

---End

Parameter description

| Parameter | Description |
|-------------------|--|
| WMM Settings | <ul style="list-style-type: none">Enable: It is used to enable the WMM function.Disable: It is used to disable the WMM function. |
| Optimization Mode | <p>It specifies the WMM optimization modes supported by the AP:</p> <ul style="list-style-type: none">Optimized for scenario with 1 - 10 users: If 10 or less devices are connected to the AP, you are recommended to select this mode to increase device throughput.Optimized for scenario with more than 10 users: If more than 10 devices are connected to the AP, you are recommended to select this mode to ensure device connectivity.Custom: This mode enables you to set the WMM EDCA parameters for manual optimization. |
| No ACK | <p>This item appears only after you set your Optimization Mode as Custom.</p> <ul style="list-style-type: none">If the box is ticked, the No ACK policy is adopted.If the box is unticked, the Normal ACK policy is adopted. |
| EDCA Parameters | For details, refer to section 7.5.1 Overview . |

7.6 Access control

7.6.1 Overview

It specifies that you can allow/disallow wireless devices with specified MAC addresses to access the AP's WiFi networks. The AP supports the following MAC address filter modes:

- **Disable:** It indicates that the access control function is disabled.
- **Allow:** It indicates that only the wireless devices with the specified MAC addresses can access the specific WiFi network of AP.
- **Disallow:** It indicates that only the wireless devices with the specified MAC addresses cannot access the specific WiFi network of AP.

7.6.2 Configuring access control

1. Choose **Wireless Settings > Access Control**.
2. Click a tag page as required, which is **2.4 GHz Access Control** in this example.
3. From the **SSID** drop-down list box, select the SSID on which the address access control function is implemented.
4. Select an access control mode from the **MAC Address Filter Mode** drop-down list box.
 - If you select **Disable**, the Access Control function will be disabled.
 - If you select **Allow** or **Disallow**, enter the MAC addresses you want to control in the access control list and click **Add**.
 - If you want to control a wireless device that has been connected to the AP, directly click **Add** corresponding to the device.
5. Click **Save**.

Administrator: admin

2.4 GHz Access Control 5 GHz Access Control

You can specify MAC address filter rules to allow or disallow specified clients to connect to the wireless network of this device.

SSID: IP-COM_888888

MAC Address Filter Mode: Allow

Save Restore Help

| ID | MAC Address | IP Address | Connection Duration | Add to List |
|----|-------------------|---------------|---------------------|-------------|
| 1 | C4:0B:CB:81:5D:11 | 192.168.0.189 | 00:00:19 | Add |

MAC Address: 4C : CC : 6A : AD : 14 : 53

Operation: Add

Access control list

---End

Parameter description

| Parameter | Description |
|-----------------|--|
| SSID | It specifies the SSID on which the MAC address access control is implemented. |
| MAC Filter Mode | <p>It specifies the mode to disallow/allow device with specific MAC addresses to access the selected SSID, or allow all devices to access the selected SSID.</p> <ul style="list-style-type: none">– Disable: It indicates that access control function is disabled.– Allow: It indicates that only the wireless devices in the access control list can access the specific WiFi network with the selected SSID.– Disallow: It indicates that only the wireless devices in the access control list cannot access the specific WiFi network with the selected SSID. |

7.6.3 Example

Networking requirement

2.4 GHz WiFi network with a SSID **Hotel WiFi** has been set up in a hotel. However, it is required that only staffs are allowed to connect to this WiFi network.

It is recommended for the administrator to configure AP's access control function. Assume that these staffs have three wireless devices with the following three MAC addresses:

C8:3A:35:00:00:01

C8:3A:35:00:00:02

C8:3A:35:00:00:03

Procedures: (2.4 GHz Access Control is used here because **Hotel WiFi** is 2.4 GHz WiFi network.)

1. Choose **Wireless Settings > Access Control**.
2. **SSID:** Select **Hotel WiFi** from the **SSID** drop-down list box.
3. **MAC Address Filter Mode:** Select **Allow** from the drop-down list box.
4. **MAC Address:** Enter **C8:3A:35:00:00:01** in the access control list and click **Add**. Repeat this step to add **C8:3A:35:00:00:02** and **C8:3A:35:00:00:03** as well.
5. Click **Save**.

2.4 GHz Access Control

5 GHz Access Control

Administrator: admin

You can specify MAC address filter rules to allow or disallow specified clients to connect to the wireless network of this device.

Save

Restore

Help

SSID

Hotel WiFi

MAC Address Filter Mode

Allow

| ID | MAC Address | IP Address | Connection Duration | Add to List |
|----------------------|-------------|------------|---------------------|-------------|
| No client connected. | | | | |

MAC Address

Operation

C8

3A

35

00

00

03

Add

| | | | |
|---|-------------------|--|--------|
| 1 | C8:3A:35:00:00:01 | <input checked="" type="checkbox"/> Enable | Delete |
| 2 | C8:3A:35:00:00:02 | <input checked="" type="checkbox"/> Enable | Delete |
| 3 | C8:3A:35:00:00:03 | <input checked="" type="checkbox"/> Enable | Delete |

---End

The following figure shows the result after the configuration:

2.4 GHz Access Control

5 GHz Access Control

Administrator: admin

You can specify MAC address filter rules to allow or disallow specified clients to connect to the wireless network of this device.

Save

Restore

Help

SSID

Hotel WiFi

MAC Address Filter Mode

Allow

| ID | MAC Address | IP Address | Connection Duration | Add to List |
|----------------------|-------------|------------|---------------------|-------------|
| No client connected. | | | | |

MAC Address

Operation

C8

3A

35

00

00

03

Add

| | | | |
|---|-------------------|--|--------|
| 1 | C8:3A:35:00:00:01 | <input checked="" type="checkbox"/> Enable | Delete |
| 2 | C8:3A:35:00:00:02 | <input checked="" type="checkbox"/> Enable | Delete |
| 3 | C8:3A:35:00:00:03 | <input checked="" type="checkbox"/> Enable | Delete |

Verification

Only the three wireless devices on the access control list can connect to the **Hotel WiFi** WiFi network.

7.7 Advanced settings

7.7.1 Overview

This module enables you to make AP's WiFi network and wireless transmission more efficiently through enabling identifying client type and filtering broadcast packet. By default, these two functions are disabled.

7.7.2 Changing the advanced settings



Note

You are recommended to configure the broadcast packet filter function only under the instructions of professional personnel, so as to prevent decreasing the WiFi performance of the AP.

1. Choose **Wireless Settings > Advanced Settings**.
2. **Identify Client Type, Broadcast Packet Filter, Filter Mode**: Set the parameters as required.
3. Click **Save**.

Advanced Settings Administrator: admin

| | | |
|-------------------------|---|---------|
| Identify Client Type | <input type="radio"/> Enable <input checked="" type="radio"/> Disable | Save |
| Broadcast Packet Filter | <input type="radio"/> Enable <input checked="" type="radio"/> Disable | Restore |
| | | Help |

---End

Parameter description

| Parameter | Description |
|-------------------------|--|
| Identify Client Type | <p>It specifies whether to recognize and display operating systems of the devices connected to AP's WiFi networks.</p> <ul style="list-style-type: none">– Disable: Click the circle beside it to disable the identifying client type function.– Enable: Click the circle beside it to enable the identifying client type function. After this function is enabled, you can see operating systems of connected devices on Status > Wireless clients page. |
| Broadcast Packet Filter | <p>It specifies whether to enable the filtering broadcast packet function. By default, AP will forward lots of invalid broadcast packets, which may affect normal packets transmission. However, this function can filter broadcast packets and reduce airtime consumption, ensuring bandwidth of normal packets transmission.</p> <ul style="list-style-type: none">– Disable: Click the circle beside it to disable the filtering broadcast packet function.– Enable: Click the circle beside it to enable the filtering broadcast packet function. |
| Filter Mode | <p>It specifies what packets AP will accept after users enable filtering broadcast packet function, consisting the following two modes:</p> <ul style="list-style-type: none">– Only accept DHCP and ARP packets: It indicates that the AP filters all broadcast or multicast packets except DHCP and ARP broadcast packets.– Only accept ARP packets: It indicates that the AP filters all broadcast or multicast packets except ARP broadcast packets. |

7.8 QVLAN settings

7.8.1 Overview

This AP supports the IEEE 802.1q VLAN function and can work with switches supporting that function to establish multiple VLANs. Devices connecting to VLANs with different VLAN IDs cannot communicate with each other. By default, the AP's QVLAN function is disabled.

7.8.2 Configuring the QVLAN settings

1. Choose **Wireless Settings > QVLAN Settings**.
2. Set the parameters as required. Generally, you only need to set the **Enable**, **2.4 GHz SSID VLAN ID** and **5 GHz SSID VLAN ID** settings.
3. Click **Save**.

QVLAN Administrator: admin

Enable ☒

PVID

Management VLAN

| 2.4 GHz SSID | VLAN ID (1~4094) |
|--------------|------------------|
| internet | 2 |
| oa | 3 |
| VIP | 4 |

| 5GHz SSID | VLAN ID (1~4094) |
|------------------|------------------|
| IP-COM_888890_5G | 1000 |

---End

Parameter description

| Parameter | Description |
|-----------------|---|
| Enable | It specifies whether to enable the QVLAN function of the AP. By default, it is disabled. |
| PVID | It specifies the ID of the default native VLAN of the trunk port of the AP. The default value is 1 . |
| Management VLAN | It specifies the ID of the AP management VLAN. The default value is 1 . After changing the management VLAN, you can manage the AP only after connecting your computer or AP controller to the new management VLAN. |

| Parameter | Description |
|--------------|---|
| 2.4 GHz SSID | It specifies the currently enabled SSID(s) over the 2.4 GHz band of the AP. |
| 5 GHz SSID | It specifies the currently enabled SSID(s) over the 5 GHz band of the AP. |
| VLAN ID | It specifies the VLAN IDs corresponding to SSIDs. By default, this value is 1000 . After the QVLAN function is enabled, the wireless ports corresponding to SSIDs functions as access ports. The PVID of an access port is the same as its VLAN ID. |

If the QVLAN function is enabled, tagged data received by a port of the AP is forwarded to the other ports of the VLAN corresponding to the VID in the data, whereas untagged data received by a port of the AP is forwarded to the other ports of the VLAN corresponding to the PVID of the port that receives the data.

The following table describes how ports of different link types process transmitted and received data.

| Port | Method to process received data | | Method to process transmitted data |
|--------|---|---|---|
| | Tagged data | Untagged data | |
| Access | Forward the data to other ports of the VLAN corresponding to the VID in the data. | Forward the data to the other ports of the VLAN corresponding to the PVID of the port that receives the data. | Transmit data after removing tags from the data. |
| Trunk | | | If the VID and PVID of a port are the same, transmit data after removing tags from the data. If the VID and PVID of a port are different, transmit data without removing tags from the data. |

7.8.3 Example

Networking requirement

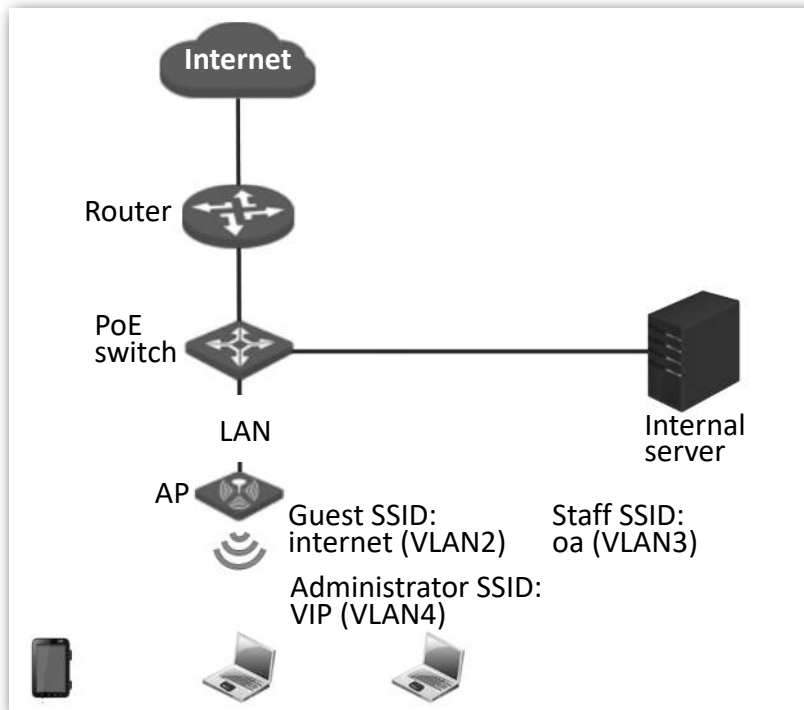
A hotel has the following WiFi network coverage requirements:

- Guests are allowed to connect to VLAN 2 and only able to access the internet.
- Hotel staffs are allowed to connect to VLAN 3 and only able to access the intranet.
- Hotel administrators are allowed to connect to VLAN 4, able to access both the intranet and the internet.

Assume that the SSID for guests is **internet**, the SSID for staffs is **oa** and the SSID for

administrators is **VIP**. The SSIDs are enabled and configured successfully on the AP.

Network topology



Procedures:

1. Configure the AP.
 - (1) Log in to the web UI of the AP and choose **Wireless > QVLAN Settings**.
 - (2) Select the **Enable** check box.
 - (3) Change the VLAN ID of SSID **internet** to **2**, VLAN ID of SSID **oa** to **3** and VLAN ID of SSID **VIP** to **4**.
 - (4) Click **Save**.

Administrator: admin

QVLAN

Enable ☒

PVID

Management VLAN

2.4 GHz SSID **VLAN ID (1~4094)**

| | |
|----------|---|
| internet | 2 |
| oa | 3 |
| VIP | 4 |

5GHz SSID **VLAN ID (1~4094)**

| | |
|------------------|------|
| IP-COM_888890_5G | 1000 |
|------------------|------|

Save

Restore

Help

Wait for the automatic reboot of the AP.

2. Configure the switch.

Create IEEE 802.1Q VLANs described in the following table on the switch.

| Port Connected To | Accessible VLAN ID | Port Type | PVID |
|-------------------|--------------------|-----------|------|
| AP | 1, 2, 3, 4 | Trunk | 1 |
| Internal server | 3, 4 | Trunk | 1 |
| Router | 2, 4 | Trunk | 1 |

Retain the default settings of other ports. For details, refer to the user guide of the switch.

3. Configure the router and the internal server.

To ensure your wireless devices connected to the AP can access the internet, you should configure QVLAN function on your router and internal server which support QVLAN function. Detailed VLAN parameters are listed as follows:

VLAN parameters configured on your router:

| Port Connected To | Accessible VLAN ID | Port Type | PVID |
|-------------------|--------------------|-----------|------|
| Switch | 2, 4 | Trunk | 1 |

VLAN parameters configured on your internal server:

| Port Connected To | Accessible VLAN ID | Port Type | PVID |
|-------------------|--------------------|-----------|------|
| Switch | 3, 4 | Trunk | 1 |

For configuration details, refer to the user guides of your router and internal server.

---End

Verification

Wireless devices connected to the SSID **internet** can access only the internet. Wireless devices connected to the SSID **oa** can access only the intranet. Wireless devices connected to the SSID **VIP** can access both the internet and the intranet.

8 SNMP

8.1 Overview

The Simple Network Management Protocol (SNMP) is the most widely used network management protocol in TCP/IP networks. SNMP enables you to remotely manage all your network devices compliant with this protocol, such as monitoring the network status, changing network device settings, and receiving network event alarms.

SNMP supports managing devices bought from various vendors automatically, regardless of physical differences among the devices.

8.1.1 SNMP management framework

The SNMP management framework consists of SNMP manager, SNMP agent, and Management Information Base (MIB).

- **SNMP manager:** It is a system that controls and monitors network nodes using the SNMP protocol. Network Management System (NMS) is the most widely used SNMP manager in network environments. An NMS can be a dedicated network management server, or an application that implements management functions in a network device.
- **SNMP agent:** It is a software module in a managed device. This module is used to manage data about the device and report the management data to an SNMP manager.
- **MIB:** It is a collection of managed objects, defining a series of attributes of managed objects, including names, access permissions, and data types of objects. Each SNMP agent has its own MIB. An SNMP manager can read and/or write objects in the MIB based on the permissions assigned to the SNMP manager.

An SNMP manager manages SNMP agents in an SNMP network. The SNMP manager exchanges management information with the SNMP agents using the SNMP protocol.

8.1.2 Basic SNMP operations

The AP supports the following basic SNMP operations:

- **Get:** An SNMP manager performs this operation to query the SNMP agent of the AP for values of one or more objects.

- **Set:** An SNMP manager performs this operation to set values of one or more objects in the MIB of the SNMP agent of the AP.

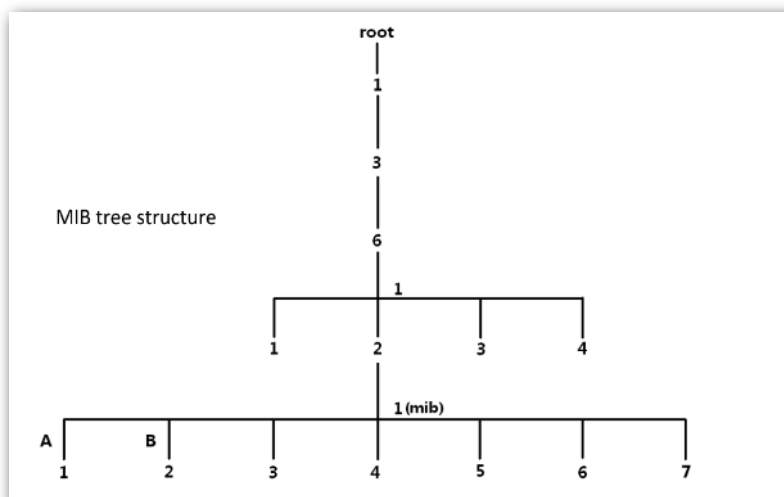
8.1.3 SNMP protocol version

The AP is compatible with SNMP V1 and SNMP V2C and adopts the community authentication mechanism. Community name is used to define the relationship between an SNMP agent and an SNMP manager. If the community name contained in an SNMP packet is rejected by a device, the packet is discarded. A community name functions as a password to control SNMP agent access attempts of SNMP managers.

SNMP V2C is compatible with SNMP V1 and provides more functions than SNMP V1. Compared with SNMP V1, SNMP V2C supports more operations (GetBulk and InformRequest) and data types (such as Counter64), and provides more error codes for better distinguishing errors.

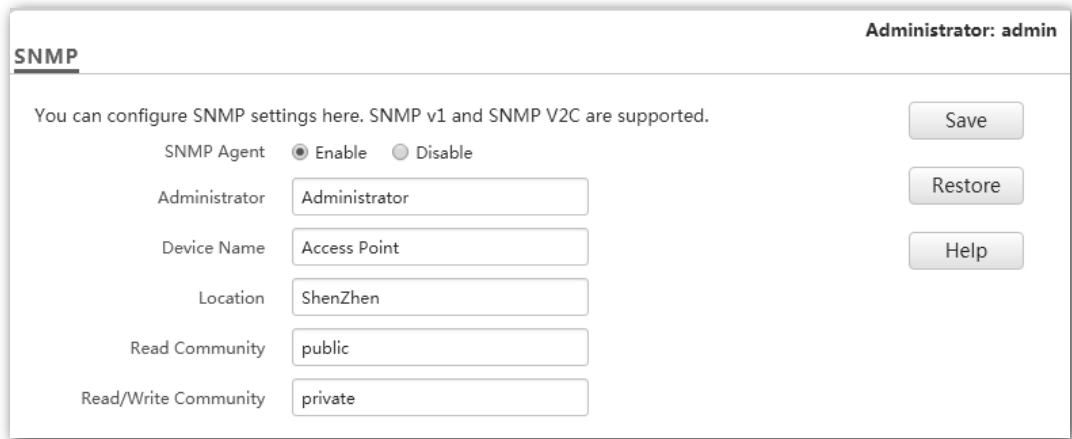
8.1.4 MIB introduction

An MIB adopts a tree structure. The nodes of the tree indicate managed objects. A path consisting of digits and starting from the root can be used to uniquely identify a node. This path is calling an object identifier (OID). The following figure shows the structure of an MIB. In the figure, the OID of A is 1.3.6.1.2.1.1, whereas the OID of B is 1.3.6.1.2.1.2.




8.2 Configuring the SNMP function

1. Click **SNMP** and set **SNMP Agent** to **Enable**.
2. Set related SNMP parameters.
3. Click **Save**.



---End

Parameter description

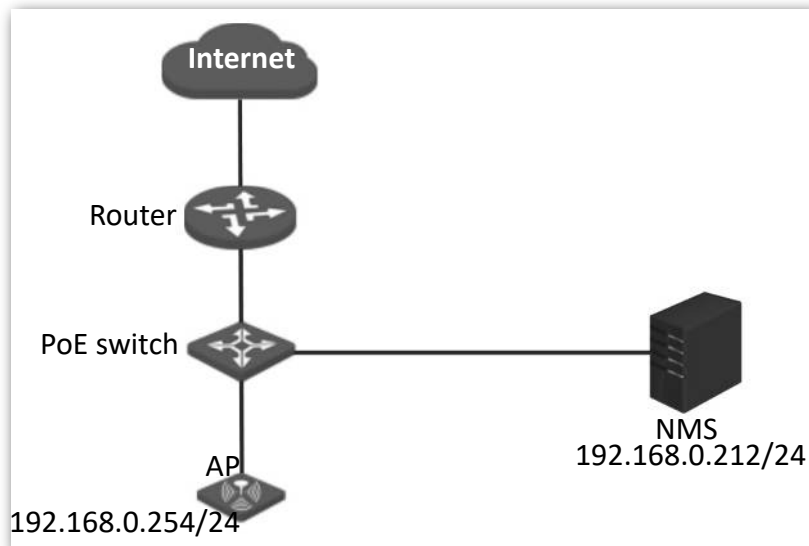
| Parameter | Description |
|----------------|---|
| SNMP Agent | It specifies whether to enable the SNMP agent function of the AP. By default, it is disabled. An SNMP manager and the SNMP agent can communicate with each other only when their SNMP versions are the same. Currently, the SNMP agent function of the AP supports SNMP V1 and SNMP V2C. |
| Administrator | It specifies the administrator's name of the AP. The default name is Administrator . You can change the administrator's name if required. |
| Device Name | It specifies the device name of the AP. By default, the device name is Access Point . You can change it if required.  Tip You are recommended to change the AP name so that you can identify your AP easily when managing the AP using SNMP. |
| Location | It specifies the location where the AP is used. You can change the location according to your actual situation. |
| Read Community | It specifies the read password shared between SNMP managers and the SNMP agent. The default password is public . The SNMP agent function of the AP allows an SNMP manager to use the password to read variables in the MIB of the AP. |

| Parameter | Description |
|-------------------------|--|
| Read/Write Community | <p>It specifies the read/write password shared between SNMP managers and the SNMP agent. The default password is private.</p> <p>The SNMP agent function of the AP allows an SNMP manager to use the password to read/write variables in the MIB of the AP.</p> |

8.3 Example

Networking requirement

- The AP connects to an NMS over an LAN network. This IP address of the AP is 192.168.0.254/24 and the IP address of the NMS is 192.168.0.212/24.
- The NMS uses SNMP V1 or SNMP V2C to monitor and manage the AP.



Procedure:

1. Configure the AP.

Assume that the administrator name is **Tom**, read community is **Tom**, and read/write community is **Tom123**.

- (1) Log in to the web UI of the AP and choose **SNMP**.
- (2) Set **SNMP Agent** to **Enable**.
- (3) Set the SNMP parameters.
- (4) Click **Save**.

The screenshot shows the 'SNMP' configuration page in a web UI. The page title is 'SNMP' and the administrator is 'admin'. The configuration includes the following fields and values:

- SNMP Agent: ☒ Enable ☐ Disable
- Administrator: Tom
- Device Name: Access Point
- Location: ShenZhen
- Read Community: Tom
- Read/Write Community: Tom123

Buttons for 'Save', 'Restore', and 'Help' are located on the right side of the page.

2. Configure the NMS.

On an NMS that uses SNMP V1 or SNMP V2C, set the read community to **Tom** and read/write community to **Tom123**. For details about how to configure the NMS, refer to the user guide of the NMS.

---End

Verification

After the configuration, the NMS can connect to the SNMP agent of the AP and can query and set some parameters on the SNMP agent through the MIB.

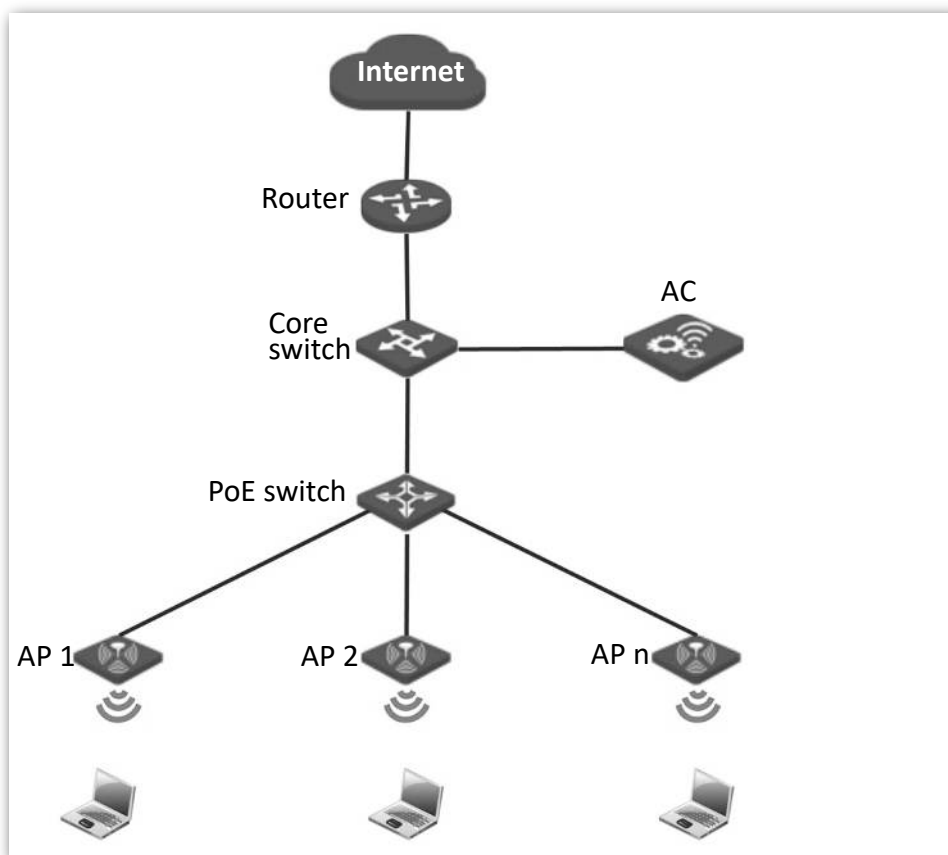
9 Deployment

9.1 Overview

If a large number of APs are deployed, you are recommended to adopt an IP-COM AP controller to manage the APs in a centralized manner, such as AC1000/2000/3000. The AP supports two deployment modes: local deployment and cloud deployment. By default, the AP is in local deployment mode.

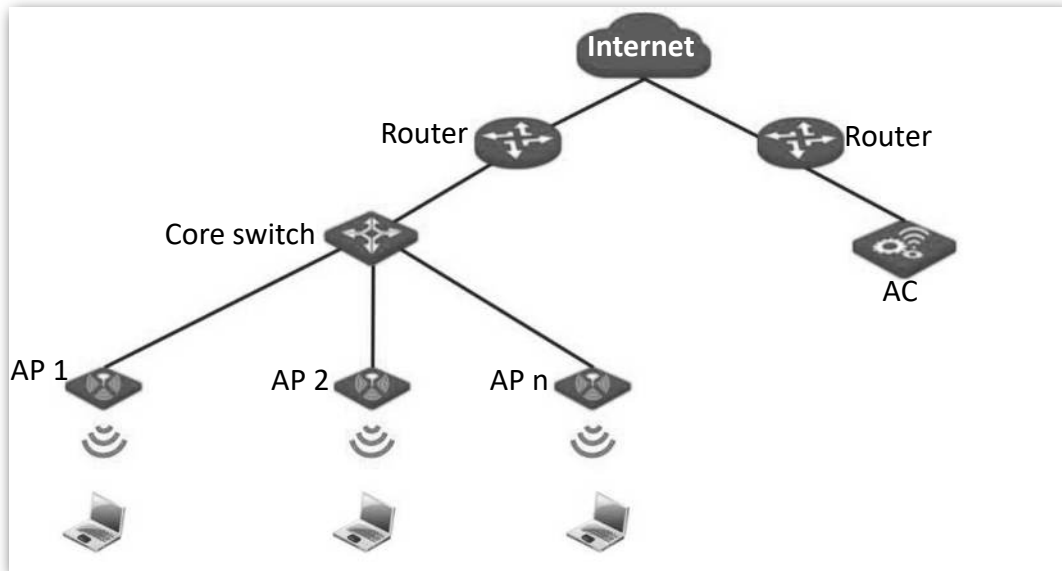
■ Local deployment

If you need to deploy many APs in a small area, you are recommended to set the AP in the local deployment mode, which uses a local AC (in Sub AC mode) to manage the APs in a centralized manner. The following figure shows the topology for the local deployment mode.



■ Cloud deployment

If you need to deploy many APs distributed across a large area, you are recommended to select the cloud deployment mode, which uses an AC (in Cloud AC mode) over the internet to manage the APs in a centralized manner. The following figure shows the topology for the cloud deployment mode.



9.2 Configuring the deployment mode

9.2.1 Configuring the local deployment mode

1. Click **Deployment**, and select **Local**.
2. Click **Save**.

The screenshot shows the 'Deployment' configuration window. At the top right, it says 'Administrator: admin'. The window title is 'Deployment'. Below the title, there are two radio buttons: 'Local' (selected) and 'Cloud'. To the right of these are three buttons: 'Save', 'Restore', and 'Help'. Below the radio buttons, there are four input fields: 'Device Name' (containing 'Access Point'), 'Cloud AC Management Port' (with a range of 1024 to 65535), 'Cloud AC Upgrade Port' (with a range of 1024 to 65535), and 'Cloud AC Address' (with a note: '(IP address or domain name of WAN port of the egress router which the remote AC connects)').

---End

9.2.2 Configuring the cloud deployment mode

1. Click **Deployment**, and select **Cloud**.
2. Set related parameters, including device name, cloud AC address, cloud AC manage port and cloud AC upgrade port.
3. Click **Save**.

The screenshot shows the 'Deployment' configuration window. At the top right, it says 'Administrator: admin'. The window title is 'Deployment'. Below the title, there are two radio buttons: 'Local' and 'Cloud' (selected). To the right of these are three buttons: 'Save', 'Restore', and 'Help'. Below the radio buttons, there are four input fields: 'Device Name' (containing 'Access Point'), 'Cloud AC Management Port' (with a range of 1024 to 65535), 'Cloud AC Upgrade Port' (with a range of 1024 to 65535), and 'Cloud AC Address' (with a note: '(IP address or domain name of WAN port of the egress router which the remote AC connects)').

---End

Parameter description

| Parameter | Description |
|-----------------------|---|
| Deployment | <p>It specifies the deployment mode of the AP. The default option is Local.</p> <ul style="list-style-type: none">– Local: It indicates that the AP can be managed only through the AC connected to the same local network.– Cloud: In this mode, the AP can be managed only by a cloud AC or a cloud server. To adopt the cloud deployment mode, you should set the device name, cloud AC address, cloud AC manage port and cloud AC upgrade port for your AP as well. |
| Device Name | <p>It specifies the device name of the AP. You are recommended to change the device name so that you can quickly locate the AP when managing the AP remotely.</p> |
| Cloud AC Address | <p>It specifies the WAN IP address of the router to which the cloud AC connects, or the domain name to which the router's WAN IP address is bound.</p> |
| Cloud AC Manage Port | <p>It specifies port of the egress router to which the cloud AC connects for managing this device.</p> |
| Cloud AC Upgrade Port | <p>It specifies port of the egress router to which the cloud AC connects for upgrading this device.</p> |

10 Tools

10.1 Firmware upgrade

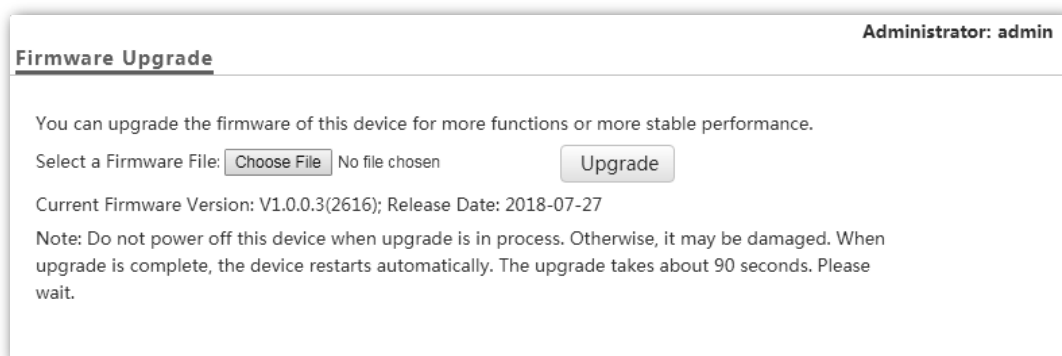
This function enables users to upgrade the AP's firmware for more functions and higher stability.



To prevent damaging the AP, ensure that the new firmware version is applicable to the AP before upgrading the firmware, and keep powering on the AP during an upgrade.

Procedures:

1. Download the latest firmware version for the AP from <http://www.ip-com.com.cn> to your local computer.
2. Log in to the web UI of the AP and click **Tools > Firmware Upgrade**.
3. Click **Choose File** and select the downloaded firmware file for upgrade.
4. Click **Upgrade**.



---End

Wait until the progress bar completes. Then log in to the web UI of the AP again. Click **Status > System Status** and check whether the upgrade is successful according to the **Firmware Version** parameter.



Note

After the firmware is upgraded, you are recommended to restore the factory settings of the AP and configure the AP again, so as to ensure stability of the AP and proper operation of new functions.

10.2 Date & time

This module enables you to set the system time and login timeout interval of your AP.

10.2.1 System time

Ensure that the system time of the AP is correct, so that logs can be recorded correctly and the reboot schedule can be executed correctly.

To access the page, click **Tools > Date & Time**.

The screenshot shows the 'System Time' configuration page. At the top right, it says 'Administrator: admin'. Below the title bar, there are two tabs: 'System Time' (selected) and 'Login Timeout Interval'. The main content area includes a note: 'You can set the system time of this device here.' To the right of this note are three buttons: 'Save', 'Restore', and 'Help'. Below the note is another note: 'Note: The system time will be lost when the device is disconnected from the power supply. It will be synchronized automatically with the GMT time when the device reconnects to the internet.' There is a checkbox labeled 'Synchronize with Internet Time' which is checked. Below it is a dropdown menu for 'Synchronization Interval' set to '30 minutes'. Below that is a dropdown menu for 'Time Zone' set to '(GMT+08:00) Beijing, Chongqing'. Another note follows: 'Note: The system time is synchronized with the GMT time only after this device is connected to the internet.' At the bottom, there is a 'Date and Time' section with input fields for Year (2018), Month (09), Day (07), Hour (10), Minute (34), and Second (25). To the right of these fields is a button labeled 'Synchronize with PC Time'.

The AP allows you to set its system time by synchronizing the time with the internet or setting the time manually. By default, the AP is configured to synchronize the system time with the internet.

Parameter description

| Parameter | Description |
|--------------------------------|--|
| Synchronize with Internet Time | Tick the box beside this item to synchronize the AP's system time with the internet time. |
| Synchronization Interval | It specifies the interval at which the AP synchronizes its system time with the internet time. |
| Synchronize with PC Time | Click this parameter to synchronize the AP's system time with the system time of the computer used to manage the AP. |

Configuring AP to synchronizing with internet time

The AP automatically synchronizes its system time with a time server of the internet, which enables the AP to correct its system time automatically after being connected to the internet.

For details about how to connect the AP to the internet, refer to [Quick setup](#).

Procedures:

1. Click **Tools > Date & Time > System Time**.
2. Tick the **Synchronize with Internet Time** box.
3. **Synchronization Interval**: Select a desired value from the drop-down-list box. The default value **30 minutes** is recommended.
4. Set **Time Zone** to the time zone of your location.
5. Click **Save**.

The screenshot shows the 'System Time' configuration window. At the top right, it says 'Administrator: admin'. The window has two tabs: 'System Time' (selected) and 'Login Timeout Interval'. Below the tabs, there is a text box stating 'You can set the system time of this device here.' and a note: 'Note: The system time will be lost when the device is disconnected from the power supply. It will be synchronized automatically with the GMT time when the device reconnects to the internet.' On the right side, there are three buttons: 'Save', 'Restore', and 'Help'. The main configuration area includes a checked checkbox for 'Synchronize with Internet Time', a 'Synchronization Interval' dropdown menu set to '30 minutes', and a 'Time Zone' dropdown menu set to '(GMT+08:00) Beijing, Chongqing'. Below this, another note states: 'Note: The system time is synchronized with the GMT time only after this device is connected to the internet.' At the bottom, there is a 'Date and Time' section with input fields for Year (2018), Month (09), Day (07), Hour (10), Minute (34), and Second (25), followed by a 'Synchronize with PC Time' button.

---End

Configuring date and time manually for AP

Users can manually set the system time for APs. If you choose to set date and time for your AP manually, you need to set the system time each time after the AP reboots.

Procedures:

1. Click **Tools > Date & Time > System Time**.
2. Enter a correct date and time, or click **Synchronize with PC Time** to synchronize the system time of the AP with the system time of the computer used to manage the AP.
3. Click **Save**.

Administrator: admin

System Time Login Timeout Interval

You can set the system time of this device here.

Note: The system time will be lost when the device is disconnected from the power supply. It will be synchronized automatically with the GMT time when the device reconnects to the internet.

☒ Synchronize with Internet Time

Synchronization Interval: 30 minutes

Time Zone: (GMT+08:00) Beijing, Chongqing

Note: The system time is synchronized with the GMT time only after this device is connected to the internet.

Date and Time:
2018 Y 09 M 07 D 10 h 39 m 03 s

Synchronize with PC Time

SaveRestoreHelp



Note

If you decide to synchronize the system time of the AP with the system time of the computer used to manage the AP, make sure the computer's system time is correct.

---End

10.2.2 Login timeout interval

If you log in to the web UI of the AP and perform no operation within the login timeout interval, the AP logs you out automatically. The default login timeout interval is 5 minutes.

Configuring the login timeout interval:

1. Click **Tools > Date & Time**, and click the **Login Timeout Interval** tab.
2. Set the login timeout interval as required.
3. Click **Save**.

Administrator: admin

System Time **Login Timeout Interval**

Login Timeout Interval: 5 m (Range: 1 to 60; Default: 5)

SaveRestoreHelp

---End

10.3 Logs

This module enables you to view logs and configure log settings.

10.3.1 Logs

Logs record various events that occur to the AP and the operations that users perform on the AP after the AP starts. In case of system faults, refer to the logs during troubleshooting.

To access the page, click **Tools > Logs**.

Administrator: admin

Logs

Log Settings

Type of Logs to Display:

All

▼

Refresh

| ID | Time | Type | Log Content |
|----|---------------------|--------|--------------------------------------|
| 16 | 2018-09-07 11:34:09 | system | web 192.168.0.10 login |
| 15 | 2018-09-07 11:33:13 | system | web 192.168.0.129 login |
| 14 | 2018-09-07 10:51:57 | system | web 192.168.0.129 login time expired |
| 13 | 2018-09-07 10:45:18 | system | web 192.168.0.129 login |
| 12 | 2018-09-07 10:44:57 | system | web 192.168.0.129 login time expired |
| 11 | 2018-09-07 10:34:22 | system | web 192.168.0.129 login |

Clear

Help

To ensure that the logs are recorded correctly, make sure that AP's system time is correct. You can correct the system time by clicking **Tools > Date & Time > System Time**.

To view the latest logs of the AP, click **Refresh**. To clear the current logs, click **Clear**.



Note

When the AP reboots, the previous logs are lost. And the AP reboots when one of the followings happens: the AP is powered on after a power failure; the QVLAN function is configured; the firmware is upgraded; an AP configuration is backed up or restored or the AP is restored to factory settings.

10.3.2 Configuring log settings

To access the page, click **Tools > Logs > Log Settings**.

On this page, you can set the number of displayed logs and configure the log server function.

Administrator: admin

Logs Log Settings

Number of Logs (Range: 100 to 300; Default: 150)

☐ Enable Log Service

| ID | Log Server IP Address | Log Server Port | Status | Operation |
|----|-----------------------|-----------------|--------|-----------|
|----|-----------------------|-----------------|--------|-----------|

Setting the number of displayed logs

By default, the AP can display a maximum of 150 logs. You can change the number as required.

Procedure:

1. To access the page, click **Tools > Logs > Log Settings**.
2. **Number of Logs:** Change the number of logs as required within the range of 100 to 300.
3. Click **Save**.

Administrator: admin

Logs Log Settings

Number of Logs (Range: 100 to 300; Default: 150)

☐ Enable Log Service

| ID | Log Server IP Address | Log Server Port | Status | Operation |
|----|-----------------------|-----------------|--------|-----------|
|----|-----------------------|-----------------|--------|-----------|

---End

Configuring the log server settings

After you specify a log server, the AP sends its logs to the log server. You can view all the historical logs of the AP on the log server.



Note

To ensure that system logs can be sent to a log server, choose **Network Settings > LAN Setup** and set the IP address, subnet mask, and gateway of the AP to communicate with the log server.

Adding a log server

1. To access the page, click **Tools > Logs > Log Settings**.
2. Click **Add**.

The screenshot shows the 'Log Settings' page with the 'Administrator: admin' label in the top right. The page has a tabbed interface with 'Logs' and 'Log Settings'. Under 'Log Settings', there is a 'Number of Logs' input field set to '150' with a range of '100 to 300' and a default of '150'. Below this is a checkbox for 'Enable Log Service'. A table with columns 'ID', 'Log Server IP Address', 'Log Server Port', 'Status', and 'Operation' is visible. An 'Add' button is being clicked, indicated by a mouse cursor. On the right side, there are 'Save', 'Restore', and 'Help' buttons.

3. Set parameters as follows:
 - **Log Server IP Address:** Enter the IP address of your log server, which is **192.168.0.88** in this example.
 - **Log Server Port:** Enter the log server's UDP port number used to send and receive system logs. The default port number 514 is recommended.
 - **Status:** Choose **Enable**.
4. Click **Save**.

The screenshot shows the 'Log Settings' page with the 'Administrator: admin' label in the top right. The 'Log Server IP Address' is set to '192.168.0.88' and the 'Log Server Port' is set to '514'. The 'Status' is set to 'Enable' (radio button selected). The 'Save', 'Restore', and 'Help' buttons are visible on the right.

5. Tick the box beside the **Enable Log Service** item.
6. Click **Save**.

Administrator: admin

Logs Log Settings

Number of Logs (Range: 100 to 300; Default: 150) Save

☒ Enable Log Service Restore

| ID | Log Server IP Address | Log Server Port | Status | Operation |
|----|-----------------------|-----------------|--------|---------------------------------------|
| 1 | 192.168.0.88 | 514 | Enable | Edit Delete |

Add Help

---End

The following figure shows the configuration:

Administrator: admin

Logs Log Settings

Number of Logs (Range: 100 to 300; Default: 150) Save

☒ Enable Log Service Restore

| ID | Log Server IP Address | Log Server Port | Status | Operation |
|----|-----------------------|-----------------|--------|---------------------------------------|
| 1 | 192.168.0.88 | 514 | Enable | Edit Delete |

Add Help

Changing log server settings

1. To access the page, click **Tools > Logs > Log Settings**.
2. Click **Edit** corresponding to the log server settings to be changed.
3. Change the parameter settings as required.
4. Click **Save**.

---End

Deleting log server settings

1. To access the page, click **Tools > Logs > Log Settings**.
2. Click **Delete** corresponding to the log server settings to be deleted.

---End

10.4 Configuration

This module enables you to back up the current configuration of the AP, restore a previous configuration of the AP, and restore the AP to factory settings.

10.4.1 Backup and restoring configurations

The backup function enables you to back up the current configuration of the AP to a local computer. The restoration function enables you to restore the AP to previous configuration.

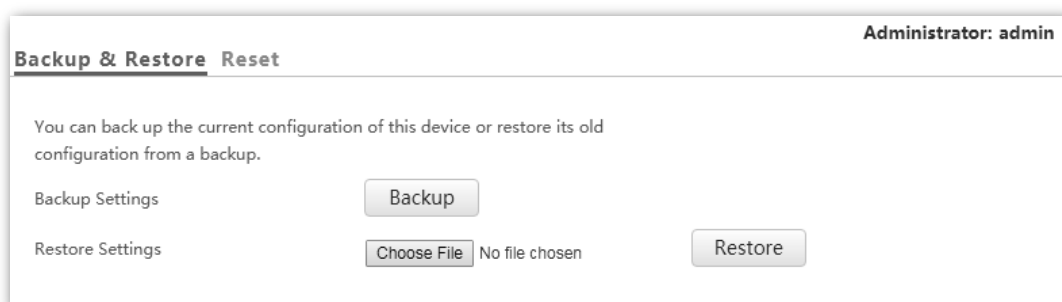
If the AP enters the optimum condition after you greatly change the configuration of the AP, you are recommended to back up the new configuration, so that you can restore it after upgrading or resetting the AP.



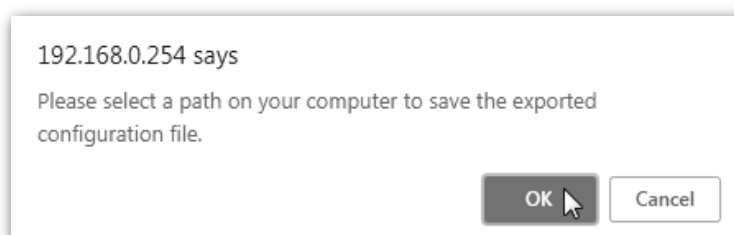
If you need to apply same or similar configuration to many APs, you can configure one of the APs, back up its configuration, and use the backup configuration file to restore the configuration of other APs.

Backup the current configuration

1. Click **Tools > Configuration > Backup & Restore**.
2. Click **Backup**.



3. Click **OK**.

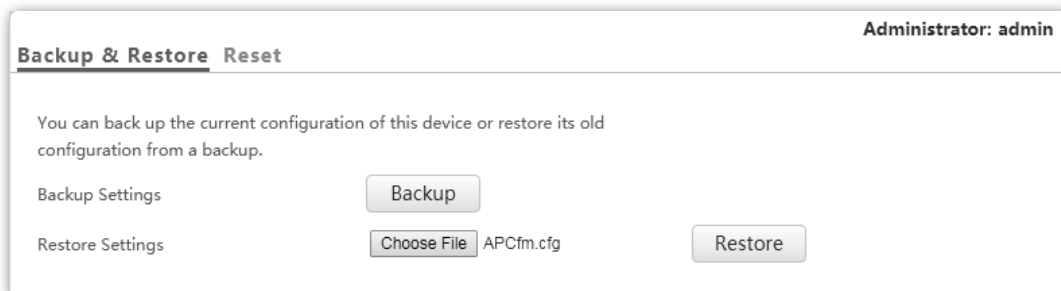


---End

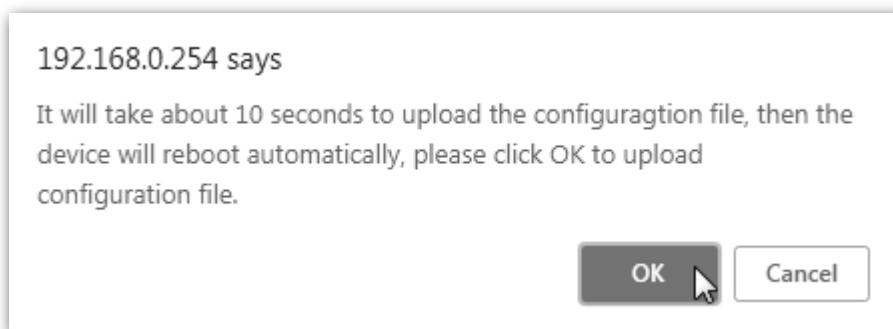
A configuration file called as **APCfm.cfg** will be downloaded.

Restoring previous configuration

1. Click **Tools > Configuration > Backup & Restore**.
2. Click **Choose File** and select the configuration file to be restored.
3. Click **Restore**.



4. Click **OK**.



---End

A progress bar will appear after you click **OK**. And the AP is restored to previous configuration after the progress bar ends.

10.4.2 Resetting the AP

If you cannot locate a fault of the AP or forget the login password of the AP, you can reset the AP to restore its factory settings and then configure it again. The AP can be reset using web UI or hardware.

After you reset the AP, the login IP address of the AP is changed to **192.168.0.254**, and the user name and password of the AP are changed to **admin**.



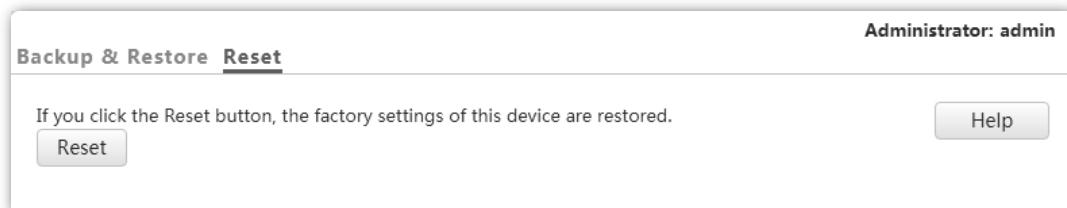
Note

- AP's configuration is lost if you restore it to the factory settings. And you need to reconfigure the AP to connect to the internet. Therefore, restore the factory settings of the AP only when necessary.

- To prevent damages, ensure that the AP is connected to power supply properly when the AP is reset.
-

Resetting the AP through web UI

1. Click **Tools > Configuration** and click the **Reset** tab.
2. Click the **Reset** button.

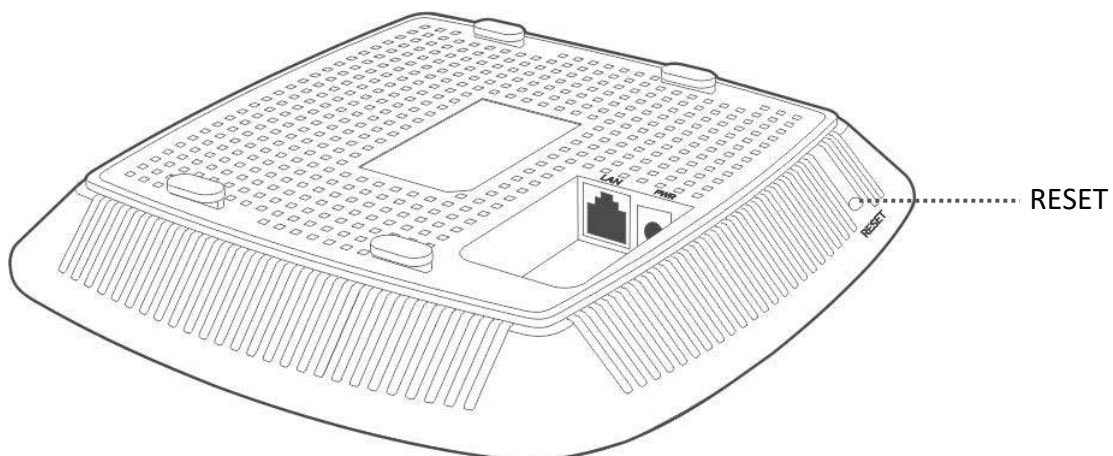


---End

Resetting the AP using hardware

This method enables you to reset the AP without logging in to its web UI.

After the LED indicator blinks, hold down the RESET button for about 8 seconds. The AP is reset successfully when the LED indicator gets solid on.



10.5 Account

This page enables you to change the AP's login account information such as user name and password to prevent unauthorized login.

To access the configuration page, click **Tools > Account**.

AccountAdministrator: admin

You can change your login user name and password here.
Note: Only 1 ~ 32 letters, digits, and underscores are allowed in a user name or password.


| Account Type | User Name | Enable | Operation |
|---------------|-----------|-------------------------------------|---|
| Administrator | admin | <input checked="" type="checkbox"/> | <button>Edit</button> |
| User | user | <input checked="" type="checkbox"/> | <button>Delete</button> <button>Edit</button> |

Save

Restore

Help

Parameter description

| Parameter | Description |
|-------------|---|
| Access Type | <p>It specifies the account used to log in to the AP's web UI.</p> <ul style="list-style-type: none">– Administrator: It specifies the account enabling you to view and modify settings of the AP.– User: It specifies the account only enabling you to view settings of the AP. |
| User Name | <p>It specifies the user name of an account.</p> <p>By default, the AP has one administrator account and one user account. Both the default user name and password of the administrator account are admin, and both the user name and password of the user account are user.</p> |
| Enable | <p>It specifies whether an account is enabled.</p> <ul style="list-style-type: none">– The administrator account is enabled for all time.– The user account is enabled by default but you can disable it if required. |
| Operation | <ul style="list-style-type: none">– Change: Used to change the user name and password of the account corresponding to the button.– Delete: Used to delete the user account. <div> Note Changing, deleting, or adding an account succeeds only after you click Save.</div> |

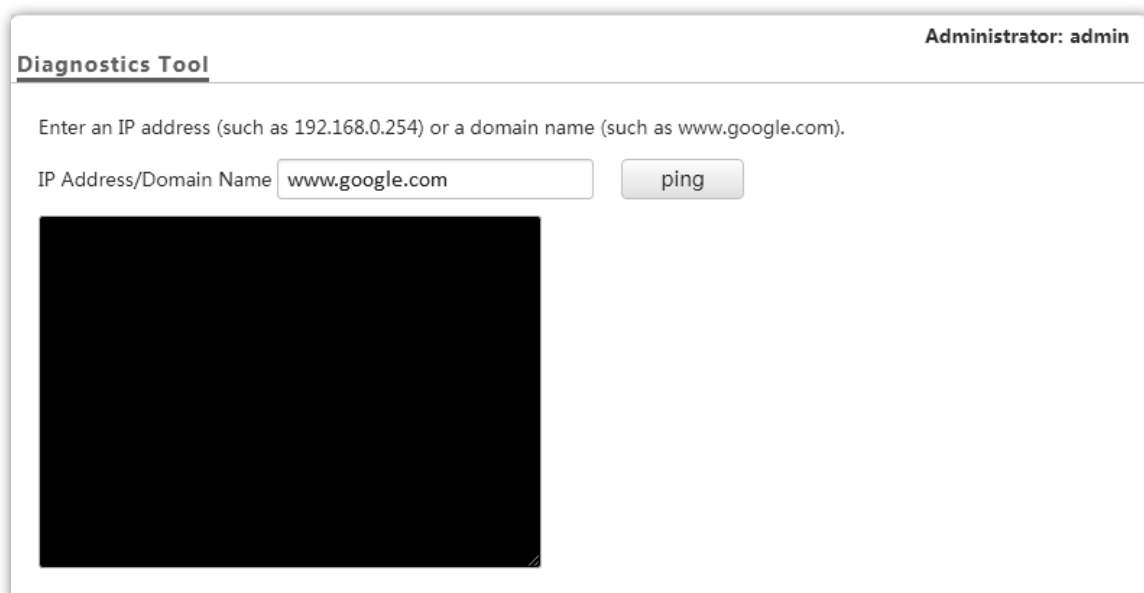
10.6 Diagnostics tool

If the network connection fails, you can use the diagnostics tool included in the AP to locate the faulty node.

10.6.1 Locating the faulty node

The link www.google.com is used as an example.

1. Click **Tools > Diagnostics Tool**.
2. Enter the IP address or domain name to be pinged in the **Input** box, which is **www.google.com** in this example.
3. Click **ping**.



---End

The diagnosis result will be displayed in a few seconds in the black text box.

10.7 Reboot device

This module enables you to manually reboot the AP or configure the AP to reboot automatically.



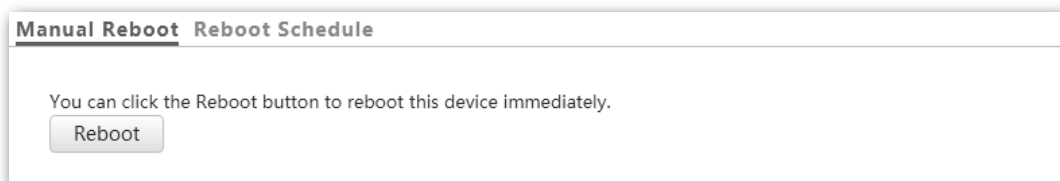
When the AP reboots, all connections are released. You are recommended to reboot the AP in spare time.

10.7.1 Manual reboot

If a setting does not take effect, you can try rebooting the AP to resolve the problem.

Procedures:

1. To access the page, click **Tools > Reboot Device**.
2. Click **Reboot**.



---End

10.7.2 Reboot schedule

This function enables the AP to reboot automatically as scheduled. You can use this function to prevent wireless performance degradation or network instability that occurs after AP is online for a long time. The AP can reboot:

- **At intervals:** In this mode, the AP reboots at the interval you set.
- **At specified time:** In this mode, the AP reboots regularly at the time you set.

Configuring the AP to reboot at an interval

1. Click **Tools > Reboot Device** and click the **Reboot Schedule** tab.
2. Tick the **Enable Reboot Schedule** box.

3. **Reboot Mode:** Select **At Intervals**.
4. **Interval:** Set your required value, such as **1440** in this example.
5. Click **Save**.

The screenshot shows the 'Manual Reboot' configuration page with the 'Reboot Schedule' tab selected. The 'Administrator' is 'admin'. The 'Enable Reboot Schedule' checkbox is checked. The 'Reboot Mode' dropdown is set to 'At intervals'. The 'Interval' text box contains '1440' with a unit of 'm' and a range of '(Range: 10 to 7200)'. On the right, there are 'Save', 'Restore', and 'Help' buttons.

---End

Configuring the AP to reboot at specified time

1. Click **Tools > Reboot Device** and click the **Reboot Schedule** tab.
2. Tick the **Enable Reboot Schedule** box.
3. **Reboot Mode:** Select **At specified time**.
4. **Reboot On:** Select the required day(s) when the AP reboots, which is **Monday** in this example.
5. **Reboot At:** Set the time when the AP reboots, which is **24:00** in this example.
6. Click **Save**.

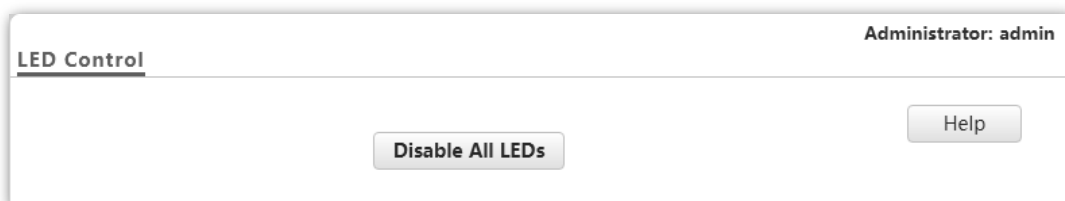
The screenshot shows the 'Manual Reboot' configuration page with the 'Reboot Schedule' tab selected. The 'Administrator' is 'admin'. The 'Enable Reboot Schedule' checkbox is checked. The 'Reboot Mode' dropdown is set to 'At specified time'. Under 'Reboot On', the 'Monday' checkbox is selected, while 'Every day', 'Tuesday', 'Wednesday', 'Thursday', 'Friday', 'Saturday', and 'Sunday' are unselected. The 'Reboot At' text box contains '24:00'. On the right, there are 'Save', 'Restore', and 'Help' buttons.

10.8 LED control

This function enables you to turn on/off the LED indicator of the AP. By default, the LED indicator is turned on.

Turning off the LED indicator:

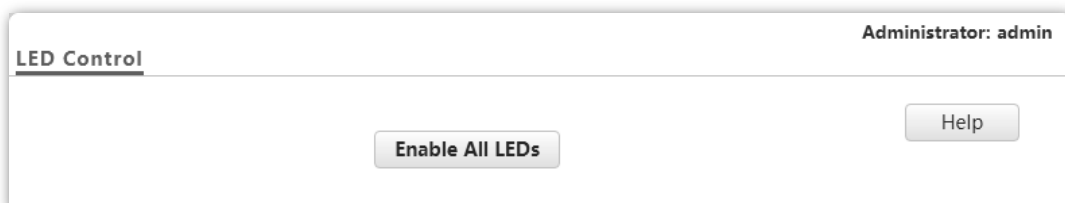
1. Click **Tools > LED Control**.
2. Click **Disable All LEDs**.



---End

Turning on the LED indicator:

1. Click **Tools > LED Control**.
2. Click **Enable All LEDs**.



---End

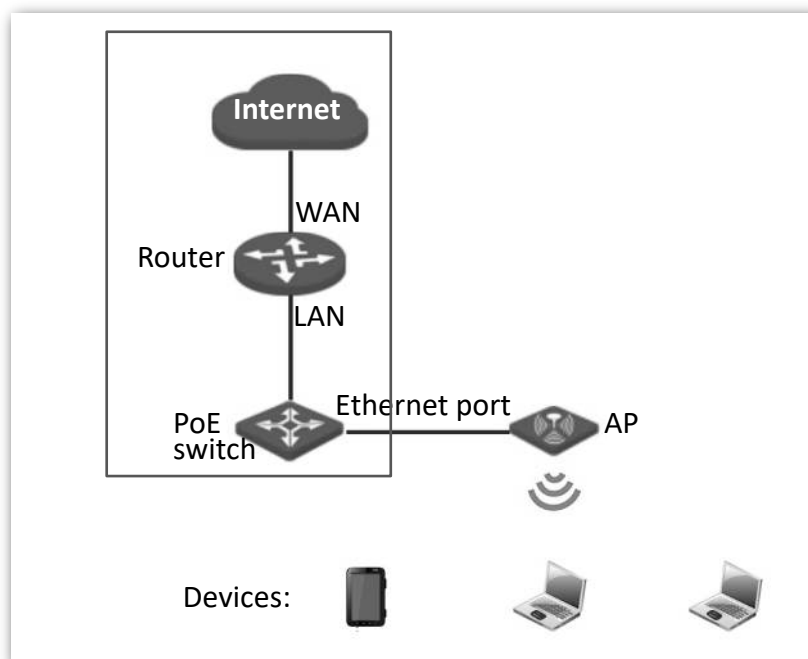
10.9 Uplink check

10.9.1 Overview

In AP mode, the AP connects to its upstream network using the LAN port. If a critical node between the LAN port and the upstream network fails, the AP as well as the wireless devices connected to the AP cannot access the upstream network. If uplink detection is enabled, the AP regularly pings specified hosts through the LAN port. If all the hosts are not reachable, the AP stops its wireless service and wireless devices cannot find the SSIDs of the AP. The device can reconnect to the AP only after the connection between the AP and the upstream networks is recovered.

If the uplink of the AP with uplink check enabled is faulty, wireless devices can connect to the upstream network through another nearby AP that works properly.

See the following topology (The LAN port serves as the uplink port).



10.9.2 Configuring uplink check

1. Click **Tools > Uplink Check**.
2. **Uplink Check**: Tick the **Enable** box.
3. **Host 1 to Ping/Host 2 to Ping**: Enter the IP address(es) of the host to be pinged through the LAN port of the AP, such as the IP address of the switch or router directly connected to the AP.
4. **Pinging Interval**: Enter the interval at which the AP detects its uplink.
5. Click **Save**.

Uplink CheckAdministrator: admin

Uplink Check

☒ Enable

Host 1 to Ping

Host 2 to Ping

Ping Interval

m (Range: 10 to 100; Default: 10)

Save

Restore

Help

---End




Host 1 to Ping is not bound with **Host 2 to Ping**, which indicates that you can enter IP address either in **Host 1 to Ping** or **Host 2 to Ping**, or enter IP addresses for both of these two parameters.

Appendix

A.1 Configuring a static IP address for your computer (Example: Win7)

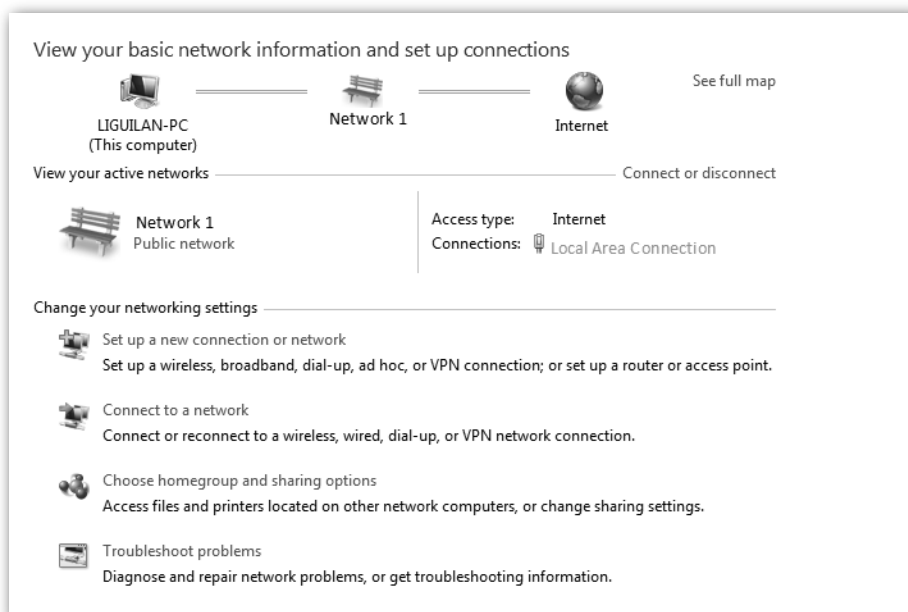
Procedures:

1. Right-click  in the lower-right corner of the desktop and choose **Open Network and Sharing Center**.

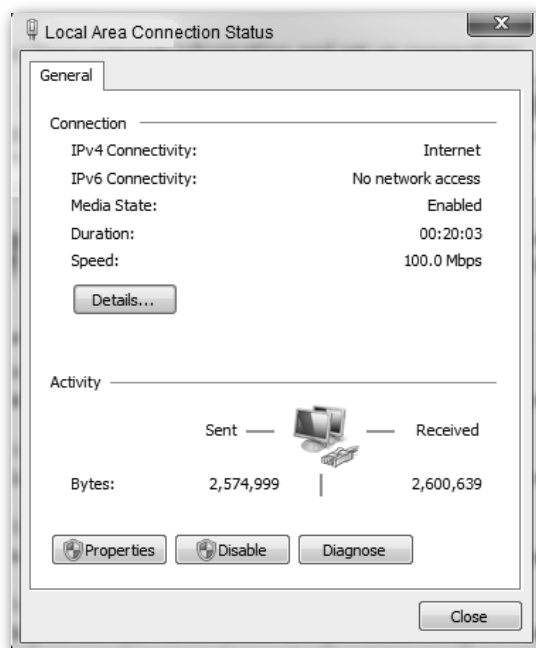


Open Network and Sharing Center

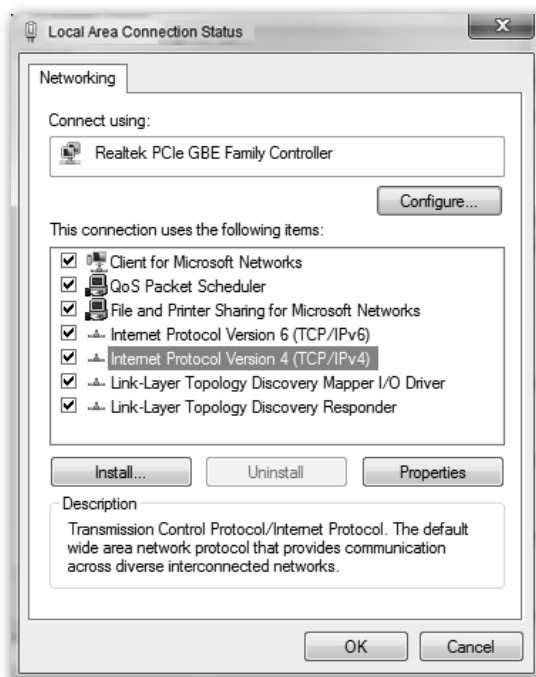
2. Click **Local Area Connection**.



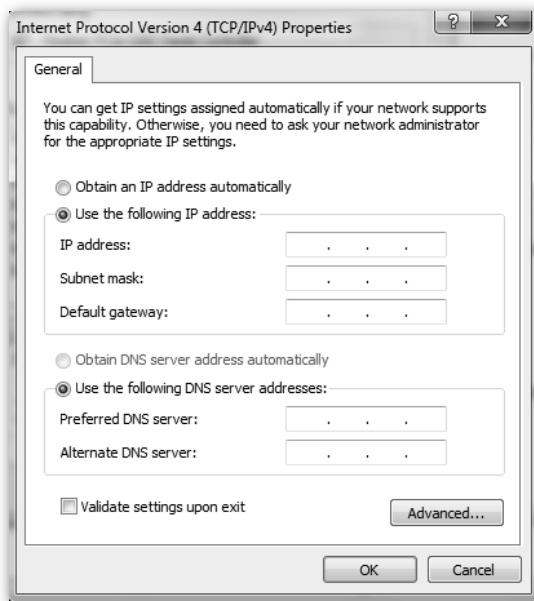
3. Click **Properties**.



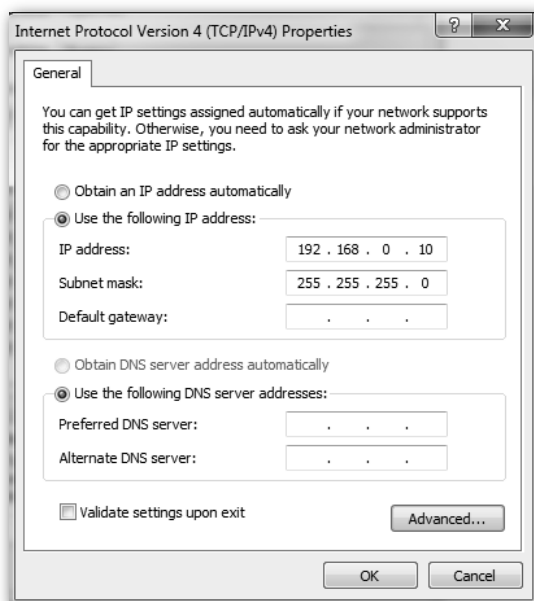
4. Double-click **Internet Protocol Version 4 (TCP/IPv4)**.



5. Select **Use the following IP address** and **Use the following DNS server address**.




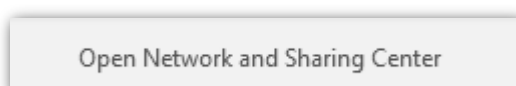
6. **IP address, Subnet mask:** Set a static IP address, subnet mask for your computer, which is **192.168.0.10** and **255.255.255.0** in this example, and click **OK**.



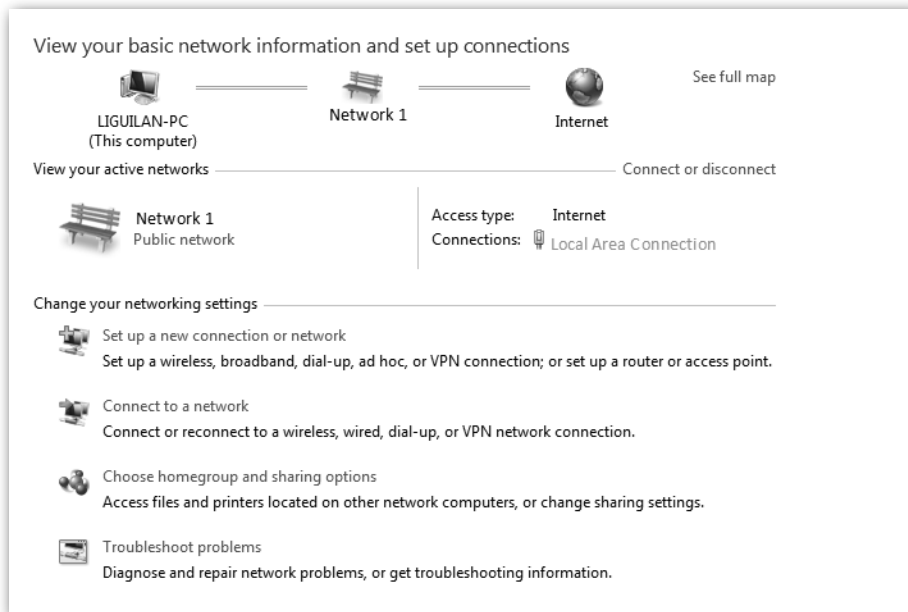
Verification

Configuration succeeds. You can check whether your configuration is successful on the **Network Connection Details** page. Procedures are as follows:

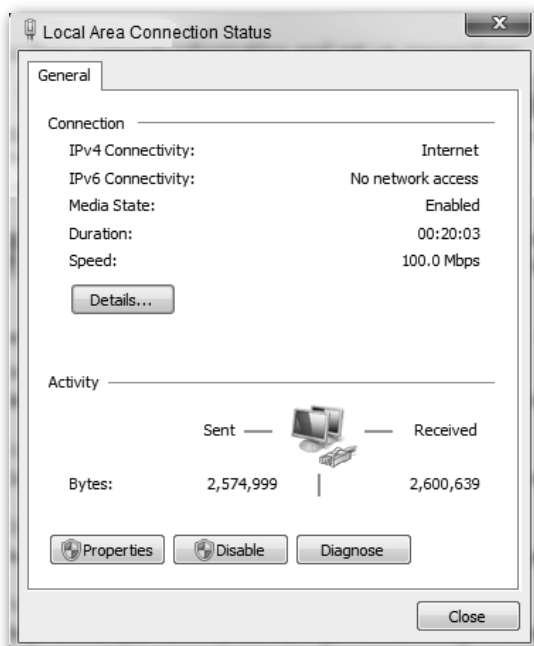
1. Right-click  in the lower-right corner of the desktop and choose **Open Network and Sharing Center**.



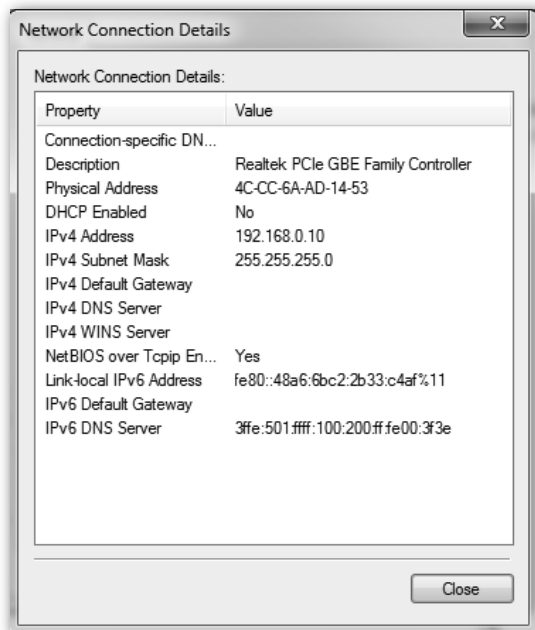
2. Click **Local Area Connection**.



3. Click **Details**.



4. Check whether your configuration is successful on the **Network Connection Details** page. Parameters in **IPv4 Address**, **IPv4 Subnet Mask** represent the IP address, subnet mask of your computer.



A.2 FAQ

Q1: I cannot access the web UI of the AP after entering 192.168.0.254. What should I do?

A1: Try the following solutions and log in again:

- Ensure that all your Ethernet cables are properly connected.
- If there is no AC or IP-COM router in the network, ensure that the IP address of your computer has been set to 192.168.0.x (x: 2 to 253), and the IP address is not used by any other devices in the same network.
- Clear the cache of your web browser or replace the web browser.
- Disable the firewall of your computer or replace your computer.
- If two or more APs are connected in the network without an AC/IP-COM management router, an IP address conflict may happen. You should leave only one AP in the network first and set a new IP address 192.168.0.x (x: 2 to 253) for the AP. Then repeat this procedure to change the IP addresses of the other APs. Meanwhile, make sure that the IP address of your computer is in the same network segment with your APs' new IP addresses. Then try logging in to the web UI of your APs using their new IP addresses.
- If the AP has been managed by the AC or IP-COM router, the AP's IP address may be no longer 192.168.0.254. In that case, go to the web UI of the **AC/router** to view the new IP address of the AP, and then log in to the AP's web UI using the new IP address.
- If the problem still persists, hold the **RESET** button down for 8 seconds to restore the AP to factory settings, and then try logging in again.

Q2: My AP controller (AC) cannot find my AP. What should I do?

A2: Check the following items:

- Ensure that all the devices in the network are connected properly and the LED of the AP blinks.
- If VLANs have been defined in your network, verify that the corresponding VLAN has been added to your AP controller.
- Reboot your AP.
- Ensure that the firmware versions of your AP and AC are the latest firmware versions available on <http://www.ip-com.com.cn>.
- Reset your AP.

Method to reset: When the system LED indicator blinks, hold down the **RESET** button for about 8 seconds. The AP is reset successfully when the system LED indicator gets solid on.

A.3 Default parameter values

The following table lists the default parameter values of the AP.

| Parameter | | | Default Value |
|----------------------|-----------------------|---------------|---|
| Login | Management IP address | | 192.168.0.254 |
| | Account | Administrator | User name: admin |
| | | | Password: admin |
| | Account | User | User name: user |
| | | | Password: user |
| Quick Setup | Working Mode | | AP Mode |
| LAN Setup | IP Address Type | | Static |
| | IP Address | | 192.168.0.254 |
| | Subnet Mask | | 255.255.255.0 |
| | Gateway | | 192.168.0.1 |
| | Primary DNS Server | | 8.8.8.8 |
| | Secondary DNS Server | | 8.8.4.4 |
| | Device Name | | Access Point |
| | Ethernet Mode | | Auto Negotiation |
| | DHCP Server | DHCP Server | |
| Start IP Address | | 192.168.0.100 | |
| End IP Address | | 192.168.0.200 | |
| Lease Time | | 1 day | |
| Subnet Mask | | 255.255.255.0 | |
| Gateway | | 192.168.0.1 | |
| Primary DNS Server | | 8.8.8.8 | |
| Secondary DNS Server | | 8.8.4.4 | |
| SSID Settings | SSID | 2.4 GHz | <p>The AP allows 8 SSIDs over the 2.4 GHz band. SSID is IP-COM_XXXXXX, and “XXXXXX” ranges from the last 6 digits of the AP’s LAN MAC address to the sum of the 6 digits and 7.</p> <p>As the primary SSID, the first SSID in the drop-down-list box is enabled by default, and the other SSIDs are disabled.</p> |

| Parameter | | Default Value |
|--------------------|-----------------------------------|---|
| | 5 GHz | <p>The AP allows 4 SSIDs over the 5 GHz band. SSID is IP-COM_XXXXXX, and “XXXXXX” ranges from the sum of last 6 digits of the AP’s LAN MAC address and 8 to the sum of the 6 digits and 11.</p> <p>As the primary SSID, the first SSID in the drop-down-list box is enabled by default, and the other SSIDs are disabled.</p> |
| | Broadcast SSID | Enable |
| | Isolate Client | Disable |
| | WMF | Enable |
| | Suppress Broadcast Probe Response | Disable |
| | Max. Number of Clients | 48 |
| | Chinese SSID Encoding | UTF-8 |
| | Security Mode | None |
| | Enable Wireless | Enable |
| Radio Settings | Network Mode | 2.4 GHz 11b/g/n |
| | | 5 GHz 11ac |
| | Channel | Auto |
| | Channel Bandwidth | 2.4 GHz 20/40 MHz |
| | | 5 GHz 80 MHz |
| | Lock Channel | Enable |
| | Transmit Power | 2.4 GHz 11 dBm |
| | | 5 GHz 14 dBm |
| | Lock Power | Enable |
| | Preamble | Long Preamble |
| Radio Optimization | Short GI | Enable |
| | Isolate SSID | Disable |
| | Beacon Interval | 100 ms |
| | Fragment Threshold | 2346 |
| | RTS Threshold | 2347 |

| Parameter | | Default Value |
|-------------------|-------------------------|--|
| | DTIM Interval | 1 |
| | Minimum RSSI Threshold | -90 dBm |
| | Prioritize 5 GHz | Disable |
| | 5 GHz Threshold | -80 dBm |
| | Interference Mitigation | 1 |
| | APSD | Disable |
| | MU-MIMO | Disable (For 5GHz) |
| | Client Timeout Interval | 5 minutes |
| | Mandatory Rate | 2.4GHz 5GHz |
| | Optional Rate | 2.4GHz 5GHz |
| WMM Settings | WMM Settings | Enable |
| | WMM Optimization Mode | Optimized for scenario with more than 10 users |
| Access Control | MAC Address Filter Mode | Disable |
| Advanced Settings | Identify Client Type | Disable |
| | Broadcast Packet Filter | Disable |
| QVLAN Settings | QVLAN Status | Disable |
| | PVID | 1 |
| | Management VLAN | 1 |
| | 2.4G SSID VLAN ID | 1000 |
| | 5G SSID VLAN ID | 1000 |
| SNMP | SNMP Agent | Disable |
| | Administrator | Administrator |
| | Device Name | Access Point |
| | Location | ShenZhen |
| | Read Community | public |
| | Read/Write Community | private |

| Parameter | | Default Value |
|---------------------|-------------------------|---|
| Deployment | | Local Deployment |
| Tools | Date & Time | System Time |
| | | Synchronize with Internet Time is enabled. Synchronization Interval: 30 minutes |
| | Login Timeout Interval | |
| | 5 minutes | |
| | Type of Logs to Display | |
| | | All |
| Log Server Settings | | None |
| Reboot Schedule | | Disable |
| LED Control | | Enable All LEDs |
| Uplink Check | | Disable |